

**Annual 47 C.F.R –64.2009(e) CPNI Certification
EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2013 covering the prior calendar year 2012.

Date Filed: February 27, 2013

Western Communications, Inc.

FCC Registration Number : 0002429686

Form 499 Filer ID: 812169

3106 Cambell Street

Rapid City, South Dakota 57701

Name of signatory: Michael A. Lees

Title of signatory: CPNI Certification Officer

CERTIFICATION

I, Michael A. Lees, hereby certify as a company officer of Western Communications, Inc. that I have personal knowledge that this company has established operating procedures that are adequate to ensure compliance with the Commission's Customer Proprietary Network Information (CPNI) rules set forth in 47 C.F.R. §§ 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how Western Communications, Inc's. procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commissions' rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Name:Michael A. Lees

Title:CPNI Certification Officer

Date:February 27, 2013

I declare under penalty of perjury that the foregoing is true and correct. Executed on February 27, 2013

STATEMENT

Western Communications, Inc. has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

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- Western Communications, Inc has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- Western Communications, Inc continually educates and trains its employees regarding the appropriate use of CPNI.
- Western Communications, Inc has established disciplinary procedures should an employee violate the CPNI procedures established by Western Communications, Inc.
- Western Communications, Inc maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Western Communications, Inc. also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.
- Western Communications, Inc has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Western Communications, Inc sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.
- Western Communications, Inc took the following actions against data brokers in 2012, including proceedings instituted or petitions filed by Western Communications, Inc at a state commission, in the court system, or at the Federal Communications Commission: None
- The following is information Western Communications, Inc has with respect to the processes pretexters are using to attempt to access CPNI, and what steps Western Communications, Inc is taking to protect CPNI:
Western Communications, Inc has determined that no pretexter has attempted to access CPNI on the Western Communications, Inc system.
- The following is a summary of all customer complaints received in 2012 regarding the unauthorized release of CPNI:
- Number of customer complaints Western Communications, Inc received in 2012 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: None
Category of complaint:
0 Number of instances of improper access by employees
0 Number of instances of improper disclosure to individuals not authorized to receive the information
0 Number of instances of improper access to online information by individuals not authorized to view the information
0 Number of other instances of improper access or disclosure
- Description of instances of improper access or disclosure: None
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