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Public Comments on Consumer Information and Disclosure; Truth-in-Billing and Billing Format: Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges (Cramming);=====

Title: Consumer Information and Disclosure; Truth-in-Billing and Billing Format: Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges (Cramming)

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Comment: It is very difficult to get the billing that has been done on my sons medicaid account. Participants need to be able to easily access their billing so they can see if mistakes are made. I found a mistake was made several years ago after I went to all the trouble of requesting my sons billing from Equality Care. The hospital billing department had my son on a automatic schedule . The therapist had the charges removed but unless I request the billing with all the right information in writting not email

I can not access my sons billing. If a therapist is absent in school the medicaid should not be billed. Medicaid should check occasionally on the absent students to see if the therapy sessions were billed for days they are absent or the therapist is absent for conferences or due process IEP meetings etc.

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