



February 20, 2013  
Via ECFS Filing

Ms. Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Suite TW-A325  
Washington, DC 20554

**RE: Dollar Phone Enterprise, Inc.  
EB Docket No. 06-36; CY2012**

Dear Ms. Dortch:

Attached for filing is the Calendar Year 2012 CPNI Compliance Certification and Statement of CPNI Procedures and Compliance as required by 47 C.F.R. Section 64.2009 (e) submitted on behalf of Dollar Phone Enterprise, Inc.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to [stthomas@tminc.com](mailto:stthomas@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas  
Consultant to Dollar Phone Enterprise, Inc.

cc: Anshel Indig - DPE  
file: DPE - FCC - Other  
tms: FCx1301

Enclosures  
ST/im



**Attachment A**  
**Statement of CPNI Procedures and Compliance**

## **Dollar Phone Enterprise, Inc.**

### **Statement of CPNI Procedures and Compliance**

Dollar Phone Enterprise, Inc. ("DPE" or "the Company") operates solely as a prepaid calling card provider which furnishes Personal Identification Numbers ("PINs") to distributors, who in turn sell the prepaid calling cards to end users. As such, DPE provides casual calling services to transient users with whom it does not have a subscriber relationship. Therefore, it does not have any information that relates to the quantity, technical configuration, type, or location of the prepaid card holder's service and does not even know their billing name and address. Because the service is provided outside of any subscribed service relationship, the Company does not obtain any CPNI that can be used for marketing purposes. Should DPE expand its business in the future to include the provision of services that involve CPNI, it will follow the applicable rules set forth in 47 CFR Subpart U.

DPE does have call detail information concerning the calls made using the Company's prepaid calling cards. A prepaid card holder can access a limited amount of call detail (date, destination and duration of calls made) via the Company's Integrated Voice Response system by entering the PIN assigned to that prepaid card. If the prepaid card holder does not enter the PIN or enters an incorrect PIN, no call detail information will be provided. The PIN's are randomly generated and are not associated with readily available biographical information or account information. No call detail information is provided by live customer service representatives, nor is call detail made available to prepaid card holders online or in person.

The Company has processes in place to safeguard the call detail information that it obtains through the use of its prepaid calling cards from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to these records. All call records are maintained on password protected secure servers behind firewalls. Customer service representatives are not permitted to provide call detail records over the phone under any circumstances and prepaid card holders can only obtain limited call detail information in the manner described previously.

The Company has procedures in place to notify law enforcement in the event of a breach of call detail records. As the Company does not have any presubscribed customers, it cannot notify prepaid card holders of any such a breach. As soon as practicable, and in no case later than seven business days upon learning of a breach, the company will notify the U.S. Secret Service and the FBI by electronic means, as required by FCC regulations.

The Company will maintain electronic records of any breaches that are discovered and of notifications made to the USSS and the FBI for a period of at least two years. Information regarding any breaches and notifications will be maintained by a designated supervisor level employee responsible for managing the company's CPNI compliance.

DPE did not have any breaches during 2012.

DPE has not taken any actions against data brokers in the last year.

The Company did not receive any customer complaints about the unauthorized release or disclosure of call detail records in calendar year 2012.

Due of the nature of its business, DPE does not believe that pretexters would attempt to gain access to the call detail records that it obtains from the provision of prepaid calling card service, because the call details are not tied to presubscribed customers. Accordingly, the Company has not developed any information with respect to the processes pretexters may use to attempt to access CPNI.