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FEB 28 2013

FCC Mail Room

Annual 47 C.F.R. §64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for **2012**

Date Filed: **February 26, 2013**

Name of company covered by this certification: **TelCel Communications, Inc.**

Form 499 Filer ID: **825492**

Name of signatory: **Louie M Holmes, II**

Title of signatory: **President**

I, Louie M Holmes, II, certify that I am an officer of the company named above, and acting as agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using in attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed



Louie M. Holmes II, President
TelCel Communications, Inc.

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608 Robin Rd.
Lakeland, FL 33803
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CPNI Compliance Procedures

Password for Online Access to CPNI

Does not apply, TelCel Communications does not have any retail stores.

Password for Telephone Access to Call Detail Information

TelCel Communications does not require a password from the customer before disclosing call detail information. However the customer is required and must be able to provide detail information to the TelCel Communications technician (on a customer-initiated call) without the assistance of the TelCel technician. Then and only then is the TelCel Technician allowed to discuss the information provided by the customer.

In-store Access to CPNI

Does not apply, TelCel Communications does not have any retail stores.

Opt-in/Opt-out Customer Approval

Does not apply, TelCel Communications does not do marketing based on customer CPNI.



Training and Express Disciplinary Process

TelCel employees are given a booklet with the steps to follow in dealing with customer CPNI. This booklet is reviewed with all new employees.

TelCel employees who violate customer CPNI regulations get a warning and a review of the Customer CPNI procedures on the first offence. If there is a second violation the employee is terminated.

Notification to Law Enforcement of Breach

Upon discovering any breach of customers CPNI TelCel Communications will notify all of the necessary law enforcement agencies according to the rules and requirements of the FCC. TelCel Communications will not notify any customer of a breach until directed to do so by the agency and will follow their written instructions.

Notification to Customer of Account Changes

Customers will be notified immediately by mail to the address of record whenever a password, customer response to a back-up means of authentication for lost or forgotten passwords, online account, or address of record is created or changed.

Notification Before Use of CPNI

Does not apply, TelCel Communications does not use customer CPNI.



Opt-out Approval

Does not apply, TelCel Communications does not use customer CPNI.

Opt-in Approval

Does not apply, TelCel Communications does not use customer CPNI.

Establishing a Password

Does not apply, TelCel Communications does not have online access and does not use passwords. See response to "Password for Telephone Access to Call Detail Information" on page 1.

Records Related to Breaches

TelCel Communications maintains a hard printed copy of any and all breaches related to CPNI for a minimum of two years.

Records of Approval

Does not apply, TelCel Communications does not use customer CPNI.

Records of Notification

Does not apply, TelCel Communications does not use customer CPNI.

Records of Marketing Campaigns Using CPNI

Does not apply, TelCel Communications does not use customer CPNI.



Records of Supervisory Review Process

Does not apply, TelCel Communications does not use customer CPNI.