

FEB 12 2013

FCC Mail Room

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2013 covering the prior year 2012

Date filed: 1/30/2013

Name of company covered by this certification: Andrew Telephone Company

Form 499 Filer ID: 809142

Name of signatory: Lynn Sanders

Title of signatory: Board President

I, Lynn Sanders, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI. (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

The company represents and warrants that the above certification is consistent with 47.C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. code and may subject it to enforcement action.

Signed 

Lynn Sanders, Board President
Andrew Telephone Company, Inc.
400 Pine Street, PO Box 8
La Motte, Ia 52054

Attachments: Accompanying Statement explaining CPNI procedures

No. of Copies rec'd 044
List ABCDE

FEB 12 2013

400 Pine Street • P.O. Box 8 FCC Mail Room
La Motte, IA 52054
563-773-2213/563-672-3277



Andrew Telephone Company, Inc. (hereinafter referred to as "Company")
Certification of CPNI Filing
January 30, 2013

1. Company does not use CPNI for marketing purposes.
2. Company personnel are trained as to what information is classified as CPNI and do not use CPNI for marketing purposes.
3. Company and its employees carefully preserve the confidentiality of CPNI.
4. Company prohibits releasing call detail information or private information to customers during customer-imitated telephone contact except when the customer provides a password. If a customer does not provide a password, we prohibit the release of call detail information except by sending it to an address of record or by the Company personnel calling the customer at the telephone of record. We also require our staff to provide CPNI to customers based on in-store contact with valid photo ID.
5. Company requires its personnel to notify the customer immediately when a password, customer response to a back-up means of authentication for lost or forgotten passwords, online account, or address of record is created or changed.
6. Company extended the application of the CPNI rules to VoIP customers.
7. Company has implemented appropriate safeguard policies for CPNI and has documented them in the Company's procedures for training personnel.
8. Company is submitting the CPNI Compliance Certificate in response to the Public Notice issued by the FCC on January 28, 2008, in DA-08-171 pursuant to 47 C.F.R. § 64.2009(e), EB Docket No. 06-36.