

Kevin Jones
DOC# EC-5243
SCI-Somerset
1600 Walters Mill Road
Somerset, PA. 15510

Received & Inspected

MAR 11 2013

FCC Mail Room

March 4, 2013

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th. Street, SW; Room TW-B204
Washington, DC 20554

RE: "This is a public comment for WC Docket Number 12-375"

Dear Secretary Dortch:

I am writing this letter in regard to the above captioned matter. I am a prisoner being held in Somerset, Pennsylvania. This prison is located in the Western part of the state. I am from Philadelphia, Pennsylvania, which is in the Eastern part of this state. A majority of my phone calls are to Philadelphia because that is where my immediate family resides.

The cost to call my family is \$5.41 pre-paid, and/or \$6.25 collect, for a 15 minute call. The connection fee alone is \$2.20+ for my family to accept the call, whether collect or pre-paid. Within a month for me to call my family it cost roughly \$80.00, to maintain contact and try to keep the bond strong. These cost are a hardship on me and my family. My grandmother is 75 years old, and retired. She lives on a fixed income, but sacrifices so that we can talk. My mother has disabilities that prevent her from working, so with the assistance she gets, she pays these outrageous phone rates to speak with me, her only child.

To add insult to injury, the PA. DOC., has recently contracted a company called "Global Tel Link"; this company boldly has been calling prisoners family telling them, "if they don't sign up and

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pre pay their company they won't be able to except collect calls from the prisons". They sell phone time in \$25.00 and \$50.00 increments. But here's the catch; when the money on the phone gets down to \$15.00, a prisoner is no longer able to call! Our families will have to add more money! I don't know why they are able to hold \$15 in escrow, but that is how it goes. If you don't have it, no more collect calls.

If a call happens to get dropped after the person accepts the call. If you call back you have to pay the \$2.20+ connection fee again! If I put in a "Telephone System Discrepancy Form" to try to get my money back, the usual response is, in short, "it's your (the prisoners) fault".

If the prison phone rates were lower, I would be able to communicate with my family much more. Not only that, I would be able to contact those who I have lost contact with, only because of the cost of the calls. Yes, these rates do hinder and eliminates relationships with loved ones. There's nothing like hearing a voice, in contrast to a letter.

The Pennsylvania State Prisons sell phone time on commissary. The phone time is sold in \$10, \$15, \$25, \$50, and \$100 increments. Plus, there is a .60¢ tax imposed to raise the price higher, i.e. a \$10 card totals to \$10.60, so on and so forth.

In conclusion, if the phone rates were lower it would open the doors to better communication to family, friends, and attorneys. It would allow prisoners to maintain a bond with those who are in there corner, and not cause so much distance. It would allow better communication, which will ⁱⁿ retrospect allow the prisoner not to be so much of a stranger when he/she returns home. With these high phone rates, the contact **is** so limited, if at all, that when he/she gets home there is a higher sense of unfamiliarity. Also, if there was a mandate to allow prisoners a certain amount of "free calling" time per prisoner, the impact

would be great. Prisoners will be able to talk to their loved ones no matter what. It would take a "load" of so many people, and help so many people that words can't even explain. It would definitely strengthen the family bond.

In advance, I would like to thank you for your time in this matter. We as prisoners have no voice in such things, and are subject to, not only monopolization, but the unchallenged price gouging by the prison system. In the year 2013, with technology so advanced and phone prices so low everywhere else, the prices we pay are outrageous, so again, thank you.

Very truly yours,


Kevin Jones

Dear Secretary Dortch,

“This is a Public Comment for WC-Docket number 12-375.” the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.⁰⁰

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MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Jamal Johnson DOC# DY8544

1100 Pike Street
Huntingdon, Pa 16654

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Telly Royster EL2245
PO Box 200
Camp Hill PA 17001

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MAR 11 2013

FCC Mail Room

3/4/13

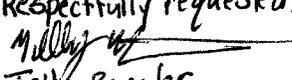
This is a public comment for WC Docket Number 12-375

Dear Secretary Dortch:

I am extremely happy and grateful that you and your office has decided to take steps to end the outrageous phone charges being imposed on prisoners and their families throughout the country. I have previously written concerning this issue and would like to add the following.

I have not had a visit in the (12) years I've been incarcerated in the PA State prison system, and with the advance of technology I'm lucky to receive one letter every (6) months, if that. Visits are not possible because the costs associated with the traveling to and from the prison are not within the means of my family, so the only reliable source I have to communicate with my family is on the phone. The problem with that is if I purchase a phone card my call will cost about \$5.00 and if I call collect it can be as high as \$15.00. I am not permitted to work due to my custody level thus I'm unable to purchase phone cards often because when I find someone willing to send me some money I must decide if it's more important to buy food to quench my hunger or if I will sacrifice and buy the phone card to hear my daughter's or other loved ones voice. I'm ashamed to say that often I choose to buy the food because it's easier to fall asleep on a full stomach than it is to fall asleep while hungry after a phone call. As you can imagine, my family and I have been drifting further and further away from each other and if there aren't changes made to make prison phone calls more affordable I may lose my family all together.

I can't claim to know how much phone calls should cost but at the current rate it's too expensive. I do know that some states have calls as low as 12¢ a minute thus I just request that your actions whatever they are makes calls from prison more affordable to all prisoners regardless of what state they reside or how far away from home they are housed. I would also suggest that you mandate each prisoner be allotted a certain amount of free phone time per month or week as is done in the Philadelphia County prison system. Thank you for your time.

Respectfully requested,

Telly Royster

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MAR 11 2013

MARCH 3th 2013

FCC Mail Room

Dear Secretary Marlene Dortch I AM WRITING CONCERNING
 Campaign For Prison Phone Justice. I am presently
 in Allenwood Co. In Tenn. Ohio. My Family is from THE
 Akron Area Cleveland AREA. So my phone calls ARE 5.00 DOLLARS FOR
 15min. wire inmates who live here pay 99.¢ FOR THE SAME TIME
 THE CONNECTION COST IS 12¢ PER MIN. WOULD I CALL HOME MORE IF
 MY COST WAS LOW YES WOULD MY FAMILY TAKE THE BLOCK OFF THE
 PHONE YES I SPEND AT LEAST 25.00 DOLLARS MONTHLY. WHEN CALLS
 ARE I AM CHARGED AGAIN AS WELL THAT THEY DROP IN
 OUT AT LEAST 3-4 TIMES A WEEK. ONCE A WEEK I
 USE THE PHONE. IF THERE FOLLOWING INMATES SOME FREE PHONE
 TIME WOULD BE A GREAT JUSTICE FOR PHONE USAGE PHONE USAGE
 IS A BIG PART OF DAILY TIME THE COST NEEDS TO
 CHANGE IT MAKES TIME SOME WHAT EASIER. IF
 WOULD LIKE TO THANK YOU FOR YOUR TIME AND LISTEN
 PLEASE DO WHAT YOU CAN TO HELP.

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THANK YOU FOR YOUR
 TIME MR Gregory Bush
 #480-184

ms. maiden H Dutch Secretary

Federal Communications Commission

445 12th St. SW, Room TW-8204

Washington DC 20554

MARCH 1, 2013

MARLENE H DORTCH, SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET SW; Room TW-B204
WASHINGTON, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: This is a public comment for WC Docket Number 12-375

DEAR SECRETARY DORTCH,

I, Jeffrey S. Nichols (TDOC # 392381), AM AN INMATE AT BIEDSOE COUNTY CORRECTIONAL COMPLEX (BCCX) IN THE TENNESSEE DEPARTMENT OF CORRECTION (TDOC). GLOBAL TEL LINK IS THE INMATE'S PHONE SERVICES PROVIDER FOR TDOC.

IT COSTS MY ELDERLY RETIRED PARENTS, THAT LIVE ON A FIXED INCOME IN GEORGIA, \$24.00 FOR A 30 MINUTE PHONE CALL FROM ME. BECAUSE OF THEIR ADVANCED AGE, DAD'S 76-YRS-OLD AND MOM'S 74-YRS-OLD, EVERY PHONE CALL IS AN EXTREMELY IMPORTANT MEMORY.

OF COURSE, THEY ARE MY HEART, AND I WOULD LIKE TO TALK TO THEM MORE, BUT ONE CALL A WEEK ALREADY COST THEM BETWEEN \$90-\$120 A MONTH, WHICH IS EQUIVALENT TO A MONTHLY ELECTRIC BILL.

IT'S NOT FAIR THAT MY PARENTS, WHO ARE A RESPECTED PART OF THEIR COMMUNITY, SHOULD BE TAKEN ADVANTAGE OF BY GLOBAL TEL LINK A PRISON PROFITEER FOR ME BEING IN PRISON. NOT FAIR TRULY DESCRIBES FORCING A U.S. TAX-PAYER, LIKE MY PARENTS, TO PAY THE OUTLANDISH PRICE OF \$24.00 FOR A 30 MINUTE CALL TO TALK TO A FAMILY MEMBER THAT IS IN PRISON, WHEN A COMPARABLE CALL IN THE PUBLIC SECTOR WOULD COST LESS THAN \$2.

THEREFORE, I RESPECTFULLY REQUEST THE FCC TO RULE IN FAVOR OF THE "WRIGHT PETITION."

Thank You

Jeff Nichols, 392381, BCCX Site 2

1045 HORSEHEAD RD, PIKEVILLE, TN. 37367

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TO: MARLENE H. DORTCH, SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET SW. RM. TW-b204
WASHINGTON, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

DATE: 3-1-13

RE: A PUBLIC COMMENT FOR WC-DOCKET#12-357[

DEAR SECRETARY DORTCH,

I'M WRITING THIS LETTER ALONG WITH THOUSANDS OF OTHERS IMPRISONED ACROSS THE COUNTRY, TO ASK YOU TO CONSIDER MANDATING PRISON INTER-STATE PHONE CALLS TO [3¢] PER MINUTE WITHOUT A CONNECTION FEE.

MA'AM, FROM PERSONAL EXPERIENCE I CAN TELL YOU THAT THE COST OF TRYING TO STAY IN CONTACT WITH MY LOVED ONES IS HARD AND THE FEES ARE CRUEL AND UNREASONABLE. THE SYSTEM WE HAVE HERE DOES NOT HELP RELIEVE THE STRESS ON US AS INMATES IN OVER CROWDED SYSTEM OR THE STRESS THAT WE IMPOSE ON OUR FAMILIES. WE HAVE TO MAKE A DECISION AT THE END OF EVERY MONTH [for payroll] WHETHER, SHOULD I BY SOME COSMETICS [soap, deoderant or toothpaste] OR CALL MY MOTHER WHOM IS WORRIED TO DEATH ABOUT ME BECAUSE THE 13.49\$ THEY GAVE ME FOR IDLE PAY, SINCE THE WAIT FOR A JOB IS MINIMUM 12 MONTHS... WE ARE ALLOWED TO ORDER PRE-PAID CALLING CARDS FROM COMISSARY, THEY STAR~~T~~ AT 10.00?

i AM FROM NEW YORK, MY DAUGHTER IS IN ~~RE~~ READING, PA. THAT CALL ALONE IS 6.00\$ MY MOTHER IS IN NEW YORK THAT CALL COST (9.45\$) FOR 15, min. A JOB STARTS YOU AT .19¢ THEN IT IS AT THE DISCRETION OF THE OFFICER TO GIVE YOU A RAISE AFTER (3 to 4) MONTHS, A RAISE OF (.1¢) IT IS CRUEL AND UNREASONABLE.

THE BURDEN THAT THESE CONNECTION FEES HAVE ON OUR FAMILY WITH THEM TRYING TO PUT EXTRA MONEY AWAY TO MAKE SURE THAT THEY HAVE ENOUGH TO PAY THEIR BILLS AT THE END OF THE MONTH IS JUST AS STRESSFUL ON THEM.

WE REALLY NEED A NEW PHONE COMPANY THAT WANTS TO HELP AND BENEFIT FROM REUNITING FAMILIES AND NOT THE FINANCE ALONE WE *Need* A SERVICE THAT WILL OFFER US CHEAPER RATES OR A FLAT RATE THRU OUT THE UNITED STATES. I HAVE COME TO THE POINT WHERE I HAVE MY FAMILY BUY CELL PHONES WITH NUMBERS AND AREA NUMBERS FROM WHAT EVER PRISON I'M AT JUST SO I CAN GET THE PRICE OF A LOCAL CALL AS ~~OP~~ OPOSE TO A LONG DISTANCE BECAUSE WE HAVE TRIED TO USE CALL FORWARDING FROM A COMPANY AND THE D.O.C HAVE BLOCKED THEM BECAUSE THEY WANT US TO SPEND OUR MONEY ON THEM WITH OUT ANY KIND OF SOLUTION OR REMEDY. I AM INCARCERATED IN THE SAME STATE THAT MY DAUGHTER LIVES IN AND I PAY MORE FOR A CALL HERE THAN I DID WHEN I WAS SHIPPED OUT OF STATE DO TO THE OVER CROWDEDNESS.

THE COMBINATION OF RESTRICTIONS THAT WE HAVE ON US FROM USING ANY OTHER PHONE SERVICE, THE PAY THAT WE RECEIVE FROM OUR JOB VERSUS THE THE RATES AND FEES THAT WE MUST PAY TO CALL OUR LOVED

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onesIS A FORM OF RACKETEERING.

MA'AM,I AM WRITING IN HOPES THAT THIS PHONE SYSTEM WILL BE CHANGED
THESE RATES AND CONNECTION FEES MUST BE LOOKED INTO,A FLAT RATE
WITHOUT ANY CONNECTION FEE WOULD BE THE BEST.

THANK YOU FOR YOUR HELP IN THIS MATTER IN ADVANCE,NOT TO MANY
CHALLENGE PENNSYLVANIA,D.O.C AND WE WISH YOU THE BEST.

RESPECTFULLY SUBMITTED:

S.C.I HUNTINGDON
1100 PIKE ST.
HUNTINGDON,PA.16654

Received & Inspected

MAR 11 2013

"THIS IS A PUBLIC COMMENT FOR WC DOCKET NUMBER 12-375."

DEAR SECRETARY DORTCH,

FCC Mail Room

HI! THE BIGGEST THING THAT EFFECTS MY CALLING IS THE SURCHARGE THAT IS USED FOR THIS SPECIAL EQUIPMENT FUND, THAT THE MDOC, CAN USE AS THEY PLEASE. PURCHASE HAND CUFFS, STUN GUNS, AND ANYTHING ELSE THEY FEEL LIKE USING THE MONEY FOR. WHAT WE NEED TO HAPPEN IS TO TELL THE FCC TO REMOVE THE SPECIAL EQUIPMENT FUND, THIS DOUBLES THE PHONE RATES.

THE SPECIAL EQUIPMENT FUND: A CLOSER LOOK.

AT LEAST FOUR MAJOR CONCERNS ARISE FROM THIS SURCHARGE.

1. THE SURCHARGE APPEARS TO VIOLATE THE LEGISLATIVE INTENT EXPRESSED IN THE BOILERPLATE OF PAST AND CURRENT APPROPRIATIONS BILLS.
2. THE SURCHARGE MAY VIOLATE THE CONSTITUTIONAL RIGHT TO INTIMATE ASSOCIATION OF PRISONERS AND THEIR FAMILY MEMBERS SINCE CONDITIONING PHONE USAGE ON AN INVOLUNTARY CONTRIBUTION TO THE MDOC OPERATING BUDGET BURDENS THEIR ABILITY TO MAINTAIN FAMILY RELATIONSHIPS.
3. THERE IS NO EVIDENCE WHATSOEVER OF BENEFIT TO PRISONERS, THEIR FAMILIES, THE MDOC OR TAXPAYERS FROM THE PAYMENT OF 30% OF THE "SPECIAL EQUIPMENT FUND" TO THE PRIVATE VENDOR, PCS.
4. IN ADDITION TO THE RATES DESCRIBED ABOVE, ALL PRISONER PHONE CALLS HAVE STATE AND FEDERAL TAXES ADDED. (THIS IS UNLIKE THE PREVIOUS CONTRACT IN WHICH TAXES WERE INCLUDED IN THE PER MINUTE PHONE RATE.) THESE TAXES ARE BEING ASSESSED ON THE ENTIRE AMOUNT CHARGED, EVEN THOUGH LESS THAN \$0.04/MINUTE OF THAT AMOUNT IS ACTUALLY FOR PHONE SERVICES. THUS, "PHONE TAXES" ARE BEING PAID ON THE SPECIAL EQUIPMENT FUND PORTION OF EVERY CALL.

BEFORE THE NEW PHONE PROVIDER HAD TAKEN OVER WE WERE PAYING \$0.10 PER A MINUTE WHICH WAS REALLY REASONABLE FOR EVERY ONE TO CALL. THEN PCS HAD TAKEN OVER AND THE PHONE RATES HAVE DOUBLED. WHILE THE ACTUAL COST OF A PHONE CALL PER A MINUTE IS \$0.04. THEY ARE HAVING US PAY ALMOST FIVE TIMES THAT AMOUNT. FOR A PERSON WHO MAKES THIRTY TO FORTY DOLLARS A MONTH. IT DOES NOT LEAVE MUCH MONEY TO PLACE ON THE PHONE. NOT ALLOWING ME TO STAY IN CONTACT WITH MOST OF MY FAMILY. NOT TO MENTION THE SALES TAX OF NON-PERISHABLE ITEMS THAT THEY HAVE US PAYING.

I WOULD USE THE PHONE MORE OFTEN IF THE RATES WERE LOWER, I UNDERSTAND THAT THE COMPANY HAS TO MAKE A PROFIT BUT THEY ARE JUST PLAIN GREEDY, THEIR SHOULD BE ONE STANDARD RATE ACROSS THE BOARD. IF IT ONLY COSTS \$0.04 PER MINUTE FOR A CALL, THEN THEY SHOULD NOT BE ABLE TO GO OVER \$0.10 PER MINUTE. THAT'S MORE THAN DOUBLE PER MINUTE TO OPERATE THE PHONE PER MINUTE.

FREE CALLS: SHOULD BE MADE AVAILABLE, AT LEAST ONE CALL PER A MONTH. THAT WOULD ALLOW PRISONERS TO CALL FOR EMERGENCIES, TO TRY AND SEEK FUNDS FOR FURTHER CALLS, OR JUST TO TALK TO LOVED ONES.

REMOVING THE SPECIAL EQUIPMENT FUND WOULD REDUCE THE COST OF THE CALLS THAT WOULD MAKE IT REASONABLE FOR EVERY ONE TO CALL, WHILE THEY STILL MADE MONEY. BUT AS IT IS THEY ARE JUST TO GREEDY.

THANK YOU FOR YOUR TIME.

BRIAN K. SMITH 251572
LAKELAND CORRECTIONAL FACILITY
141 FIRST STREET
COLDWATER, MI 49036

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MAR 11 2013

FCC Mail Room

Second day of March 2013

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th St SW, RM TW-13204
Washington D.C. 20549

Timothy N. EMMETT 233226
BCCX Site 2 1045 North 10th Street
Nashville Tennessee 37367

RE: Public comment for WC Docket 12-272

Madam Secretary

My primary objective in contacting you at this time, is to voice my support of the FCC Ruling in favor of the Wright Petition.

As an inmate of the state, I'm forced to pay an outrageous fee of three dollars and seventy seven cents, just to connect a call to my son in Pennsylvania. Then another fifty six a minute to speak. Top pay for an incarcerated person is fifty cent. So it's an hours pay per minute. This is a financial hardship that a free worlder could never comprehend. We prisoner's must chose between soap to wash with or a phone call. Plus with all the cut backs the new commissioner has dumped on the food sources, sometimes it become a choice between calling or eating. It's wrong on many levels. Something need to be done.

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Thank you for your time.

Timothy N. Emmett

MARCH 10, 2013

MARLENE H. DORTCH, SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET SW; ROOM TW-B204
WASHINGTON, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: This is a public comment for WC Docket number 12-375

DEAR SECRETARY DORTCH,

My NAME is CLARENCE PAINTER AN INMATE AT BLEDSOE COUNTY CORRECTIONAL COMPLEX (BCCX) IN THE TENNESSEE DEPARTMENT OF CORRECTIONS (TDOC).

Global Tel Link is our phone services provider, who charges excessive prices for local and long-distance calls. My wife limits our calls to once a month, because it puts a financial hardship on her for me to call more than that.

THEREFORE, I RESPECTFULLY REQUEST THAT THE FCC RULE IN FAVOR OF THE "WRIGHT PETITION."

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Thank You,

Clarence Painter

CLARENCE PAINTER, 471967
BCCX SITE 2 UNIT 15
1045 HORSEHEAD ROAD
PIKEVILLE, TENNESSEE 37367

Richard Flood #BC1488
175 Progress, Drive.
Waynesburg, PA 15370

March 5, 2013

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MAR 11 2013

FCC Mail Room

Secretary Marlene H. Dortch
Federal Communication Commission
Public Comments
445 12 Street, SW
Washington, DC 20554

Re: "This is a public comment for WC Docket Number 12-375"

Dear Secretary Dortch,

I am writing you this letter concerning the extremely high cost, that I and other inmates who are presently incarcerated in the SCI-Greene institution in Pennsylvania, are paying to keep our lines of communication open with our families. Madam I have presently been in the department of corrections for twent-four years now, and have seen many changes in those many years, some for the better but many for the worse. One of the worse being this monopolized prison phone service, that is daily gouging prisoners's and our families.

The phone company that is dealing with the department of corrections here in Pennsylvania, is truly taking an unfair advantage of a captive audience. Giving us the prisoner and our families no other options but to use their high cost phone service, and charging outrageous exorbitant rates, when we who are in these prison's arn't making much of nothing. The department of corrections do allow us inmates to work in the institutions, but they only let us make nineteen cent a hour, and only four to six hours a day. Madam I may make only fifteen dollars a month a mere stipends, and after paying for the basic things I need like toiletry items like soap, toothpaste, and deodorant stuff I need, I don't have much of nothing left to pay for a phone call. More or less a phone call where I'm charged \$15.00 dollars or more for 15-minutes, to speak with my family right here in Pennsylvania, and not to mention those family members who live out of State.

Madam the rates that we as prisoner's are force to pay, are extremely to high. I and so many others are reduced to just writing to our families by letters, because we just can't afford the high cost of calling our love ones. Ms. Dortch whatever help you can provide will genuinely be a great help to so many in this prison system here in Pennsylvania, and to so many struggling familes who are trying to stay in touch with their love ones.

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LBI/ASG/DE

Sincerely yours,

Richard Flood

Richard Flood

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MAR 11 2013

FCC Mail Room

Dear Secretary Dortch,

My name is Sean H. Edwards, and I have been incarcerated for 13 years as of

March 21, 2013.

I would like you to know that the

"Phone calling system here in the

Pennsylvania "state prison" is a "predatory

system. Our calling cards are taxed,

we have to pay a connection fee which

is typically in the \$2.25 range for the

first minute and 20 seconds. The entire 15

minute call ~~cost~~ cost \$5.15, so the connection

fee is almost half of the entire cost of

the call. And if the call is disconnected

because of weather or power outage there's

no reimbursement of the connection fee.

And to resume the disconnected call,

you'll be charged an additional connection

fee.

In March of 2010, I was one of the thousand

inmates that was sent to Michigan in the city

of Muskegon because of over crowding in

Pennsylvania. While there our phone calls

where \$1.80 ^{for} 15 minutes without any connection

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MAR 11 2013

FCC Mail Room

Marlene H. Dortch: Secretary
Federal Communications Commission
445 12th Street, SW Room TW-B204
Washington, D.C. 20554

Dear Secretary Dortch:

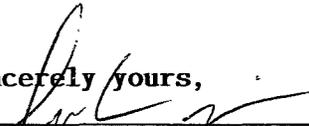
"The is a public Comment re **WC-Docket Number - 12 - 375.**"

With respect to the present "Phone Rates," here at SCI- Huntingdon Prison, (where I am incarcerated), I employ you and your committee to make some major adjustments to the Policies which allows for these "outstanding" phone rates to myself, fellow prisoners and family members. These policies and "outrageous" phone rates, in my opinion, are extremely unfair and undoubtedly unreasonable. The fact of the matter is that, I/we, are being forced to subscribe to phone services which exceed my/our ability to pay, by this institution and their commercial phone contractors who are hellbent on taking advantage of the poor and indigent. Nothing more. Nothing less. This is what it boils down too! Not only can these entities monopolize on such services, we as the consumers are "denied" the "options" to use potentially a less expensive service. As a result of this, I/we have the unfortunate task of contending with the "pressures" of not communicating with our loved ones. Not only do these remarkable rates affect our families, it also impedes our ability to effectively correspond with a legal Attorney. At present, it is much cheaper for an individual on the outside of these walls to make a "long distant" call overseas, then it is for any one here to make a "interState" call, at a shorter distant. The "connection cost" (we pay for some calls) alone is enough for the cost of some of these overseas calls being made. It cost me roughly \$10.00 a call (for approximately 15 minutes) to talk to my sister from Pennsylvania to Connecticut. In between this call (as well as all calls) the conversations are being interrupted by a recorder which reminds the conversationalist that their phone conversations are being monitored. This happens at least four to five times a call. And sadly, the minutes continue to run during these interruptions. If this is not enough, sometimes due to bad weather conditions service is interrupted this way if not altogether cut off. Essentially, with the phone "monopoly" and the poor service, the use of this forces me, and I would imagine those in my

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position, to choose who to talk with at any given month, simply because we really don't have any other choice. Unless, however, you and your commission can "review" and make the necessary changes that govern these pathetic phone rates and charges. While these "Corporate Phone Giants" are "emphatically" taking "advantage" of those of us who can't, un-aided, counter their actions, I believe it is your legal "responsibility" as government officials, to ensure that our protections from unfair business is wholly "safeguarded". This no matter what our positions or status is. In light of this, again I employ you and your administration to make some major adjustments to the policies which allows for these "outstanding" phone rates. In doing so, it's perceivable that ANY Reduction of rates and charges will substantially lessen the economic burden associated with this exploitation, and ultimately these changes will make the different between "family members" staying together or being separated "indefinitely". In this instant matter, please do the ethical and right thing. Thank you for your time and efforts in advance. I look forward to hearing from you soon.

Sincerely yours,



Tucker Ginn - CW4495,
1100 Pike Street
Huntingdon, PA 16654-1112

3/4/13

c/c: file

Ms. Marlene H. Dortch, Secretary
FEDERAL COMMUNICATIONS COMMISSION

Received & Inspected

MAR 11 2013

RE: phone system @ D.O.C.

FCC Mail Room

1-The cost from S.C.I.-Huntingdon to Harrisburg, PA is \$5.50-\$6.50 Yes it could be a lot cheaper (pre-paid or collect).

2-Connection fees when calling Harrisburg, PA, or Portsmouth, VA ranges from \$1.75-\$2.50 with 27¢-50¢ per minute

3-Dropped calls occurs from time to time however I have never experienced such. I do know there is another connection fee when calling that number again..

4-Free calls should be allotted to inmates once a year or every six months to reach out to immediate family that cannot afford collect to finance a pre-paid call.

5-I am unfamiliar with any disability calling system, if it is available then it needs to be noted as is everything else that pertains to the phone system.

6-OVERALL, I believe the rate for the calls should be reduced. I also would like to see real phone cards introduced, as well as a two e-mail system that will allow further communication as is in federal prisons. This outlet can be monitored just as the phones are.

Thank you for reading.

Respectfully, Warren C. Holloway Sr./JN-9304



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RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-B204
Washington DC,
20554

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MAR 11 2013

FCC Mail Room

Date 3-2-2013

Carmen Carrozza # J29430
S.C.I. GREENE
175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter. Myself and my family are paying \$5.15 a phone call.

This is too much to call Philadelphia from S.C.I. GREENE. this needs to be filed and corrected please.

Respectfully

Mr. Carrozza

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List ABCDE

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Mr. Carlton Lane BC-3331
1100 Pike Street
Huntingdon, PA 15654-1112

Received & Inspected

MAR 11 2013

FCC Mail Room

Ms. Merlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW; Room TW-3204
Washington, DC 20554

Dear Secretary Dortch,

"This is a public comment for WC-Docket Number 12-375"

I feel that the phone system as it exist presents or formulates a system of economic unfairness to prisoners and their families, who are already having a hard time surviving economically. And based on the production, distribution and consumption of goods and services we are not getting a fair shake.

What my family and myself would like to see happen is:

- (1) Cheaper phone rates.
- (2) A ten (10) minute free call for inmates daily.
- (3) No connection fees.
- (4) No commissions.
- (5) AT&T has a fifteen (15) minute phone call for \$ 1.00.

We would like to see the application of a statistical study of other states phone rates, data and problem if any. That also could be used as a format.

I thank you in advance for your time, ear and possible help.
Thank you.

Respectfully Submitted,

Carlton Lane

Date 3/4/2013

No of Copies rec'd 0
BY SCDE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-8204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date

175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully

Steven Rumber
BG-8902

No. of Copies rec'd 0
FCC CODE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St.S.W.
Rm. TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date 3-3-13

Sean Ortiz /KB5183
175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully



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List ABCDE

Jose A. Peralta #V66811
93-26-03LOW

March 4, 2013

CSATF/SP
PO Box 5244
Corcoran, CA 93212

Received & Inspected

MAR 11 2013

12-375

FCC Mail Room

Dear FCC,

We are deaf inmates currently serving our term at California Substance Abuse Treatment Facility (CSATF) at Corcoran, California. There are seven yards of different levels, and there are approximately a total of 40 deaf inmates exclusively using American Signing Language. We have requested a video phone communication system at CSATF and the request has been denied.

Only TDD has been provided, and it is unuseable to us for several reasons. There are numerous deaf inmates with 2.0 and lower TABE scores (reading/writing level) therefore they are unable to communicate using TDD equipment. The TDD is not under the prison telephone contract with Global Tel Link (GTL). It costs much more for collect calls on TDD.

Our family members and friends who are deaf, are no longer using the obsolete TDD system. A 2012 report from the FCC's TTY Transition Subgroup of the Emergency Access Advisory Committee indicates that TDD use is decreasing by 10% per year, and has fell by half over the past seven years. We are not able to communicate with thier video phone through TDD, and the relay services provides assistance between TDD to voice telephone only, not deaf to deaf.

The deaf inmates get full communication with American Signing Language (ASL) only through the video phone, not TDD. Typewritten communication is not the equivalent of voice communication for individuals whose primary communication is sign language. Unlike most spoken language, ASL does not have a written component.

Sincerely,

Jose A. Peralta

Jose A. Peralta
Thank you!

3-5-13

No. of Copies rec'd 0
List: ABCDE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-8204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date 3/4/13

175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.39 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully

Christopher Bainbridge
#HT-9997

No. of Copies rec'd 1
List ABCDE

Received & Inspected

MAR 11 2013

FCC Mail Room

March 4, 2013

TYRONE MOSS, ES 9564
175 PROGRESS DRIVE
WAYNESBURG, PA, 15370

To: CHAIRMAN, SECRETARY DOETCH,

SUBJECT: "This is a Public comment for WC Docket #
12-375."

I find it very difficult to keep up with the high cost of PA. Phone calls. I'm on a budget and phone calls we're not included. I have been buying phone cards for the last 7 months. Call frequency is a problem at times. My phone cut off on me in the first 5 minutes into the call, that happened several times. I call my mom + dad twice a week due to their age and health. I pay \$2.27 just to get through and \$27 cent a minute. I was transferred to Michigan state prison. And there phone rate was \$1.50 to get through and \$10 cent a minute. And I was calling to PA. And now that I'm back in PA. I have to pay more, where is the logic in that. I do pray that this matter does get resolved because these prices is ridiculous. Thank you for your time concerning this matter.

No. of Copies rec'd _____
List ABCDE

Yours Truly _____

Mr. Tyrone Moss

Dear Secretary Dortch,

“This is a Public Comment for WC-Docket number 12-375.” the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.⁰⁰

Received & Inspected

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Stanley E. Bior DOC# AF-7573

1100 Pike Street
Huntingdon, Pa 16654

No. of Copies rec'd 0
List ABCDE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date 3-2-13

Jason Armstrong JM9624

175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

No. of Copies rec'd 0
List ABCDE

Respectfully _____

Jason R Armstrong



RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date March 4, 2013

Mr. Rene A. Chandler CG7414
175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true, why do they charge so much for inmates to talk to loved ones? Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully,



No. of Copies rec'd 0
List ABCDE

1/1/13

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date

Nevin Wetzel HK-2405

175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully

Nevin Wetzel

No. of Copies rec'd 1
List ABCDE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St. S.W.
Rm. TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date

Dominic Troiani AJ-2307

175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

Respectfully

1/3/13

Dominic Troiani

No. of Copies rec'd 0
List ABCDE

RE: Docket # 12-375
Marlene H. Dortch
Federal Communications Commission
445 - 12th St.S.W.
Rm.TW-B204
Washington DC,
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date 03-03-13

HENRY R. Gaddy, Jr., AF3927
175 Progress Drive
Waynesburg PA.
15370

Dear Marlene Dortch :

I am writing to you about the high cost of phone calls made by inmates in the PA. prison system. The PA. prison system uses Global Tel-Link to provide phone service to inmates in the prison system. Global Tel-Link is charging excessive prices to inmates for use of the phone service. To make a call to Pgh. PA. which is only sixty miles away they charge \$3.35 for a fifteen minute phone call. To call CA. it cost nearly a dollar a minute. Then for a inmate to call NJ. one state away it cost almost ten dollars for a fifteen minute call. Global Tel - Link will not let calls go through unless the calls are prepaid by inmates or their families. When inmates are making calls the phone call is interrupted several times saying this call is being made by a inmate from the prison system. Inmates and their families know this when the call is being made. When a call is being made it may be cut off in the middle of the call if anyone picks up another phone in the house being called. Other prison systems have phone service that only charges \$1.89 for a fifteen minute call anyplace in the US. The high cost of the phone service in PA. is causing inmates to loose contact with loved ones. The prison system says they do not want inmates to loose contact with family and loved ones. If this is true why do they charge so much for inmates to talk to loved ones. Something needs to be done to stop the excessive cost of phone calls made by inmates to their families. I hope that you can have something done to lower the cost of phone calls made by inmates. Thank you for your time in this matter.

IT COST \$3.41 TO CALL PHILA. COUNTY FOR 15 MINUTES
Respectfully

Henry R. Gaddy, Jr.

No. of Copies rec'd 0
List ABCDE

THIS IS A PUBLIC COMMENT FOR
WC DOCKET NUMBER 12-375

Stanley E. Brown, AF-7573
SCI-Hunting
1100 Pike Street
Huntingdon, Pa. 16654

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW; Room TW-8204
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

March 4-2013

RE: CAMPAIGN FOR PRISON JUSTICE "WC DOCKET NUMBER 12-375

Dear Marlene H. Dortch, Secretary

My name is STANLEY E. BROWN, and I am a LIFER with 37 YEARS in as of April 2-2013, I am at SCI-Huntingdon, and the DOC here at SCI-Huntingdon has changed Phone Company's three or more time's since I have been here, I have been Calling my Family "COLLECT CALL"S" since I have been Incarcerated and I can't Afford to Buy a Phone Card, My only way of Calling my Family was to Call them by "COLLECT CALL"S" now as of August 2012, here at SCI-Huntingdon has now changed to "GLOBAL TEL-LINK ADVANCE PAY ACCOUNT at P.O. Box 911722, Denver, CO 80291-1722. So I now can not call my Family, I have not talked to my Family since August 2012, The new phone system want my Family to open up a phone account with them and will be a DOUBLE PHONE BILL for my Family. My Family can't afford to do that so I am not able to talk to my Family, I am all ready to far from my Family to VISIT me and Now I can't talk to them on the Phone, my only way of talking to my Family was by "COLLECT CALLING" and now the DOC at SCI-Huntingdon has STOP the "COLLECT CALL"!.

"COSTS AND EXPERIENCES: How much do you and your family pay in prison phone bills per month. \$30.90.

"CALL CHARGES: The CONNECTION CHARGES ARE \$2.15¢ and .20¢ a Per-Minute.

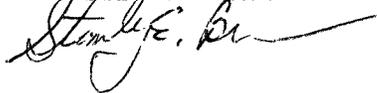
"DROPPED CALLS: I have had DISCONNECTED on my call once a month and it does happen on a regular basis and YES you will be CHARGED the CONNECTION FEE WHEN YOU CALL RIGHT BACK.

"CALL FREQUENCY: How often do you use the prison phone system to communicate with your loved ones? Four to Six times a month. YES I would talk more often IF the phone rates were lower.

"FREE CALLS: YES I THINK THAT YOU SHOULD BE ABLE TO GET FREE CALLS EACH MONTH BECAUSE THAT WOULD HELP KEEP YOU IN TOUCH WITH YOUR LOVE ONES AND FAMILY.

May I thank you now in this utmost importance matter.

STANLEY E. BROWN



No. of Copies rec'd 0
BY CODE

STANLEY E. BROWN, AF-7573
1100 Pike Street
Huntingdon, Pa. 16654

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW; Room TW-B204
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

March 4-2013

Re: CAMPAIGN FOR PRISON PHONE JUSTICE "This is a public comment
for WC Docket Number 12-375"

Dear Marlene H. Dortch, Secretary

I am writing to you about the above subject matter I am suggesting that on the day that the Hearing, that the "Inmate in DOC DO NOT USE THE PHONES THAT DAY TO SUPPORT THE HEARING". Marlene H. Dortch please let me know what you think about this.

May I thank you now for your given time in this matter of utmost importance and I look forward to a speedy reply.

Respectfully submitted


STANLEY E. BROWN

No. of Copies rec'd _____
List ABCDE _____

Gregory Thomas BJ-6309
S.C.I. Huntington

Received & Inspected

MAR 11 2013

FCC Mail Room

This is a Public Comment for WC Docket 12-375

Dear Ms Marlene H. Dortch,
At S.C.I. Huntington in PA.

- ① We would like to have phone calls at 3 to 5¢ ^{per minute} without connection fees. And Taxes.
- ② Two (2) free phone calls a week. Automatic call forwarding. For Attorney and family calls.
- ③ Know extra charge if the call is dropped. To Reconnect the call.
- ④ Know recording interrupting the phone call once talking.
- ⑤ A TTY service for the disability family members, the blind etc.
- ⑥ We don't have the debit calls. Can a system be in place where family or friends can place money on my phone account? For collect and pre-paid phone calls. Or Card..

Thank you for your professional consideration
G.T.

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List ABCDE

phone calls going? It's not being placed in the IGWF fund for the men and women. So who pockets these taxes?

My fiance and I have spent thus far this year alone \$1000.00 on Global Tel Link. I won't even get into last years expense. I've been told by many of the men and guards at my current Institution that they're going to stick up the phone company due to all the money I spend weekly just to hear the laughter of my fiance children, grand children, mom, grandmother, sister's aunts cousin's and friends. I'm reaching out to anyone who's willing to help in this situation.

I humbly await some form of relief or response. My fiance can be reached at (814) 386-7991 Sherry Williams or on facebook at Simba's World Sherry Strickland. Thanks for your time in the matter.

Respectfully submitted

Bryheim Strickland

EF6548

SCI-HUNTINGDON

1100 Pike Street

Huntingdon, Pa. 16654-1112

Received & Inspected

MAR 11 2013

FCC Mail Room

Dear M(r)s. Marlene H. Dortch;

I, Jamal Scott, write in reference to the "WC Docket No# 12-375", in regards to phone calls from inmates to friends and family and the cost for those calls.

It has come to me that the Federal Communications Commission under your direction as Secretary are looking to make some changes in the way of fairness.

I am an inmate currently incarcerated in the state facility of Huntingdon county, Pennsylvania. My family as well as myself prior to my conviction lived in Philadelphia.

Much of my family has since moved to New Jersey. In order to call Philadelphia the cost of that call for 15 minutes would be over \$5.00 per call, and a call to New Jersey would be over \$11.00 per call.

Each call is too expensive for me to pay for and punitive for my family to pay. It is the states decision to move inmates from the Western part of Pennsylvania all the way to the East and visa versa.

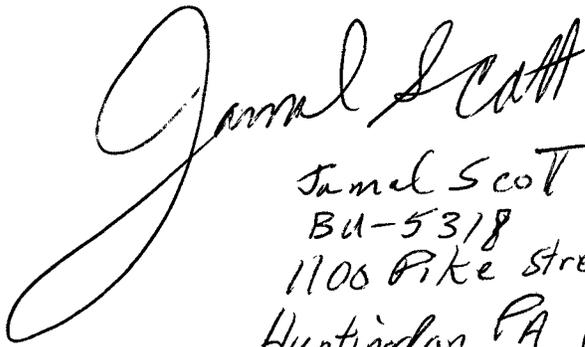
It is my hope that the phone calls would reflect the cost for what we would pay if we were in that same area of incarceration i.e. living in Philadelphia, and being incarcerated in Philadelphia my phone calls should cost the amount people in that area are making. Which is less than a dollar per call.

The hardship is being moved so far from home which is an added burden to incarceration that is not part of the sentence itself.

I sincerely thank you for your time and efforts made on my behalf.

Respectfully,

No. of Copies rec'd 0
List: ABCDE


Jamal Scott
BU-5318
1100 Pike Street
Huntingdon PA 16654

Dear Secretary Dortch,

“This is a Public Comment for WC-Docket number 12-375.” the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.⁰⁰

Received & Inspected

MAR 11 2013

FCC Mail Room

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

DOC# ET 2788

1100 Pike Street
Huntingdon, Pa 16654

No. of Copies rec'd 0
List: ABCDE

MAR 11 2013

FCC Mail Room

Dear Secretary Dorchy,

This is a
Public comment for WC Docket number
12-375.⁷⁷

My family pays up to as much as 60 Dollars a month for as many as nine to eight teen phone calls. I'm 45 min away from Pittsburgh, Pa. where I'm from, but I pay \$3.57 for a 15 min phone call & \$10.00 for any out of state phone call.

As far as Connection fees, the first minute is \$1.90 and my family can not accept collect calls unless they pay for some type plan, with the company that deals with the D.O.C. Even though they have collect with their phone company.

Calls are dropped on a very regular basis, so much so that it seem like a game, and we must pay the whole phone fee again. So if it was your last call and you don't have enough for the

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List ABOVE

connection fee it's just your loss

I use the prison phone system around two to four times a month. I would use it more if the prices were lower, but I try to spread out my calls so I'll have phone time in case some thing isal happens. Unlike when my mother passed and I didn't have any phone time.

Free Phone Call would be a true blessing and it would've helped me a lot if I would've had them when my mom passed. And it would be a great help for us staying in touch with my family & others who may be in a situation where they lose a loved one themselves.

There are no access for those who are Deaf Here at S.C.I. GREENE NOTTY no nothing. Goodluck!
With This great that you're under-
taking! Joseph A. Dowling # CNI-7932
S.C.I. GREENE

BRYHEIM STRICKLAND
#EF6548
EXJ-HUNTINGDON
1100 Pike street
Huntingdon, Pa. 16654-1112

Merlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW; Room TW-B204
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

February 28, 2013

Dear Secretary Dortch,

"This is a public comment for WC-Docket number
12-375"

How are you? I was only let known just recently that, there was a campaign going on about the phone systems out here in Pennsylvania. I've been paying for phone cards for the past 11 (~~eleven~~) years. And calling to Philadelphia and even out of state phone calls range from \$5.15 to \$12.00. Then when the security of the Institution I'm placed in feels the need to or just for kicks they terminate the call and won't even reimburse you for something they did (terminate call) Because it's not a land line. The connection rate is \$2.45 and if you don't have that amount on your calling cards. There's no calls, and even if you do then that's just a 60 second call. The collects have been on at my family member's house, but due to the sometimes often changes in phone company's my family has to change companies. But since this new company (Global Tel Link) they have to set up an account when they've already set in place

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List ABCDE

an account on their phone company just to hear my voice and to simply tell me they love me. It's hard enough being way up in these Institutions far away from my loved ones, who work two maybe three jobs to make ends meet and help me with legal fees. At the present time there's a \$10.00 phone card with the tax of .60¢ a \$15.00 phone card with the tax of .90¢ a \$25.00 phone card with the tax of \$1.50 and a \$50.00 phone card with the tax of \$3.00. And my question is why are we even paying these taxes when it's clear to see that the \$3.00 tax on the \$50.00 card is a connection fee within itself.

Not too long ago my state sent convicts to two different states. In Michigan the inmates were paying \$1.80 or \$2.20 for calls to Pennsylvania or any state of their choosing. With no tax on their calls. Meanwhile the inmates left in the State were paying these outrageous prices. It has come to my knowledge that AT&T has a 15 minute phone call plan for the inmates for a \$1.00? Why hasn't that been offered to us or at least a 10 min a day (free) phone call to the men and women incarcerated in the state? I also would like to challenge or ask where's the taxes for these

MAR 11 2013

FCC Mail Room

Case # 1655
110
16554-111

March 4th 2013

Merton F. D...
Federal Communications Commission
445
Washington, D.C.

Dear Sir:

The... The... incarcerated here in the... Department of Corrections... we have been asked to pay... rates in order to...

Thank... for... rates... unable to call... the funds to... also be fully accommodated if... included with...

A&T... that allow a person to... dollars.

could you please... the... because some things... help a family maintain...

On that... the...

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...

3/4/13

Received & Inspected

MAR 11 2013

DEAR SECRETARY DOSTCH:

I'm ^{FCC Mail Room} writing this

LETTER TO YOU REGARDING WHAT I'VE BEEN DEALING WITH WHEN EVER I ATTEMPT TO PHONE ANY OF MY FAMILY MEMBERS WHO RESIDES IN PHILADELPHIA COUNTY, PERRY COUNTY IN PENNSYLVANIA AND ORLANDO FLORIDA.

MY WIFE PURCHASED (OPENED AN ACCOUNT WITH GLOBAL TEL LINK) AN ACCOUNT FOR ME TO BE ABLE TO CALL HER MORE THAN ONCE A MONTH, EVERYTIME I CALLED WITH GTL MY WIFE HAD TO PUSH A CERTAIN NUMBER FOR A 3 MINUTE COMPLEMENTARY CALL AND A DIFFERENT NUMBER TO ACCEPT THE CALL, WHEN SHE CALLED THE COMPANY TO COMPLAIN ABOUT THE SERVICE SHE WAS INFORMED TO PUSH OPTION 4 TO TALK TO A REPRESENTATIVE AND WAS GIVEN TWO MORE TOLL NUMBERS TO DIAL ONLY TO BE HUNG UP ON AND WHEN SHE CLOSED THE ACCOUNT SHE WAS INFORMED SHE WOULD HAVE TO WAIT 6 TO 8 WEEKS TO RECEIVING THE REFUND MINUS \$4.75 TO CLOSE THE ACCOUNT. I'M AT S.C.I. HUNTINGDON,

AND OUR SON IS AT S.C.I. DALLAS AND MY WIFE HAD THE SAME PROBLEMS WHEN OPENING AN ACCOUNT FOR HIM THERE. MY WIFE IS DISABLED AND ON A FIXED INCOME AND CAN'T AFFORD THE COST OF THE SERVICES. I TRY TO PURCHASE A \$15.00 PHONE CARD FOR \$15.80 (\$10.00 = \$10.60, \$15.00 = \$15.90, \$25.00 = \$26.50, \$50.00 = \$53.00) TO MAKE 3 15 MINUTE PHONE CALLS AND STILL THE ALLEPTEE MUST PUSH A CERTAIN NUMBER TO ACCEPT THE CALL, THEN EVERY 5 MINUTE INTO THE CALL THERE'S A RECORDING US THAT THE CALL IS BEING RECORDED WHICH IS INTERFERING WITH MY CONVERSATION AS WELL AS TIME!

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NOW I CAN CALL MY WIFE IN PERRY COUNTY ONCE A MONTH!

I'VE GRANDCHILDREN IN PHILADELPHIA WHO I'VE NEVER TALKED TO BECAUSE I CAN'T CALL THEM COLLECT.

THE SAME WHATEVER I ATTEMPT TO CALL FAMILY IN ORLANDO FLORIDA, IF I CALL THEM USING MY D.O.C. PHONE CARD TIME I CALL IS WILL COME TO ABOUT \$6.89 LEAVING ME ENOUGH FOR 1 YS MORE CALLS, SHOULD THE CALL BE DISCONNECTED AND I CALL BACK THAT'S ANOTHER CALL BEING CHARGED SO NOW I HAVE ONLY A 10 MINUTE CALL LEFT INSTEAD OF A 15 MINUTE ONE.

NOW I'LL TRY TO CALL MY WIFE TWICE A MONTH, FAMILY IN PHILADELPHIA AND ORLANDO ONCE EVERY 90 TO 120 DAYS, I DON'T HAVE ANY OUTSIDE FINANCIAL SUPPORT FOR PHONE CALLS SO I RELY UPON MY INSTITUTION INCOME TO PURCHASE PHONE TIME "DEBIT THRU PIN NUMBER".

I'VE BEEN INCARCERATED FOR 34.5 YEARS AND THE LAST 15 YEARS HAVE BEEN BURDENSOME MAKING PHONE CALLS.

I FEEL THAT 3 CENT A MINUTE NO CONNECTION IS FAIR FOR ALL INMATES THAT PURCHASE PHONE TIME.

SECRETARY DORTCH, I THANK YOU FOR YOUR EFF.

SINCERELY

Eugene Grey
*A.M. 2741

Sunday March 3rd, 2013

James Williams EW-5890
SEI-Huntingdon-1100 Pike Street
Huntingdon, Pa. 16645-1112

Received & Inspected

MAR 11 2013

FCC Mail Room

Secretary Marlene H. Dortch
Federal Communication Commission
445 12th Street, S.W. Room TW B 204
Washington, D.C. 20554

Dear Madame Secretary

My name is James Williams. I am currently an inmate confined at a state correctional facility in central rural Pennsylvania.

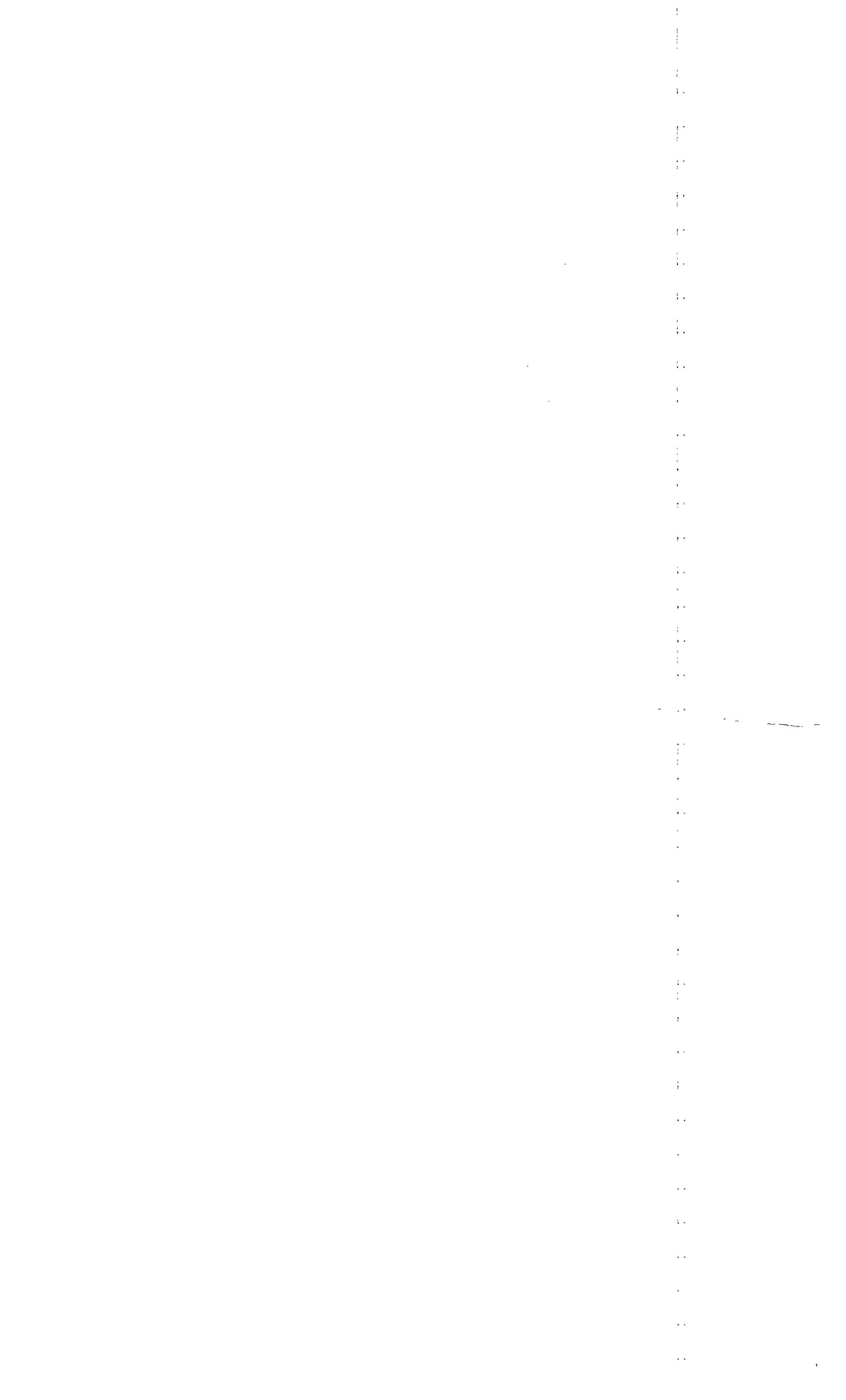
I am writing as a Public Comment for WC Docket #12-37. This is in support of reducing phone rates for inmates. The cost of keeping in touch with our family/loved ones is in a word, Ridiculous!! It's made even more difficult mainly because telephone rates aren't posted anywhere. So you're (the inmate) left to hope there's enough funds on your account to complete your call. And because most people have cell phones as opposed to "land lines". Collect calls are also a thing of the past. Most cell phones don't accept collect calls. So the cost of calling truly falls upon the inmate. Penna D.O.C. even taxes inmates for telephone calls. A \$20.00 telephone card cost me 21.20. And to be 100% completely honest with you. At my rate of pay, it's hard for me to afford more than 1-2 calls per month.

Now, I have no idea of how to fix this problem. Maybe your office could look into whatever the State of Michigan did with their telephone system. That system is ideal.

Thank you for your valuable time. I pray you can help the inmates and our families. God Bless America

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Yours Truly
James Williams EW-5890
James Williams



MAR 11 2013

FCC Mail Room

March 1, 2013

Marlene H. Dorth, Secretary
Federal Communications Commission
445 12th Street SW, Room Tw-B204
Washington, DC 20554

RE: This is a public comment
for WC Docket Number
12-375

Dear Secretary Dorth

I Randy Bowdoin (TDOC # 365299) am an inmate at Bledsoe County Correctional Complex (B.C.C.X) in the Tennessee Department of Corrections (TDOC).

Global Tel Link is the inmate's phone service provider for TDOC, who charges me the outlandish price of \$5.07 for a 30-minute phone call to my Mother and Father. This is not fair, when you consider in the public sector this call would be a lot less.

The excessive cost of these calls places a financial hardship on my family and friends as well as it limits my communications with them.

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Therefore I respectfully request that the FCC rule in favor of the "Wright Petition"

Thank you

one

Randy Bowdoin TDOC# 365299

BCCX Site 2 Unit 15

1045 Horsehead Road

Pikeville, TN, 37367