

ASL SERVICES HOLDINGS, LLC.

3700 COMMERCE BOULEVARD
KISSIMMEE, FLORIDA 34741

Via Electronic Comment Filing System

February 11, 2013

Marlene H. Dortch, Esq.
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

ATTN: Consumer and Governmental Affairs Bureau

RE: ASL Services Holdings, LLC Notice of Involuntary, Unforeseen Service
Interruption (Impairment)

Dear Ms. Dortch:

ASL Services Holdings, LLC (“GraciasVRS”) hereby notifies the Commission’s Consumer and Governmental Affairs Bureau of an involuntary, unforeseen service impairment due to circumstances beyond GraciasVRS’ control on Thursday, February 7, 2013 between 7:57 PM and 8:31 Eastern Time. Though this impairment did not constitute an interruption, Gracias VRS provides the following notification as a courtesy, in accordance with Section 64.606(h)(3) of the Commission’s rules, 47 C.F.R. § 64.606(h)(3).

Information received from the Company’s platform provider indicates that there was an “H323 attack” consisting of a high volume of fraudulent calls directed to GraciasVRS’ relay services platform, rendering the Company’s H323 gateway incapable of processing calls. A number of other entities, not necessarily relay service providers, were similarly impacted according to the platform provider. Some 18 legitimate calls were determined to have been received during this time via the Company’s gateway, but could not be processed. Incoming calls to Gracias VRS’ platform that were not routed via the H323 gateway were unaffected. Public access to the H323 gateway was immediately restored following the attack and the Company’s platform provider is investigating the basis for the attack.

Notification of the service interruption is being provided on GraciasVRS’ website, <http://graciasvrs.com/vrs-news/category/graciasvrs-service-updates/>. Gracias VRS has received no complaints or inquiries regarding this incident.

Questions may be directed to me at (916) 225-4944. Thank you for your attention to this matter.
Sincerely,

ASL Services Holdings, LLC

/s/ Jeremy Jack

Jeremy Jack
Vice President, Operations

cc: Greg Hlibok (via electronic delivery)