

Public Comments on Misuse of Internet Protocol (IP) Captioned Telephone Service: Telecommunications Relay Services and Speech-to-Speech Services for Individuals With Hearing and Speech Disabilities:=====

Title: Misuse of Internet Protocol (IP) Captioned Telephone Service: Telecommunications Relay Services and Speech-to-Speech Services for Individuals With Hearing and Speech Disabilities

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Comment: As a Caregiver of a sister who is devolpmentally disabled and is completley deaf without the use of her hearing aids.

Goverment should have a health-care provider confirm their disability, as for cost-saving.

Lack of consumer information from the FCC,never was aware such a product existed. The past 15 years I have bought several different phones and cell phones and amphilers without success. What would benefit my sister more,is have cablevision companies/ or FCC reduce rates for broadband service, Its almost mandated to subscribe to all three services, by getting one it ends costing the consumer more so the

Life-line would not benefit. FCC should reduce monthly rates for the disabled. \$150.00/month for a person bring in 700.00/month for rent and food. ITS Outragous. Cable prices must come down or the disabled andr low income adults will have no communication to the outside world. That type of silience is deafening.

Thank you

Marianne Flynn