Annual 47 C.F.R. 64.2009(e) CPNI Certification

EB Docket No. 06-36

Annual 64.2009(e) CPNI Certification for 2013, covering the prior calendar year 2012.

Date filed: January 30, 2013

Name of company covered by this certification: International Satellite Services Inc.

For 449 Filer ID: 822460

Name of signatory: Sandra Kimball-Aldrich

Title of signatory: President

I, Sandra Kimball-Aldrich, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. 64.2001

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement actions.

Signed Sandra Kimball-Aldrich

Name: Sandra Kimball-Aldrich

Title: President

Date: January 30, 2013

International Satellite Services Inc. (Form 499 Filer ID 822460)
Annual 64.2009(e) CPNI Certification for Calendar Year 2012
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STATEMENT

International Satellite Services, Inc. ("ISS") is a small family-owned and operated communications company that offers satellite equipment and resells satellite service. It has four (4) employees. It does not use CPNI to market telecommunications services to customers that are outside of the category of service to which it currently subscribes and does not share CPNI with affiliates or third parties for their use in marketing services to its customers. Consequently, it is not required to and does not maintain either an "opt-in" or "opt-out" system with respect to CPNI.

ISS has procedures that maintain the security of CPNI of its customers. For example, all CPNI is maintained on a secure database. As ISS continues establishing passwords, ISS employees will discuss account information only after a customer has presented unique identifying information (for example, ISS employee request the serial number of the terminal) establishing that the requesting party is, in fact, the subscriber whose records are requested. ISS customers do not have the ability to access account information in-person. On-line billing is only accessible with a user name and unique password.