



1300 Columbus-Sandusky Rd. N.  
Marion, OH 43302

March 13, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12th Street, SW,  
Washington, DC 20554

Re: WC Docket 11-42 Annual Lifeline Eligible Telecommunications Carrier Certification Forms

In compliance with 47 CFR 54.416 as adopted by the Federal Communication Commission (FCC) in its Lifeline Reform Order, FCC 12-11, released February 6, 2012, Frontier Communications Corporation (Frontier) submits its Annual Lifeline Eligible Telecommunications Carrier Certification Forms (FCC Form 555) for Utah.

If you have any questions, please contact me at 740-383-0490 or [cassandra.cole@ftr.com](mailto:cassandra.cole@ftr.com).

Respectfully submitted,

A handwritten signature in cursive script that reads "Cassandra Cole".

Cassandra Cole  
Manager – Regulatory Compliance

Attachment

FCC Form 555  
November 2012

**Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete Sections 1, 2, and 3. Carriers must complete Section 4, if applicable.

**Deadline: January 31<sup>st</sup> (Annually)**

UTAH

State

*(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).*

504449

Study Area Code(s) (SAC)

Navajo Communications Company, Inc.

ETC Name(s)

Frontier Communications Corporation

Holding Company Name(s)

Frontier Navajo Communications

DBA, Marketing or Other Branding Name(s)

Affiliated ETCs *(include names and SACs, attach additional sheets if necessary)*

See attached

**Section 1: All ETCs** *(Initial the certification that applies to your ETC. Depending on the state, both certifications may apply).*

I certify that the company listed above has certification procedures in place to review income and program-based eligibility documentation prior to enrolling a customer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** \_\_\_\_\_

*(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).*

AND/OR

I certify that the company listed above confirms consumer eligibility by relying on Utah – Division of Public Utilities prior to enrolling a customer in the Lifeline program. *(Please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify consumer eligibility).* I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** 

*(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).*

FCC Form 555  
November 2012

Section 2: All ETCs(Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary).

I certify that the company listed above has procedures in place to re-certify the continued eligibility of all of its Lifeline customers, and that, to the best of my knowledge, the company obtained signed certifications from all consumers attesting to their continuing eligibility for Lifeline, except those subscribers whose eligibility was verified by the company through the use of other sources of eligibility information as well as those subscribers who were re-certified by the state Lifeline administrator. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Initial *[Signature]*

A	B
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
193	0

C	D	E=C-D	F	G = (E+F)	H
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non-Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0	0	0

I	J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Ineligible	Number of Customers De-enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
193	98	98	n/a

FCC Form 555  
November 2012

OR

I certify that my company did not claim federal Low Income support for any Lifeline customers prior to June \_\_\_ (insert current year). I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** \_\_\_\_\_

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

**Section 3: All ETCs (Initial the certification below).**

I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** *KM*

**Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs (the ETC does not assess or collect a monthly fee from its Lifeline subscribers)(Record the number of subscribers de-enrolled for non-usage by month in column N below).**

M	N
Month	Subscribers De-Enrolled for Non-Usage
January	n/a
February	n/a
March	n/a
April	n/a
May	n/a
June	n/a
July	n/a
August	n/a
September	n/a
October	n/a
November	n/a
December	n/a

Signed,



**Kenneth Mason**

Signature of Officer  
 Vice President, Government & Regulatory Affairs  
 Title of Officer  
 Cassandra Cole  
 Person Completing this Certification Form

Printed Name of Officer  
 3-13-2013  
 Date  
 740-383-0490  
 Contact Phone Number

# FRONTIER COMMUNICATIONS CORPORATION

ETC Affiliate List for Use with FCC Form 555 - Annual Lifeline Eligible  
Telecommunications Carrier Certification Form

Name	D/B/A	State	SAC(s)
Frontier Communications of Alabama, LLC	N/A	AL	250306
Frontier Communications of Lamar County, LLC	N/A	AL	250301
Frontier Communications of the South, LLC	N/A	AL	250318
Citizens Telecommunications Company of the White Mountains, Inc.	Frontier Communications of the White Mountains	AZ	454426
Citizens Utilities Rural Company, Inc.	Frontier Citizens Utilities Rural	AZ	452172
Frontier Communications of the Southwest Inc.	N/A	AZ	452302
Navajo Communications Company, Inc.	Frontier Navajo Communications	AZ	454449
			542308
			542315
			544342
Citizens Telecommunications Company of California Inc.	Frontier Communications of California	CA	543402
Frontier Communications of the Southwest Inc.	N/A	CA	541863
Frontier Communications West Coast Inc.	N/A	CA	542344
Frontier Communications of the South, LLC	N/A	FL	210318
Frontier Communications of Fairmount LLC	N/A	GA	220362
Frontier Communications of Georgia LLC	N/A	GA	220387
Citizens Telecommunications Company of Minnesota, LLC	Frontier Citizens Communications of Minnesota	IA	367123
Frontier Communications of Iowa, LLC	N/A	IA	351127
Citizens Telecommunications Company of Idaho	Frontier Communications of Idaho	ID	474427
Frontier Communications Northwest Inc.	N/A	ID	472416
Citizens Telecommunications Company of Illinois	Frontier Citizens Communications of Illinois	IL	341183
Frontier Communications of DePue, Inc.	N/A	IL	340998
Frontier Communications of Illinois, Inc.	N/A	IL	341038
Frontier Communications of Lakeside, Inc.	N/A	IL	341011
Frontier Communications -- Midland, Inc.	N/A	IL	341055
Frontier Communications of Mt. Pulaski, Inc.	N/A	IL	341061
Frontier Communications of Orion, Inc.	N/A	IL	341067
Frontier Communications -- Prairie, Inc.	N/A	IL	341073
Frontier Communications -- Schuyler, Inc.	N/A	IL	341079
Frontier Communications of the Carolinas Inc.	N/A	IL	343035
			341015
Frontier North Inc.	N/A	IL	341036
Frontier Communications of Indiana LLC	N/A	IN	320750
Frontier Communications of Thorntown LLC	N/A	IN	320828
Frontier Midstates Inc.	N/A	IN	323034
			320772
Frontier North Inc.	N/A	IN	320779
Frontier Communications of Michigan, Inc.	N/A	MI	310682
Frontier Midstates Inc.	N/A	MI	313033
Frontier North Inc.	N/A	MI	310695
			361123
Citizens Telecommunications Company of Minnesota, LLC	Frontier Citizens Communications of Minnesota	MN	367123
Frontier Communications of Minnesota, Inc.	N/A	MN	361367
Frontier Communications of Mississippi LLC	N/A	MS	280460
Citizens Telecommunications Company of Montana	Frontier Communications of Montana	MT	484322
			230479
Frontier Communications of the Carolinas Inc.	N/A	NC	230509
Citizens Telecommunications Company of Nebraska LLC	Frontier Communications of Nebraska	NE	371128
Navajo Communications Company, Inc.	Frontier Navajo Communications	NM	494449
			554431
Citizens Telecommunications Company of Nevada	Frontier Communications of Nevada	NV	554432
Frontier Communications of the Southwest Inc.	N/A	NV	552302
			154532
			154533
Citizens Telecommunications Company of New York, Inc.	Frontier Communications of New York	NY	154534

# FRONTIER COMMUNICATIONS CORPORATION

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Telecommunications Carrier Certification Form

Name	D/B/A	State	SAC(s)
Frontier Communications of AuSable Valley, Inc.	N/A	NY	150072
Frontier Communications of New York, Inc.	N/A	NY	150100
Frontier Communications of Seneca-Gorham, Inc.	N/A	NY	150122
Frontier Communications of Sylvan Lake, Inc.	N/A	NY	150128
Frontier Telephone of Rochester, Inc.	N/A	NY	150121
Ogden Telephone Company	Frontier Ogden Telephone Company	NY	150110
Frontier Communications of Michigan, Inc.	N/A	OH	300682
Frontier North Inc.	N/A	OH	300615
Citizens Telecommunications Company of Oregon	Frontier Communications of Oregon	OR	533401
Frontier Communications Northwest Inc.	N/A	OR	532416
Citizens Telecommunications Company of New York, Inc.	Frontier Communications of New York	PA	154534
Commonwealth Telephone Company LLC	Frontier Communications Commonwealth Telephone Company	PA	170161
Frontier Communications of Breezewood, LLC	N/A	PA	170149
Frontier Communications of Canton, LLC	N/A	PA	170152
Frontier Communications of Lakewood, LLC	N/A	PA	170178
Frontier Communications of Oswayo River LLC	N/A	PA	170194
Frontier Communications of Pennsylvania, LLC	N/A	PA	170168
			240479
Frontier Communications of the Carolinas Inc.	N/A	SC	240526
Citizens Telecommunications Company of Tennessee L.L.C.	Frontier Communications of Tennessee	TN	294336
Citizens Telecommunications Company of the Volunteer State LLC	Frontier Communications of the Volunteer State	TN	290580
Citizens Telecommunications Company of Utah	Frontier Communications of Utah	UT	504429
Navajo Communications Company, Inc.	Frontier Navajo Communications	UT	504449
Frontier Communications of Virginia, Inc.	N/A	VA	205050
			522416
Frontier Communications Northwest Inc.	N/A	WA	522449
Citizens Telecommunications Company of Illinois	Frontier Citizens Communications of Illinois	WI	341183
Frontier Communications of Mondovi LLC	N/A	WI	330912
Frontier Communications -- St. Croix LLC	N/A	WI	330944
Frontier Communications of Viroqua LLC	N/A	WI	330967
Frontier Communications of Wisconsin LLC	N/A	WI	330964
Frontier North Inc.	N/A	WI	330886
			330870
			330891
			330940
Rhineland Telephone LLC	Frontier Rhineland Telephone Company	WI	330941
			200271
			204338
Citizens Telecommunications Company of West Virginia	Frontier Communications of West Virginia	WV	204339
Frontier West Virginia Inc.	N/A	WV	205050

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November 2012

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**Deadline: January 31<sup>st</sup> (Annually)**

UTAH

State

*(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).*

504429

Study Area Code(s) (SAC)

Citizens Telecommunications Company of Utah

ETC Name(s)

Frontier Communications Corporation

Holding Company Name(s)

Frontier Communications of Utah

DBA, Marketing or Other Branding Name(s)

Affiliated ETCs *(include names and SACs, attach additional sheets if necessary)*

See attached

**Section 1: All ETCs** *(Initial the certification that applies to your ETC. Depending on the state, both certifications may apply).*

I certify that the company listed above has certification procedures in place to review income and program-based eligibility documentation prior to enrolling a customer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** \_\_\_\_\_

*(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).*

AND/OR

I certify that the company listed above confirms consumer eligibility by relying on Utah – Division of Public Utilities prior to enrolling a customer in the Lifeline program. *(Please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify consumer eligibility).* I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** 

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November 2012

**Section 2:** All ETCs (Initial the certification that applies to your ETC, and if applicable, complete columns A through L the tables below. Attach additional sheets if necessary).

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Initial *RS*

A	B
Number of Subscribers Claimed on May FCC Form(s) 497	Number of Lines Claimed on May FCC Form(s) 497 Provided to Wireline Resellers
1012	0

C	D	E=C-D	F	G = (E+F)	H
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non-Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
0	0	0	0	0	0

I	J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator or By ETC Access to Eligibility Data	Number of Subscribers Whose Eligibility Was Examined by State Administrator or By ETC Access to Eligibility Data and Found to be Ineligible	Number of Customers De-enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
995	554	554	n/a

FCC Form 555  
November 2012

OR

I certify that my company did not claim federal Low Income support for any Lifeline customers prior to June \_\_\_ (insert current year). I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** \_\_\_\_\_

(List the specific SAC(s) for which you are making this certification if it is not applicable to all of your study areas within the state. Attach additional sheets if necessary).

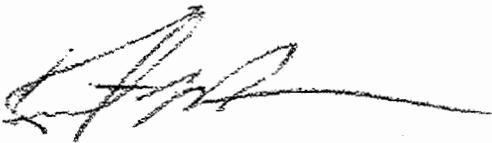
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**Section 4: Non-Usage Applicable to Certain Pre-Paid ETCs** (the ETC does not assess or collect a monthly fee from its Lifeline subscribers)(Record the number of subscribers de-enrolled for non-usage by month in column N below).

M	N
Month	Subscribers De-Enrolled for Non-Usage
January	n/a
February	n/a
March	n/a
April	n/a
May	n/a
June	n/a
July	n/a
August	n/a
September	n/a
October	n/a
November	n/a
December	n/a

Signed,



Signature of Officer

**Kenneth Mason**

Printed Name of Officer

Vice President, Government & Regulatory Affairs

3-13-2013

Title of Officer

Date

Cassandra Cole

740-383-0490

Person Completing this Certification Form

Contact Phone Number

# FRONTIER COMMUNICATIONS CORPORATION

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Citizens Telecommunications Company of the White Mountains, Inc.	Frontier Communications of the White Mountains	AZ	454426
Citizens Utilities Rural Company, Inc.	Frontier Citizens Utilities Rural	AZ	452172
Frontier Communications of the Southwest Inc.	N/A	AZ	452302
Navajo Communications Company, Inc.	Frontier Navajo Communications	AZ	454449
			542308
			542315
			544342
Citizens Telecommunications Company of California Inc.	Frontier Communications of California	CA	543402
Frontier Communications of the Southwest Inc.	N/A	CA	541863
Frontier Communications West Coast Inc.	N/A	CA	542344
Frontier Communications of the South, LLC	N/A	FL	210318
Frontier Communications of Fairmount LLC	N/A	GA	220362
Frontier Communications of Georgia LLC	N/A	GA	220387
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Frontier Communications Northwest Inc.	N/A	ID	472416
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Frontier Communications of DePue, Inc.	N/A	IL	340998
Frontier Communications of Illinois, Inc.	N/A	IL	341038
Frontier Communications of Lakeside, Inc.	N/A	IL	341011
Frontier Communications -- Midland, Inc.	N/A	IL	341055
Frontier Communications of Mt. Pulaski, Inc.	N/A	IL	341061
Frontier Communications of Orion, Inc.	N/A	IL	341067
Frontier Communications -- Prairie, Inc.	N/A	IL	341073
Frontier Communications -- Schuyler, Inc.	N/A	IL	341079
Frontier Communications of the Carolinas Inc.	N/A	IL	343035
			341015
Frontier North Inc.	N/A	IL	341036
Frontier Communications of Indiana LLC	N/A	IN	320750
Frontier Communications of Thorntown LLC	N/A	IN	320828
Frontier Midstates Inc.	N/A	IN	323034
			320772
Frontier North Inc.	N/A	IN	320779
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Frontier North Inc.	N/A	MI	310695
			361123
Citizens Telecommunications Company of Minnesota, LLC	Frontier Citizens Communications of Minnesota	MN	367123
Frontier Communications of Minnesota, Inc.	N/A	MN	361367
Frontier Communications of Mississippi LLC	N/A	MS	280460
Citizens Telecommunications Company of Montana	Frontier Communications of Montana	MT	484322
			230479
Frontier Communications of the Carolinas Inc.	N/A	NC	230509
Citizens Telecommunications Company of Nebraska LLC	Frontier Communications of Nebraska	NE	371128
Navajo Communications Company, Inc.	Frontier Navajo Communications	NM	494449
			554431
Citizens Telecommunications Company of Nevada	Frontier Communications of Nevada	NV	554432
Frontier Communications of the Southwest Inc.	N/A	NV	552302
			154532
			154533
Citizens Telecommunications Company of New York, Inc.	Frontier Communications of New York	NY	154534

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Frontier Communications of New York, Inc.	N/A	NY	150100
Frontier Communications of Seneca-Gorham, Inc.	N/A	NY	150122
Frontier Communications of Sylvan Lake, Inc.	N/A	NY	150128
Frontier Telephone of Rochester, Inc.	N/A	NY	150121
Ogden Telephone Company	Frontier Ogden Telephone Company	NY	150110
Frontier Communications of Michigan, Inc.	N/A	OH	300682
Frontier North Inc.	N/A	OH	300615
Citizens Telecommunications Company of Oregon	Frontier Communications of Oregon	OR	533401
Frontier Communications Northwest Inc.	N/A	OR	532416
Citizens Telecommunications Company of New York, Inc.	Frontier Communications of New York	PA	154534
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Frontier Communications of Canton, LLC	N/A	PA	170152
Frontier Communications of Lakewood, LLC	N/A	PA	170178
Frontier Communications of Oswayo River LLC	N/A	PA	170194
Frontier Communications of Pennsylvania, LLC	N/A	PA	170168
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Frontier Communications -- St. Croix LLC	N/A	WI	330944
Frontier Communications of Viroqua LLC	N/A	WI	330967
Frontier Communications of Wisconsin LLC	N/A	WI	330964
Frontier North Inc.	N/A	WI	330886
			330870
			330891
			330940
Rhineland Telephone LLC	Frontier Rhineland Telephone Company	WI	330941
			200271
			204338
Citizens Telecommunications Company of West Virginia	Frontier Communications of West Virginia	WV	204339
Frontier West Virginia inc.	N/A	WV	205050