

Please stop the unfair practices of blocking calls of inmates to family and friends willing to accept and pay for this convenience. My son is currently incarcerated in Texas, my home phone which is my only phone for my son to call and contact me was removed from the list of approved calls and his calls blocked since November 2012 because someone else who was removed from his approved VISITATION list listed my home number as their alternate number...CRAZY! same thing I said, and I am still trying to straighten out this situation, in the meanwhile I have not been able to talk to my son since November 2012. Also the person once removed has since been approved for visitation. However, my phone is still unapproved and his calls are blocked. I am so disgusted by this lack of concern for human care of a person loved one.