

**Before the
Federal Communications Commission
Washington, DC 20554**

In the Matter of
San Juan Cable, LLC d/b/a Onelink
Communications

CSR-8532-Z

Liberty Cablevision of Puerto Rico, Ltd.

CSR-7124-Z

Requests for Waiver of Section 76.1204(a)(1)
of the Commission's Rules

ANNUAL CABLECARD REPORT

Liberty Cablevision of Puerto Rico, LLC ("Liberty") partially f/k/a San Juan Cable, LLC, hereby submits its Annual CableCARD Report as required in the Commission's Memorandum Opinion and Order of February 28, 2012 in the above-referenced docket¹.

I. INTRODUCTION

In the above referenced Memorandum Opinion and Order, the Commission granted San Juan Cable, LLC d/b/a Onelink Communications ("Onelink") and Liberty Cablevision of Puerto Rico, Ltd. ("Liberty") a conditioned three-year extension of the waiver of then ban on integrated set-top boxes. The Commission required Onelink and Liberty to file three annual reports outlining, in detail, any CableCARD requests received, the support offered, customer complaints, cost of installation, and any CableCARD-related service calls over the previous twelve months.

¹ Liberty Cablevision of Puerto Rico, LLC ("Liberty"), a Delaware limited liability corporation, merged with and into San Juan Cable, LLC ("SJC"), with SJC as the surviving entity (the "Merger"). Although SJC became the surviving legal entity in the Merger, at the time of the Merger both Liberty and SJC became ultimately majority owned and controlled by Liberty Global, Inc. Following the Merger, the surviving company's operations are now managed by the former management of Liberty, and SJC's name was changed to "Liberty Cablevision of Puerto Rico, LLC, a Puerto Rico limited liability corporation"

For practical purposes, we will divide CableCard related figures among Liberty and Onelink operations since the above referred merger was recent and not all of the data is consolidated at this point.

II. CABLECARD REQUESTS AND SUPPORT

During the period from January of 2012 through present, the following number of Liberty and Onelink customers has installed CableCARDS:

Onelink	Liberty
162	18

III. CUSTOMER COMPLAINTS

Once the CableCARDS are installed and programmed, there are no customer complaints related to the service provided by both Liberty and Onelink. However, Onelink registered FCC Informal Complaint number 12-C00436320-1 where a customer complained about Onelink's CableCARD pricing scheme during the period of 2012. The Complaint was adequately handled and customer was informed of the correct CableCARD prices in Onelink.

IV. COST OF INSTALLATION

There are no CableCARD installation costs in Liberty or Onelink. There are, however, some costs such as monthly rental, digital access, HD programming, which are detailed below:

Description of Cost	Liberty	Onelink
Monthly rental (each)	\$3.00	\$1.50
Digital access for first TV	N/A	\$6.50
HD Programming	\$9.99	From \$6.00 depending on level of service
Digital access for additional TV's	N/A	\$3.00

V. CABLECARD RELATED SERVICE CALLS

As the data in Section II of this report shows, the volume of CableCARD-related service calls is minimal, not even representing 1% of the total amount of service calls received in Liberty and Onelink. In those seldom occasions when CableCARD-related calls are received, customers call in order to inquire about pricing and the procedure to follow to obtain the service. Liberty currently has in place a procedure to handle these calls and properly channel them within the relevant departments in the Company.

For the reasons stated herein, Liberty hereby respectfully requests the Commission to find Liberty in compliance with the conditions of the granted waiver.

Respectfully submitted,


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