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March 19, 2013

VIA ECFS

Helen Chang (Helen.Chang@fcc.gov)
Section 504 Officer
Consumer & Governmental Affairs Bureau
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**Re: Erratum to Applications for State Certification for the Provision of
Telecommunications Relay Service, CG Docket No. 03-123.**

Dear Ms. Chang:

In our phone conversation on March 11, 2013, you informed me that many, if not all, of the above-referenced certification applications submitted by the states where Sprint is the provider of TRS services did not include HCO-to-HCO service in the list of TRS services provided to TRS users in those states. In a subsequent e-mail exchange on March 14, 2013, you instructed Sprint to submit an erratum that (1) listed the affected states and (2) listed the TRS services provided in those States, revised to include HCO-to-HCO service. The list of affected States and the revised list of services is set forth in Appendix A, attached.

Again, Sprint apologizes for any inconvenience caused by its inadvertent error here. Should you have any further questions or need further information, please contact me.

Respectfully submitted,

Attachment

cc Greg Hlibok (by email: Gregory.Hlibok@fcc.gov)

APPENDIX A

The Applications of the following 30 States where Sprint is the TRS provider did not include HCO-to-HCO service in the list of TRS services provided in those States.*

Alabama	Mississippi	Oklahoma
Alaska	Missouri	Oregon
Arkansas	Nebraska	South Carolina
Connecticut	Nevada	South Dakota
Delaware	New Hampshire	Texas
Hawaii	New Jersey	Vermont
Illinois	New York	Washington
Indiana	North Carolina	West Virginia
Kentucky	North Dakota	Wisconsin
Minnesota	Ohio	Wyoming

*The Application for recertification submitted by the US Virgin Islands states that as of May 1, 2013, Sprint will become its provider of TRS services and sets forth that such services including HCO-to-HCO service. *See* Application at 19-20

Sprint provides the following TRS services in each of the above States:

- Text-to-Voice (TTY to Voice)
- Voice-to-Text (Voice to TTY)
- VCO Attribute-Based Routing
- VCO with Privacy/No GA
- VCO Branding
- Standardized or personalized VCO call announcement and explanation
- Two-Line VCO
- VCO-to-HCO
- VCO-to-TTY
- VCO-to-VCO
- Reverse Two-Line VCO
- Voice Call Progression
- HCO with Privacy
- HCO Branding
- Standardized or personalized HCO call announcement and explanation
- Two-Line HCO
- Reverse Two-Line HCO
- HCO-to-VCO
- HCO to TTY
- HCO-to-HCO