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FCC Mail Room

Dear Secretary Dortch,

This is a public comment for WC Docket number 12-375.

I am writting this letter because the phone system for Washington State prisoners is over charging calls. It is $3.60 for local calls and almost $15.00 for long distance call

I think that inmates should get one free call per quarter. Some people have no money and their friends/or family cant afford to pay for calls. Phone calls help to keep some inmates out of trouble. I thinks that if washington state inmates got one free phone call a quarter to talk to loved ones. It would make a great change in some of thers attitudes.

Also almost 50% of the time when any inmate tries to make a call. For severa hours sometimes days. It will not connect the call. An automated voice says "Your phone call can not be placed at this time." or it will just go silent. And if your

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family/or friends try to call the phone company. They say it is their fault. How can 10 or 12 people make the same mistake at the same time?

Today is 2-16-2013. For the past few days the phones at Clallam Bay correctio center. In Washington State. The phones have been getting worse and worse. Now as of today. They do not work at all. And who knows how long until theyre fixed.

Now if we as inmates/or our family and friends try to call, write the phone company and try to figure out what is wrong with the phones. We all get the run around. The prison tells us they cant do any thing to contact the phone company, and the phone company tells us to contact the prison.

It seems like we just dont get the proper phone service.

I would like to take this opportunity to thankyou, and I hope that this letter helps and makes a difference.

If you need to contact me back Address below.

Sincerely,
Gary Rockwell

Gary Rockwell
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