

February 6, 2013

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Nasdaq: HTCO

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

RE: CC Docket No. 00-257: Notification of Subscriber Transfers Among HickoryTech Affiliates Pursuant to 47 C.F.R. §64.1120(e)

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's Rules, 47 C.F.R. § 64.1120(e), this letter provides notification of the transfer of subscribers of Heartland Telecommunications Company of Iowa, Inc. dba HickoryTech ("Heartland") to Crystal Communications, Inc. dba HickoryTech ("Crystal"). Beginning with March 2013 billing cycles, Heartland subscribers of DSL service will be transferred to Crystal, and as a result, DSL service will be provided by Crystal. Below is a copy of the customer notification being sent concurrently with this notice. Heartland hereby certifies that it has complied with the Commission's requirements to provide advance customer notice in accordance with Section 64.1120(e)(3), with the obligations specified in those notices and with other statutory and Commission requirements that apply to the streamlined carrier change process.

Bill insert language beginning with February 2013 billing cycles:

**Notice to HickoryTech Internet Customers**

Effective March 10, 2013, your Internet service will be assessed a Network Administration fee of \$2 for DSL Lite Internet service or \$3 for other DSL Internet services. This fee is to help recover the operating costs for maintaining your Internet service. Conversely, you will see a reduction in the FUSC Surcharge related to your Internet DSL services.

Your DSL circuit and Internet services will be provided by our affiliate Crystal Communications doing business as HickoryTech on or after March 10, 2013. There will not be any charge associated with this change and any preferred carrier freeze you have will remain in place. DSL circuit and Internet charges will be combined into a single charge on your statement effective in March. Notice of any future changes in the rates, terms and conditions of services will be provided to you as required under applicable law.

We recognize that you have a choice in providers, subject to restrictions in your contract or service order, and we appreciate your business.

Contact us at 866-HICKORY should you have any questions about these changes.

Feel free to contact me at 507-386-3667 or [carrie.rice@hickorytech.com](mailto:carrie.rice@hickorytech.com) if there are any questions regarding this notice.



Carrie Rice  
Regulatory Affairs Manager