JLC Communications
5400 Jillson St.
Commerce, CA 90040
(323)888-2111

February 25, 2013

Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, SW Suite TW-A325
Washington, DC 20554

Re: Certification of CPNI Filings
EB Docket No. 06-36

Dear Ms. Dortch:

JLC Communications is filing herewith, in accord with the Commission's Public Notice (DA 13-61 Released January 16, 2013) and 47 C.F.R. Section 64.2009(e), files its Certification of Compliance and an accompanying statement for year ended December 31, 2012.

Thank you for your attention to this matter.

Very truly yours,

James J. Crawford

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2013 covering the prior calendar year 2012

Date filed: February 25, 2013

Name of company(s) covered by this certification: JLC Communications

Form 499 Filer ID: N/A

Name of signatory: James J. Crawford

Title of signatory: Vice President

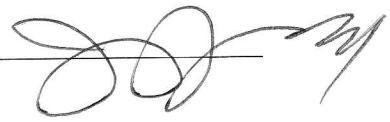
I, James J. Crawford, certify that I am an officer of JLC Communications and acting as an agent of JLC Communications that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47.CF.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 

Attachments: Accompanying Statement explaining CPNI procedures
Explanation of actions taken against data brokers
Summary of customer complaints

Accompanying Statement to
Annual CPNI Compliance Certification
CPNI Procedures

In compliance with 47 C.F.R. § 64.2001 et seq, I, James J. Crawford, officer of JLC Communications certifies that the company has taken the following steps in compliance with the rules of the Federal Communications Commission which govern the protection of Customer Proprietary Network Information (CPNI).

The following operating procedures ensure that JLC Communications is in compliance with the FCC's CPNI Rules:

JLC Communications does not make available to any affiliated or unaffiliated entity information which meets the definition of CPNI set forth at 47 U.S.C. § 222(h)(1), except when required to do so by law.

JLC Communications only uses CPNI to render, and bill for, the telecommunications services it provides to its customers. JLC Communications does not use its customers' CPNI for any marketing purpose, either internal or external, or other purpose set forth in the FCC's CPNI Rules, 47 C.F. R. § 64.2001 et seq.

JLC Communications has practices and procedures that govern the disclosure of CPNI:

- JLC Communications does not disclose or release CPNI upon a customer's telephone request.
- JLC Communications does not disclose or release CPNI through online access over the Internet.
- With respect to telephone inquires by customers concerning specific call-related issues, JLC Communications requires the customer to provide sufficient specific information about the call in question to confirm the customer's identity.
- JLC Communications automatically notifies customers (at the customer's original telephone number or address on file) in case any changes are made to the customer's primary account information.
- JLC Communications is prepared to notify the required U.S. government agencies in the event of a breach of the CPNI rules and to provide the required notice to affected customers of any such breach.

JLC Communications provides training to all relevant employees on the company's practices and procedures that protect CPNI and its misuse.

It is a violation of JLC Communications policies to disclose CPNI outside of JLC Communications. Any employee that is found to have violated this policy will be subject to disciplinary action up to and including termination.

Access to CPNI at JLC Communications s restricted to a limited number of employees and controlled through the use of active security and other measures, including the use of special passwords that are assigned on a limited basis and technological measures which prohibit the electronic reproduction or distribution of CPNI. Encryption and other security practices are utilized when CPNI is transmitted electronically.

Strict controls are in place involving responses to law enforcement agencies that serve JLC Communications with valid legal demands, such as a court ordered subpoena, for CPNI. JLC Communications will not supply CPNI to any law enforcement agency that does not produce valid legal demand.

Summary of Actions
Taken Against Data Brokers

In compliance with 47 C.F.R. § 64.2009(e), I, James J. Crawford, acting on behalf of JLC Communications summarize the actions that the Company has taken against Data Brokers within the last year:

No such actions taken against Data Brokers within the last year

Summary of
Customer Complaints Received

In compliance with 47 C.F.R. §64.2009 (e), I James J. Crawford, acting on behalf of JLC Communications provide a summary of customer complaints received within the last year:

1. The Company has received no complaints as a result of improper access by employees.
2. The Company has received no complaints as a result of improper disclosure to individuals not authorized to receive the information.
3. The Company has received no complaints as a result of instances of improper access to online information by individuals not authorized to view information.