

I suspended service with verizon, pending me calling back and starting service again. I was out of contract and could not afford the monthly charges. I paid my last bill and made it clear that I did not want to continue service with them and even stated in an email that I was changing my email so I would no longer be in contact. Luckily, I checked my verizon acct. 8 months later. They had a charge of 108.83. I called and they said that my service was started again after 3 months without me calling them and giving my permission. This is illegal. They could see that I have not even used their phone, it has not been on since June of 2012. I never received my paperless bill because as I plainly told them in my email after my final bill, I was changing my email. Yet, they knew this and continued to charge me. I want others to know about this corrupt company. I was with them for 7 yrs. and paid my bill as soon as I received it and this is how they treat a loyal paying customer. I am not paying this charge and I want this company to realize their mistake and drop the illegal charges. Thank you and I wait for your reply.