Narrative Report

Contact: 138770

Customer: JAKUSZ, DARLENE (98653)

09/15/11 Peter Wong

9/15/2011

INFORMATION FROM WEB:
Utility Name: Alliant Energy
Are you subject to disconnection? No
Disconnection Date: Not Entered
Have you contacted the utility regarding this issue? Yes
Date you contacted utility: 09-14-11
Person you talked to at the utility: ?

TEXT FROM THE WEB:

Alliant Energy installed a smart meter on our home about two years ago. They neglected to tell us that it would be emitting radiation 1000 times more than a cell phone. Radiation is not harmless, even in small doses, as it accumulates in the body. It causes brain damage, cancer and numerous medical problems.

The meter is about six feet from our bed, so we are being radiated all night long and also throughout the day. I have noticed symtoms that are getting more pronounced - vertigo, dizzy spells, palpitations, insomnia, broken sleep patterns. I have been taking more and more sleep aids to get to sleep and keep waking during the night. When away from home, I get a much better and restful sleep. I am healthy and strong and do not have medical issues.

We would like the smart meter replaced with an analog model, standard electric meter. Stop this public invasion till this can evaluated for cancer in the future!

09/20/11 Terri Kosobucki

I sent the customer a letter today noting that the regulation, licensing and safety of radio frequency equipments rests with the FCC, and that the meters used by Alliant comply with all FCC safety standards. It was also noted that per Wis. Admin. Code PSC 113.0809, the utility determines the type of metering equipment to be installed and its location. There is no basis for the Commission to require Alliant to take any further or different action. The letter is included in the Document section of this CCS complaint.

I also asked Alliant to contact the customer and provide her with more information on smart meters, and to discuss their company position on her request to have her digital meter replaced with an analog meter.

09/20/11 Terri Kosobucki