

General comment:

My cable company charges a lot for what they offer. Without special discounts, their product costs me around \$150/month, for phone, Internet, and TV. It seems like a lot to spend for what I get. If I wanted to watch more than just the few new movies offered, and whole LOT of older movies offered, I would have to upgrade my TV package, and spend even more. Plus, the menu systems for the TV and phone systems are somewhat archaic. Tech support seems to be indifferently-mediocre. After a script of questions is exhausted, the support folks seem limited in where they can go to resolve a problem. I know I could eliminate the phone-leg, and just use my non-Cable company cell phone, but I am a little old-fashioned in that I like to keep my cell access to a minimum.

I only see this getting worse, as it seems the choices for providers are few, and they can take advantage of that fact.

To the FCC:

I tried to use your Consumer Broadband Test, but a box popped up and stated the license needed to be renewed. I am looking for an honest, unbiased speed test of my Comcast-internet upload and download speeds. Please advise if there is another speed test you recommend, or if the license will be renewed for the one on your site.

Thanks for providing a place to comment and question,

Rick