



February 27, 2013
Via ECFS Filing

Ms. Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

RE: SystemMetrics Corporation
EB Docket No. 06-36; CY2012

Dear Ms. Dortch:

Attached for filing is the Calendar Year 2012 CPNI Compliance Certification and Statement of CPNI Procedures and Compliance as required by 47 C.F.R. Section 64.2009 (e) submitted on behalf of the SystemMetrics Corporation.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Thomas M. Forte
Thomas M. Forte
Consultant to SystemMetrics Corporation

cc: Earl E. Ford - SystemMetrics
file: SystemMetrics - FCC - Other
tms: FCx1301

Enclosures
TF/mp

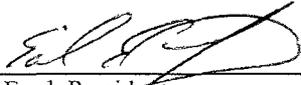
ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

EB DOCKET 06-36

Annual 64.2009(e) CPNI Certification for: Calendar Year 2012
Name of Company covered by this certification: SystemMetrics Corporation
Form 499 Filer ID: 829287
Name of Signatory: Earl E. Ford
Title of Signatory: President

I, Earl E. Ford, certify and state that:

1. I am President of SystemMetrics Corporation and, acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules *See* 47 C.F.R. § 64.2001 *et seq.*
2. Attached to this certification, as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in Section 64.2001 *et seq.* of the Commission's rules.
3. The company has not taken any actions (i.e., proceedings instituted or petitions filed by the company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.
4. The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.
5. The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.



Earl E. Ford, President
SystemMetrics Corporation

2/26/2013

Date

Attachments: Accompanying Statement explaining CPNI procedures – Attachment A
Explanation of actions taken against data brokers – not applicable
Summary of customer complaints – not applicable

Attachment A
Statement of CPNI Procedures and Compliance

SystemMetrics Corporation

Calendar Year 2012

ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

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SystemMetrics Corporation

Statement of CPNI Procedures and Compliance

SystemMetrics Corporation ("Company" or "SystemMetrics") provides traditional and VOIP telecommunications and internet access services to a small number of business customers. The company does not use or permit access to CPNI to market any telecommunications or non-telecommunications services. SystemMetrics has trained its personnel not to use CPNI for marketing purposes. Should SystemMetrics elect to use CPNI in future marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

SystemMetrics Customer Service personnel do not release CPNI or call detail information to incoming callers. SystemMetrics will only release CPNI or call detail information after receiving both written and verbal consent from the authorized Customer Contact and will release information only to the authorized Customer Contact for each account.

SystemMetrics does not provide on-line access to customers and therefore does not disclose CPNI on-line. If it elects to do so in the future, it will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do not require the use of readily available biographical or account information and customer notification of account changes. Information regarding customer privacy is posted on the company's website.

SystemMetrics does not have retail locations and therefore does not allow in-store access to CPNI.

SystemMetrics training procedures and a corresponding disciplinary process ensures that its personnel understand and comply with restrictions regarding the use and disclosure of, and access to, CPNI.

Requests for CPNI by law enforcement agencies are only granted if a subpoena is provided or if the customer provides written permission.

SystemMetrics Corporation

Statement of CPNI Procedures and Compliance
(Page 2)

SystemMetrics maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI.

The Company has in place procedures to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or if applicable, when so authorized by law enforcement. Such procedures require notification and management of the process by the Company President.

The Company has not taken any actions against data brokers in calendar year 2012.

The Company did not receive any complaints about unauthorized release or Disclosure of CPNI through December 31, 2012.

The Company has not developed any information with respect to the processes that pretexters are using to attempt to access CPNI.