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Public Comments on Comment Sought on Measures Designed to Assist U.S. Wireless Consumers to Avoid "Bill Shock":=====

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I signed a contract with AT&T Wireless, which stated I had "unlimited minutes". When my son moved from California to Oregon, I called him every evening around 7:30PM, speaking to him for at least an hour each time.

I had paid my bill automatically, sending \$100.00 each month (more than my typical bill), so I didn't look at my new charges until the second month.

I received a bill for \$384.00 for one month, and \$378.00 for the next month. When I called AT&T, I was told that my "unlimited minutes" didn't start until 9:00PM each day. They also attached penalties and interest. I was unable to pay these charges, and AT&T reported me to the credit reporting agencies.

I had no idea that my "minutes" were limited. I had been an AT&T customer for many years and had never had a problem.