

Received & Inspected

01-01-13

MAR 19 2013

FCC Mail Room  
MADAM, Sec. Dotch,  
R

Greetings! On  
Docket No. 12-375  
for Cheaper phone  
Rates for Pennsylvania  
Inmate Population  
I'm in agreement that  
PA. prisoners can use  
a break to contact Friends  
And Family.

Thanks  
K.G.

Have a nice day!

No. of Copies rec'd  
List ABCDE

0

Dear Concerned Receiver & Inspector!

Pg #1

MAR 19 2013 3-12-13

FCC Mail Room

My name is Kevin Lamar Cole and I am currently incarcerated with the Michigan Department of Corrections, and P.C.S. is our phone service provider. Currently the rates are between 18 and 22 cents a minute. Local being 18¢ a minute and interstate calls are 22¢ a minute. My problem is, along with so many others, that my income is barely 22 cents an hour, and I work an average of 5 days a week, and I'm only paid once a month. My gross is 28 dollars a month maximum. Out of this 28 dollars I am expected to purchase hygiene products such as deodorant, toothpaste, soap, razors, all other toiletries, in amounts that last 30 days (until our next pay period). I am

Pg #2

to afford the purchase of phone time, when we're only allowed to purchase it in 10 dollar increments. After sacrificing the majority of my income to purchase phone time, as well as some of my necessary hygiene products for the month, I only receive an average of 3 phone calls that only last for a 15 minute duration. On many occasions in order to complete a conversation I have begun, I deplete the whole \$10 dollars in 3 back to back phone calls. Then im left to wait an entire month before I can contact my family <sup>again</sup>. It would be easier for me personally if the rates per minute were lower or if they would lower the minimum purchase price to 5 dollars. Some of us are not as fortunate as others.

Michigan

Kevin Cale

#215517

Lakeland Corr Facility

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Thank you so much  
for reading

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MAR 19 2013

3/12/13

To whom it may concern

FCC Mail Room

My name is Gregory C. Washington Bey, I am a inmate at Lakeland Correctional Facility. My issue in regards to the phone rates via PCS and Michigan Dept of Correction's is simple. Eventhough Michigan State Prisoners are subjected to Slavery via 13<sup>th</sup>. Amendment of the U.S. Constitution, it is totally unfair and unjust for inmates family members to be financially exploited by the astronomical price increa of 18¢ : 22¢ a minute (interstate) which initially was only supposed to be in effect for one year, but has yet to be reduced. My mother is retired and subjected to a fixed income and it rob's her blind to continue to support a phone system who should provide for itself the necessary equiptment it take to propicely and sufficiently earn for profit in doing business with inmates who have little choice but to comply if they seek to hold onto their support system by communicating with their loved-ones!

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Sincerely

Gregory Washington Bey

# 517403

Lakeland Corr. Fac.

Coldwater, Michigan

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MAR 19 2013

FCC Mail Room

March 13, 2013

This is a public comment for WA Docket Number 12-375

Nicole M. Gregg  
PMB 131  
303 91 AVE NE STE E502  
Lake Stevens, WA 98258

Marlene H. Dortch, Secretary  
Federal Communication Commission  
445 12<sup>th</sup> Street, SW RM: TW-B204  
Washington, DC 20554

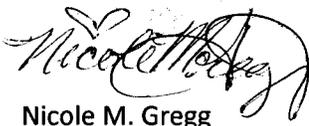
Dear Secretary Dortch,

My loved one is currently incarcerated at a Washington State Correctional Facility. Therefore, I am writing to you in regards to the "notice of proposed rulemaking" to lower the cost of prison phone calls. The cost of the phone calls and the quality of service is atrocious. I personally have no experience dealing with collect calls. However, I do supply money for his pre-paid debit calls through V-Direct. I have spent upwards of \$250-\$400/month at \$3.66 a call, for a 20 min call...which is ridiculous for a single mother (or anyone) to have to pay, just so she can speak to her boyfriend, fiancé, or husband. Most of the time, the calls are full of annoying static, and I have had multiple calls drop after 5 min or so...in which case, he'll call back right away, but another payment is deducted.

I understand that he is in prison for a reason, he committed a crime, but why should his family be punished? Authorities want prisoners to reform and become upstanding citizens in society. Well taking away outside communication, or limiting it due to cost and accessibility, does more harm than good, because everyone needs an outlet to normalcy.

If there is anything that can be done, to lower the cost of the calls, to establish a "free calling" time per month, to make the phones more dependable...please do it...family and friends are an important aspect of life...without that little bit of outside communication...what do they have to look forward to or to strive for?

Sincerely,

  
Nicole M. Gregg

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List ABCDE \_\_\_\_\_

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# Jefferson County Sheriff's Office

Jeffrey L. Herrig, Sheriff

1360 Walnut, Oskaloosa, KS 66066

March 12, 2013



Robert Chartier, Undersheriff

Administrative Phone (785) 863-2765

Ms Marlene Dortch  
FCC, Office of the Secretary  
445 – 12<sup>th</sup> St. SW Room TW-A325  
Washington, D.C. 20554  
Attn: Chairman Genachowski

Received & Inspected

MAR 19 2013

FCC Mail Room

Subject: Rates for Interstate Inmate Calling, WC Docket No. 12-375

Dear Chairman Genachowski,

It has come to our attention that the FCC is accepting comments on a proposed rulemaking to regulate inmate telephone calling rates. It is important for the continued investigatory effectiveness and security within law enforcement that the FCC keep in mind the costs we bear to provide such phone service and visitation and video visitation services. These include transporting inmates to the phones, the space to house phones and other equipment, offering free calling on booking phones and for indigent inmates, free calling to immigrations/embassies/consulates/attorneys/bonding companies and providing staff to listen to calls and providing electricity to power the phone system, providing escorts for technicians to install and repair, and the cost to handle subpoenas for call records and recordings.

Our phone company reminds us that they incur costs that are not required in payphone or residential calling. These include software and hardware required to provide the capability to control calls (e.g. blocking calls), monitoring calls, record calls, store calls, technical support for jail staff and the cost to repair phones that are many times hundreds of miles away.

We hope to continue to charge at least \$.57 per minute on all jurisdictions of calls, both prepaid and collect.

Thank you for your consideration of our basic needs.

Sincerely,

  
Sheriff Jeffrey L. Herrig

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LIST ABCDE

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3-12-13

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MAR 19 2013

FCC Mail Room

Dear Secretary Dortch,

I pay for all of my phone calls by the debit system that Michigan has in place. I don't have much money but I am able to put \$40.00 per month on the phone. This money comes out of my prison job, which make me have to sacrifice a lot because I am not able to afford other items that I need. Nor can I enjoy any snacks or comfrants that the prison has because of lack of funds.

There isn't any connection fees but we must pay .20¢ per minute for a fifteen minute phone call. In the past Michigan had one of the highest phone rates in the ~~country~~ <sup>Nation</sup> before the MAOC enter into a new contract that reduced the rates. When the rates were unaffordable I lost touch with a lot of people because neither one of us could pay for the calls.

I use the phone at least three time per week but some times I call more, but if I do that, then I can not use the phone for the full 15 minute because I will run out of money. So I only use it for 5 minutes at a time when I do that. If the rates were lower then I would call more. And wouldn't have

to time my calls to only 5 minute, It would allow me, to enjoy the phone call. Free calling would help everyone because it would give people the chance to call their parents, child, children, or just a friend from time to time.

I have not been to A prison that have disabilities access to them.

I hope this letter help out with getting the phone cost down. I just want to thank you for allowing me the chance of write you.

Thank You,  
Joseph Richmond

P.S Joseph Richmond #253417

I am an inmate in Michigan

prison system.

March 11th, 2013

Received & Inproctd

Federal Communication Commission

MAR 19 2013

FCC Mail Room

RE; Public Comment for WC Docket # 12-375

Dear Secretary Dortch,

I'm writing in regards to the high costs of phone rates for Michigan prisoners.

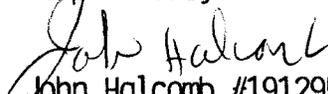
Prior to our current phone contractor, PCS(Public Communication Services) whose expensive rates are nearly \$3.45 per 15 minutes, our Department of Corrections eliminated EmBark who offered prisoners affordable rates at \$0.10 per minute (\$1.50 for 15 minute call) was an excellent amount for our families. But now because the department of corrections has entered into an agreement with PCS for a large percent of our phone rates, we (prisoners) are now paying for the department's vest/bullet proof coats and special security equipment to detect illegal cell phones within the institution. And, just a month or so ago, the rates increased a few cents more to \$0.23 instate, and \$.29 out of state)

Because of these high rates, I can only connect my family twice per month, with the exceptionally visits. But please remember, the majority of the prisoners earns only .56 to 1.14 dollar per day. And, prisoners are still charged with medical co-payments (\$5 per visit), not to mention legal court costs etc., etc.,

But its one thing to be accountable for our criminal actions, which I am, but to inflict financial burdens through these high phone rates which not only effects us but our families, is clearly abusive and wrong and the problem needs to be addressed.

Thank you for considering my comments.

Respectfully

  
John Halcomb #191295  
Lakeland Correctional Facility  
Michigan Prisoner

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MAR 19 2013

FCC Mail Room

MARCH 11, 13

TO: Marlene H. Dorth, Secretary  
Federal Communications Commission  
445 12th. Street, SW; Room TW - 8204  
Washington, D.C. 20554

From: Christopher R. SALEH  
D.o.C # 85198  
Bent county Correctional Facility  
Unit 1 (Segregation)  
11560 County Road FF-75  
Las Animas, Co. 81054 - 9573

REF: WC Docket Number 12-375

Dear secretary Dorth,

This is a public comment for WC Docket Number  
12-375.

Hello. my name is Christopher R. Saleh #85198  
and I Am an inmate incarcerated at the  
Bent county correctional Facility, in Las Animas, Co.  
This is a "Private Prison" ran by (CCA); contracted  
by the Colorado Department of Corrections (CDCR).

I would like to HELP JOIN THE CAMPAIGN FOR  
PRISON PHONE JUSTICE!

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MAR 19 2013

SGC FCC Mail Room

Run Date : 03/01/2013

Inmate Telephone System

Run Time : 06:31:51

Inmate Reconciliation

From: 02/01/2013 - 00:00:00

Thru: 02/28/2013 - 23:59:00

Inmate : 085198

Inmate Name : SALEH,CHRISTOPHER

Transaction Type : Inmate Debit Calls

Facility Code	Dialed Digits	Date/Time	Duration	Cost
BCCF	3039356709	02/02/2013-08:48:50	20	\$3.25
BCCF	3039356709	02/09/2013 08:37:12	20	\$3.25
BCCF	3039356709	02/16/2013 05:00:43	20	\$3.25

Transaction Type : Inmate Deposits and Withdrawals

Facility Code	Date/Time	Cost
BCCF	02/08/2013 03:31:24	\$20.00

PREVIOUS BALANCE : \$3.71  
TOTAL DEPOSITS : \$20.00  
TOTAL WITHDRAWALS : \$0.00  
PREV BALANCE + DEPOSIT : \$23.71  
TOTAL CALL CHARGES : \$9.75  
ENDING BALANCE : \$13.96



**ROUTT COUNTY SHERIFF'S OFFICE**

Received & Inspected

MAR 19 2013

**Garrett Wiggins, Sheriff**

**Ray Birch, Undersheriff**

FCC Mail Room

March 11, 2013

Commission's Secretary  
Office of the Secretary, Federal Communications Commission  
445 12<sup>th</sup> St., SW, Room TW-A325  
Washington, DC 20554

RE: Rates for Interstate Inmate Calling Services, WC Docket No. 12-375

Dear Chairman Genachowski,

I write to you because it has recently come to our attention that the FCC is accepting comments on a proposed rulemaking to regulate inmate telephone calling rates. While we understand the need for consistent rates for inmates and their families, we would also like the FCC to keep in mind the costs we bear to provide inmate telephone services and free visitation phone / video visitation services. Currently, most of our calls are local in nature and are currently regulated by our state public regulatory authority. We do, however, have occasional contract and out-of-state inmates, where these interstate regulations will impact our revenue. With that said, here are just a few of our costs involved in offering communications services to our inmates: transporting inmates to the telephones, recording and monitoring the inmate telephone calls, storing inmate call recordings that will be used in court, vital space in our buildings to place phones and visitation phones, risk of transporting of inmates to the visitation phones located in the front of our facility, dealing with altercations of visiting families using the visitation phones, offering free calling on the booking phones and for indigent inmates, offering free calling to public defenders, free calling to immigrations/embassies/consulates, providing staff to listen in on live phone calls and providing electricity to run and cool these phone systems, providing an armed escort to technicians to install and maintain phones that often are broken by irate inmates and finally, the cost to handle subpoenas for call records and recordings.

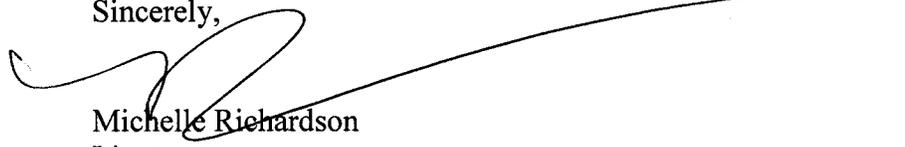
When considering the rates to be charged to the inmates, please take into consideration that if our budgets are impacted, then we have to cover these costs by eliminating other vital programs, such as inmate wellness programs, extended visitation times, free calling programs, reading and continuing educations programs, etc.

Based on analysis of our revenue needs, we hope to be able to continue to charge at least \$.50 per minute on all jurisdiction of calls, both prepaid and collect.

Thank you for considering our needs in your decisions.

No. of Copies rec'd 0  
List ABCDE

Sincerely,

A handwritten signature in black ink, appearing to read 'Michelle Richardson', with a long, sweeping horizontal line extending to the right across the page.

Michelle Richardson  
Lieutenant  
Routt County Detention Center

Received & Inspected

MAR 19 2013

FCC Mail Room March 16, 2013

James E. Curtis # 1036234  
Sussex II State Prison 1-A08  
2427 Mussekuhite Drive  
Waverly, Virginia 23891

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

I am a writing in regards to excessive phone charges and I feel I'm being charged by two companies in a war of services.

When I initially entered the prison system, I was given information to use the prison's phone system and told that it was a service of GTL phone service. I placed my wife's phone number on the active phone list to call. I made my first call to my wife and that same day she was contacted by MCI. The company called her and stated that they would be her service provider. She agreed and thought no more of it.

The following day my wife was contacted by GTL phone company. They stated that would be the standard service company. I think that they both charge me for each call I make. The phone system within the prison will allow me to check the price of a call and it quotes the price as \$2.25 to connect and .23¢ per minute.

Now, For those same calls; my wife says she has been increasing the amount on my phone account from \$25 to as much as \$50. The calls that were 2 calls for the \$25 amount no longer exists.

I would like this matter resolved because my family cannot afford to pay higher prices for phone calls.

Sincerely,

James E. Curtis

James E. Curtis #1036234

March 9, 2013

Received & Inspected

Ms. Lesia Jones  
4775 Drummond SE, Apt. 303  
Kentwood, MI 49508

MAR 19 2013

FCC Mail Room

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Dear Chairman Genachowski:

I am a middle school and special education teacher and law-abiding citizen. Just this year, I received my first speeding ticket. Other than that, my record is totally clean. However, I have three loved ones who have previously or are currently serving time in jails and/or prisons. **The price of phone calls is one of the unnecessary hardships faced by those incarcerated and their families. I believe this is price gouging that is harmful to American families. We need to lower these prices and increase the number of phones available as a part of a commitment to being a family-friendly country with a commitment to a justice system that is rehabilitative rather than punitive.**

Here are my personal experiences with the high price of phone calls:

My younger sister, Karla, died of cancer in June, 2012 while her son was incarcerated. She was a single mom of three kids. During her illness, medical bills and limited ability to work made it difficult for her to speak to her own son during the final months and days of her life. This caused undue hardship to both my sister and her son. Inmates should not have the cost of calls be the primary barrier keeping them from being supportive to and involved in their families.

My friend, Scott, is currently serving time in prison for 3<sup>rd</sup> offense DUI. He is an educated man who has always worked hard to support his family. After his divorce a year and a half ago, his young daughters found great comfort in the fact that between visits, Daddy was always only a phone call away. They talked multiple times each day. They prayed together by phone every night. For the past five months, he's only been able to talk to them occasionally.

While my nephew, Dallas, was incarcerated, he was panicked about dysfunctional parents and girlfriend who were on the outside. Prior to being locked up, he was the primary caretaker for his two younger sisters. I had children in college, yet still incurred the additional expense of making limited calls possible. Still, limited calls did not allow him the peace of mind of checking on his family during his absence.

Please remedy this anti-family, punitive rather than rehabilitative practice.

Sincerely,  
  
Lesia Jones

Received & Inspected

MAR 18 2013

FCC Mail Room

3-7-13

TO WHOM IT MAY CONCERN

I'd like to take this opportunity to write your office in regards of "PRISON COLLECT PHONE CALL RATES" I'd like to inquire on the status of a on going investigation, especially when I feel affected by these outrages rates, I want to get involve and learn more on this matter. Due to this investigation is " consolidated public services " P. O BOX 7001, mattoon Illinois 61938-7001 a company being investigated by your office . my fiancé has been incarcerated for 22 years in Illinois and I have spent thousands of dollars since 2009 from his calls, please inform me on any and every information available on this matter, also if there is anything I should do personally I would greatly appreciate any assistance you can provide so that I could pursue further actions

Thank you very much as I wait for your earliest reply and if you have any questions please feel free to contact me ..

SINCERELY,

DIANA MERCADO

ADDRESS ; 2331 BICENTENNIAL AVE APT 10

CREST HILL , IL 60403

PHONE; 1-815-641-0534

EMAIL ; mercado008@att.net

January 21, 2013

RE; FEDERAL COMMUNICATION COMMISSION INVESTIGATION ON  
PRISON COLLECT PHONE CALL RATES

The Federal Communication Commission is investigating the collect phone call rates for prisoners making collect phone calls to their family and friends. Anyone who has ever been incarcerated or received a collect phone call from some one incarcerated knows the outrageous rates charged especially for the first two minutes. Sad part is that is when the computer is talking. We all need to use this opportunity to attempt to change this. Everyone affected by this can write to the FCC or email them at:

Federal Communication Commission  
445 12<sup>th</sup> Street  
Washington, D.C. 20554

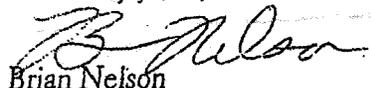
or

Email at

[fccinfo@fcc.gov](mailto:fccinfo@fcc.gov)

We also request if you could please send us a copy of the letter or email we would appreciate it. We would like to compile as many letters as possible. Thank you for your assistance in this righteous fight.

Sincerely yours;



Brian Nelson  
UPTOWN PEOPLE'S LAW CENTER

DION P. DAWSON #317608  
LAKELAND CORRECTIONAL FACILITY  
141 FIRST STREET  
COLDWATER, MI 49036

Received & Inspected

March 7, 2013

Marlene H. Dortch, Secretary  
Federal Communication Commission  
445 12th Street, SW; RM TW-8204  
Washington, DC 20554

MAR 18 2013

FCC Mail Room

Dear Secretary Dortch:

I am writing on behalf of myself, prisoners within the Michigan penal system, and all our family members who have undoubtedly been victims of fraud either directly or indirectly by the price fixing and illegal contracting with telephone companies based solely on greed-profit.

The costs alone have had a dramatic impact on my financial conditions making the prison experience often miserable and stressful, producing feelings of inadequacy and detachment. Often times I'm forced to choose between purchasing telephone credits, or food/hygienic items. Since I am paid on a part-time basis; four hour job assignment (with a institutional income of \$8.90 on average per month), I don't even earn enough money to purchase telephone credits (required minimum phone credit purchase, \$10), unless I save two pays over a two month time span to receive a maximum of three (3) calls, leaving a balance of approximately eight dollars to spend on food and hygiene for two months.

There has been a great disconnect between me and my family due to inability to communicate with them via telephone due to the corrupt telephone practices. This disconnect creates a wedge between immediate family intimacy, giving rise to unrelatedness in turn. It is a great strain!

I have to call my grandmother (75) collect the majority of the time because I lack the funds to call prepaid. Collect rates are higher, albeit slightly, however. This is nonetheless a burden on her.

In addition, I'm of the understanding that other telephone companies outbid PCS and offered to extend cheaper rates. Of greater importance and outrage is the fact that a supposed separate security device fund, allegedly for detecting cell phone possession by prisoners, was set up which caused for the higher rates. But as mentioned previously, other telephone companies outbid PCS, offering lower prices, while at the same time offering this security service. Anyhow, those set-aside security funds were quickly being used for other purposes unrelated to the telephone system or it's security. Everything about the telephone system has fraud written all over it.

Therefore, for these foregoing reasons, the telephone rates within the Michigan Department of Corrections (MDOC) systems as used whereby calls cost only \$1.50 (per 15-minutes), an adequate charge to allow prisoners to contact their family and more often without tension to our pockets.

Thank you!

P.S. Mandating one free call per month would compliment the prisoner population. Often times a prisoner may have an emergency and desperately need a call. This one "free" call per month would be just that, a "emergency call."

Yours truly,



Marlene H. Dortch  
Secretary of the F.C.C.  
445 12th Street Sw; Room Tw-B204  
Washington, DC 20554

DATE: 3-12-13

Dear Secretary Dortch,

"This is a Public Comment for WC-Docket number 12-375." The following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

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FCC Mail Room

1. Cheaper phone rates
2. A 10 minute free call for all inmates daily
3. No connection fees
4. No commissions
5. AT&T has a 15 minute phone call service for \$1.00

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

 DOC# KK 4497

SCI Huntingdon  
1100 Pike Street  
Huntingdon, PA 16654

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List ABCDE

2.

- Costs and Experiences: I And my Family pay APPROX., \$25.00 per month for "collect phone calls". It costs \$3.25 per call, for TWENTY (20) minutes. Experience has been "VERY DIFFICULT" TO PAY SUCH A HIGH PRICE TO make "Debit calls".
- Call charges: Connection Charges \$1.75 .25¢ per min. "collect calls". "Debit calls \$3.25 per TWENTY minute call. Family and I have to "PAY EXTRA" to connect calls or Accept calls.
- Dropped calls: calls "dropped" periodically. "often" At times. YES we must pay "TWICE" For initial "connection fee", plus the cost of the phone call when a call is "disconnected And/or Dropped".
- Call Frequency: I use the Telephone system APPROX, 3 to 4 Times per month. or About once a week "When I can AFFORD it"....."; TO CALL my MOTHER! Whom is "Elderly And DISABLED"!!
- Free calling: THIS WOULD IMPACT BOTH my mother And I TREMENDOUSLY! "IF" I could get at least one(1) TWENTY(2) minute "Phone call" "FREE" per month →

3.

Then I would be able to call my Aunt "Bernadette SALEH"  
At least once A month AS well.

- Disabilities Access: Deaf And Hard Of Hearing inmates have "THE SAME ACCESS" ONLY AS ALL inmates. There is just a button we push on the phone to turn up the volume a little bit! Disabled inmates don't get any "SPECIAL PHONE" TO ACCOMMODATE their needs! NO The rates for TTY are the same as for regular inmates. Disabled inmates have to go "the extra mile" (so-to-speak) for "A special service" (IF you will).

NICOLAS GONZALEZ  
# 13289685  
OREGON STATE PENITENTIARY  
2605 STATE STREET  
SALEM, OREGON 97310

CONFIDENTIAL MAIL

FCC  
445 12TH ST. SW  
WASHINGTON, DC 20536  
Received & Inspected

FEBRUARY 26, 2013

MAR 18 2013

RE: COMMENTS TO THE FCC WANTS TO LOWER SKY-HIGH PRICES FOR MAIL ROOM CALL RATES GREETINGS

THESE ARE MY COMMENTS, FOR WHICH I HOPE YOU TAKE INTO CONSIDERATION, DUE TO THEIR MERITORIOUS VALUE, AND THE MONOPOLY THE OREGON TELEPHONE SYSTEM HAS ON INMATE PHONE CALLS, AND THE MANY RESTRICTIONS WHICH ARE UNLAWFUL.

1. THEY DON'T ALLOW US TO MAKE 1800 OR 1900 CALLS. SINCE WE DON'T HAVE INTERNET ACCESS, VARIOUS 1800/1900 CALLS ARE THE ONLY WAY TO GET IN CONTACT WITH VARIOUS ATTORNEYS, CIVIL SUITS OR OTHER VERY IMPORTANT CALLS SUCH AS MEDICAL OR OTHER SERVICES, ALSO; SUCH AS RADIO PROGRAM STATIONS WHICH OFFER FREE MONEY IF WERE ABLE TO CALL THEM IMMEDIATELY AT THOSE 1800/1900 NUMBERS.
  - SOME MEDICAL LAW CIVIL SUITS SHOW A 1800/1900 NUMBER OF CONTACT.
  - BUSINESS COMPLAINTS, PRODUCT COMPLAINTS, INVENTIONS ETC.
2. THEY DON'T ALLOW US TO MAKE 3-WAY CALLS. MANY OF US CAN'T REACH CERTAIN PEOPLE, OUR LOVED ONES FOR WHICH OTHERS ARE ABLE TO CONTACT US WITH THEM, SUCH AS MANY HISPANICS CAN'T GET THROUGH DIRECTLY TO THEIR LOVED ONES IN MEXICO, BECAUSE THIS TEL. SERVICE DOESN'T OR IS UNABLE TO GET THOSE CALLS THROUGH. SO WE CALL OUR LOVED ONES IN THE U.S. TO TRANSFER THE CALL DIRECTLY TO THEM ON A 3-WAY. IF WE ARE CAUGHT DOING IT WE GET FINE \$25 DOLLARS, AND GET A DISCIPLINARY RIGHT UP. THIS IS WRONG AND IT SHOULD BE ALLOWED TO MAKE 3-WAY CALLS.
3. THE FEES WERE CHARGED FOR INTERNATIONAL CALLS, TO MEXICO LATIN, SOUTH CENTRAL AMERICA, ASIA, PHILIPPINES, ETC.. THE FEES SHOULD BE REDUCE AND NOT CHARGED THE AMOUNT, THEY DO

4. FURTHERMORE, A MONOPOLY EXIST IN PAY RATE CONTROL BECAUSE WE ARE NOT ALLOWED TO PURCHASE OR USE PRE-PAID PURCHASE CARDS FROM OUTSIDE PRIVATE VENDORS, COMPANIES, NEITHER ARE WE ALLOWED TO JOIN SOME PRIVATE TELEPHONE SERVICE WHICH OFFERS SPECIAL FEE IF WE CALL A CERTAIN NUMBER IN THE STATES OR OUTSIDE THIS COUNTRY. WE ARE NOT ABLE TO ACCESS NO CODE FOR THAT SPECIAL PRE PAID MONTHLY DISCOUNT. WHEN IN FACT MANY OF THESE PRIVATE SERVICES ARE PROVIDED TO THE GENERAL PUBLIC, BUT NOT TO US, BECAUSE THEY WANT TO CONTROL THE FEE AND HIGH SERVICE AND LIMITED SERVICE, IN ORDER TO PROVIDE THOSE HIGH PRICE CALLS.

5. WE ARE ONLY ALLOWED TO USE THEIR SERVICE, BECAUSE NO OTHER SERVICE IS PROVIDED TO US, BECAUSE THEY ARE THE ONLY TELEPHONE SERVICE CONTRACT PROVIDED TO US, THERE IS NO OTHER, SO THEY CONTROL THE LIMITED SERVICE AND FEE WERE CHARGED.

EVERY TIME I WANT TO CALL THE PHILIPPINES, BECAUSE THAT IS THE PLACE I HAVE MY LOVED ONES, BEFORE I WAS CHARGED A SERVICE CHARGE OF \$ 3.00 JUST TO MAKE THE CALL AND \$ 1.00 EVERY MINUTE AFTER THAT. NOW WITH THIS (BUYOUT) NEW SERVICE I'M CHARGED 50¢ A MINUTE. STILL TO HIGH. I CAN'T AFFORD IT WITH \$ 25.00 DOLLARS A MONTH I MAKE AT MY PRISON JOB.

IN 13 YEARS I'VE ONLY MADE 2 CALLS BECAUSE THE FEES ARE TOO HIGH, AND UNABLE TO HAVE ACCESS TO OUTSIDE PRIVATE TEL. LOW RATE SERVICES WHICH CATER TO MY ONE NUMBER I CALL IN THE PHILIPPINES, AND UNABLE TO BUY OUTSIDE LOW RATE PRE-PAID CALLING CARDS, OR OTHER SERVICES, SUCH AS THE 1800/1900

DATED: FEBRUARY 26, 2013

SIGNATURE OF MR. GONZALEZ

Received & Inspected

MAR 18 2013

FCC Mail Room

3-8-13

Dear Chairman Genachowski,

My name is Ricky Cunningham. For eight years, I have been incarcerated in the Central Utah Correctional Facility in Gunnison, Utah. In that time, my family has spent well over \$10,000 to V-Connect Services in order for me to call home.

My family, and all closest relatives live in Texas. It costs \$17.00 - \$22.00 for a 30 minute phone call. On top of that, our calls have been cut-off quite frequently without reason and in mid-conversation, business, legal or recreational, we've had to re-connect and our pre-paid account is quickly depleted.

My family and I are working very hard together to build a more positive and productive relationship. They are my number one and only support system.

Through rehab and therapy, it is difficult enough without the undue burden of an expensive phone bill.

In February 2013, we tried to seek relief through another service, Utah Prison Calls .com, but were denied. The reasons for denial was that the Department of Corrections Inmate Calling Services stated that they don't make as much money through these services as they do through V-Connect. The other reason was that this service was a local number that call forwarded to TX.

D.O.C said that these cell cannot be tracked.

COOK, I know that this and my calls have to cost something, but I feel it should be a reasonable amount or we should have more options of service providers to choose from.

Thank you.

Rip Griffin

MAR 18 2013

FCC Mail Room

CHAIRMAN: JULIUS GENACHOWSKI

MARCH 10TH, 2013

FEDERAL COMMUNICATIONS COMMISSION

PUBLIC COMMENTS

445 12<sup>TH</sup> STREET, S.W.

WASHINGTON, D.C. 20554

GREETINGS CHAIRMAN GENACHOWSKI,

MY NAME IS RASHAUN MANNING (DOC #1190180)

AND I'M WRITING FROM KEEN MOUNTAIN CORRECTIONAL CENTER,  
P.O. BOX 860, CAKWOOD, VIRGINIA 24631.

I AM CONTACTING YOU IN REGARD OF THE HIGH  
COST OF PRISON CALLS, MY EXPERIENCE WITH PRISON CALLS  
I TRY TO MAKE FROM THE VIRGINIA DEPARTMENT OF CORR-  
ECTIONS PRISONS TO OUTSIDE (LONG-DISTANT) STATES AND  
THE IMPACT IT HAS ON MY FAMILIAL TIES.

I HAVE VERY LITTLE FAMILY HERE IN VIRGINIA.  
MY SON, DAUGHTER AND WIFE ARE IN UTAH, ALL BUT ONE  
OF MY SIBLINGS AND MOTHER LIVE IN NEW YORK CITY,  
AND MY FATHER LIVES IN LOUISIANA. I'VE BEEN INCARC-  
ERATED JUST UNDER TEN YEARS AND HAVE MADE LESS  
THAN TWENTY-FIVE PHONE CALLS OUT-OF-STATE TO  
MY FAMILY-MEMBERS DUE TO THE HIGH COST OF PHONE FEES.  
EVEN TO THIS DAY I HAVE YET TO SPEAK TO MY CHILDREN  
BECAUSE OF THIS HARDSHIP. I AM FORCED TO UTILIZE  
THE MAILING SYSTEM IN ORDER TO KEEP COMMUNICATIONS  
GOING WITH MY LOVED ONES. I WANT THE OPPORTUNITY TO

Ref: [illegible]

[illegible]



BE ABLE TO MAKE PHONE CALLS ON A MORE REGULAR BASIS. THE EXPENSIVE PHONE FEES ARE TRULY IRRATIONAL. I PRAY THIS LETTER CONTRIBUTES AND EFFECTS SOME TYPE OF REASONABLE CHANGE.

THANK YOU SO MUCH FOR WHATEVER HELP AND ASSISTANCE THIS MATTER RECEIVES.

BEST REGARDS,

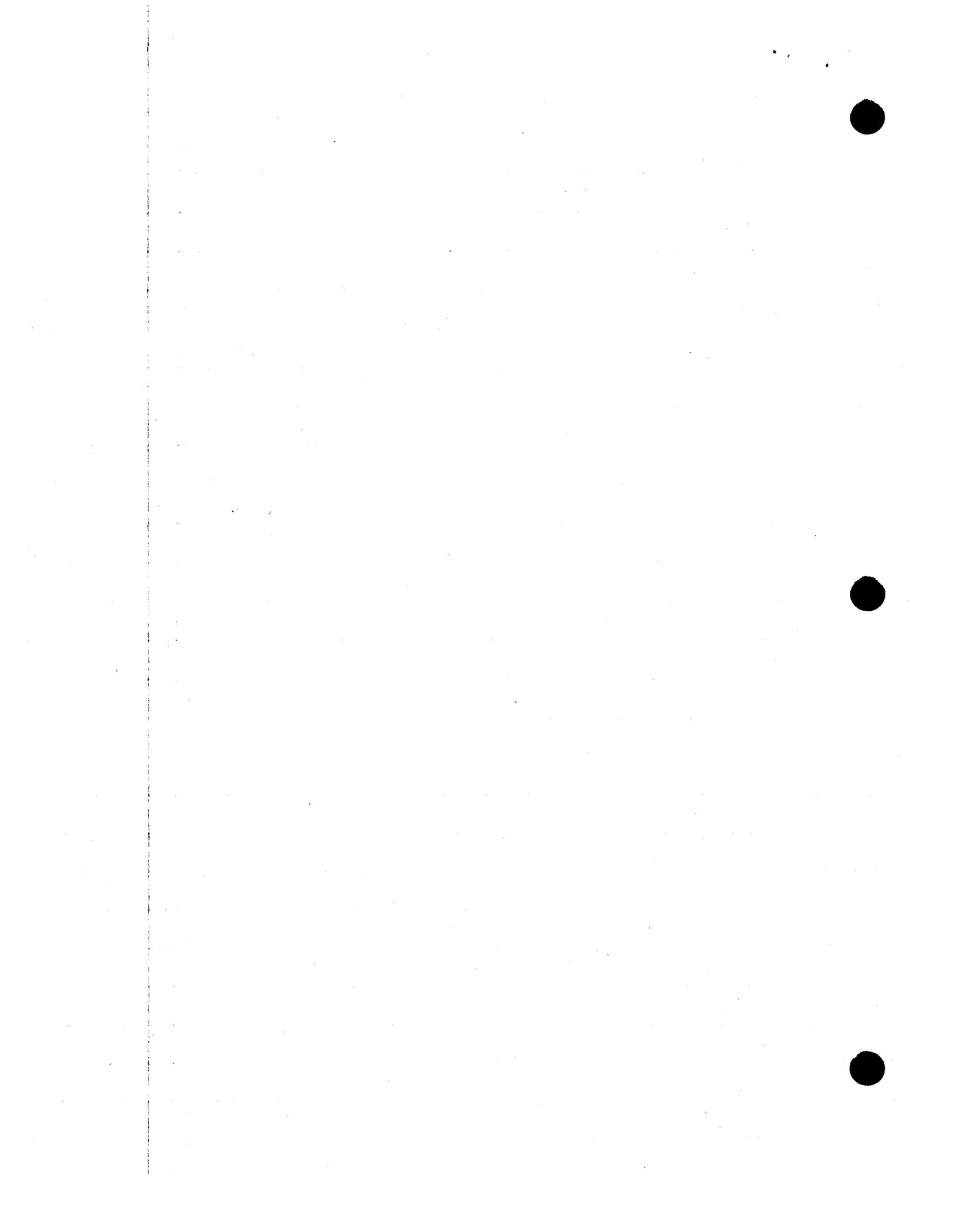


RASHAUN MANNING #1190180

KEEN MOUNTAIN CORRECTIONAL CENTER

P. O. BOX 860

OAKWOOD, VA. 24631



Received & Inspected

MAR 18 2013

FCC Mail Room

SPRING CREEK Correctional Center

3600 BETTE CUTO

SEWARD, AK 99664

MARLENE H. DORTCH, Secretary

MARCH 11, 2013

FEDERAL COMMUNICATIONS COMMISSION

445 12TH ST. SW; Rm TW 8204

WASHINGTON, DC 20554

RE: This is a public comment for WC Docket Number 12-375

Dear Secretary DORTCH,

I AM AN INMATE INCARCERATED AT SPRING CREEK CORRECTIONAL CENTER IN SEWARD, ALASKA.

I AM WRITING TO PROTECT THE COST OF INMATE CALLS PROVIDED BY SECURUS TECHNOLOGIES. A 30 MINUTE INMATE CALL COSTS APPROX 18.35<sup>00</sup> FOR 30 MINUTES. A 3<sup>95</sup> HOOK UP FEE AND 89¢ A MINUTE. I AM LIMITED TO 1 CALL A MONTH TO MY SISTER IN NEW YORK DUE TO THE COST. I CANNOT CALL MY CHILDREN SINCE THEY DO NOT HAVE LAND LINES & WE ARE NOT ALLOWED CALLS TO CELL PHONES.

SINCE JOBS ARE VERY LIMITED AT THIS FACILITY MANY INMATES DO NOT WORK THIS LEAVE ONLY INCOME FROM GIFTS FROM FAMILY (EVERY

Members. Those that do work earn 40¢ to  
60¢ an hour which pays \$40 - \$60 per  
month. In some cases child support & fines  
are taken from their pay leaving them with  
approx half of that earned. That restricts  
the number of calls that can be made at the  
current subscription rates.

In an article in Prison Legal News  
last year dealing with inmate phone call  
costs it was revealed that the Alaska  
Dept of Corrections received a \$220+  
thousand dollar kick back for phone calls made  
through Doc phones. Should the Dept  
of Corrections legally be accepting a kickback?  
Should the state be making money off of  
the incarcerated? A penalty to family  
members for their incarcerated family members?

I hope this information will assist  
you in your process of attempting to  
regulate inmate phone charges.

Thank you for your consideration  
of this very important issue.

Yours truly,  
Robert Lythwaite  
Robert Lythwaite, 457623

MARCH 5. 2013.

MR. Timothy Butler # B12782  
1100 PIKE STR.  
Huntingdon, Penna 16654

Received & Inspected

MAR 19 2013

FCC Mail Room

R.B. A Public Comment for: WC 12-375

Dear Miss. Dortch

Yes first I'd like to say Hi and most of all Thankya for your understanding and being an sincere advocate for this very important cause.

Miss. Dortch, this is so very important, because; it has been and become extremely impossible to be and remain 'in contact; in touch) with our family... Due to the 'expensive' outrageous phone prices.

Miss. Dortch, it's outrageous for us (inmates) because as you know we're paid; 19¢ up to 42¢ a day, not nearly enough to buy a phone card, esp' with the (taxes) that's included in the cost of the phone card.

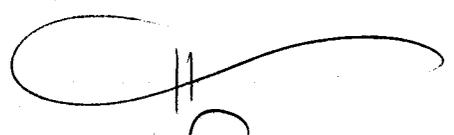
And it's extremely expensive for our families to send (us) any HELP (\$) for us to call... to stay in touch. (ex: economy).

Hearing our families voices, talking to them, plays a very strong part = Physically and psychologically in regards to our Rehabilitation.

So once again Miss. Dortch,

of Copies rec'd  
List ABCDE

FOR INFORMATION  
THE 18 1981



Bye. Thankyou : takes care

So with a smyle & some same  
research... because of found  
that Michigan phone situation  
was like other's now... and who  
I wrote for impo.. Help, was  
"Kalamazoo cure". They told me  
to have "Permsylvanite cure" to  
contact them... and "Kalamazoo"  
would give Pat cure (their former  
on how they won their fight  
achieving = 12¢ a min. \*  
\$1.80 15 min call. \*

OH wow P.S.  
Mica. Dorick  
Happily this "wisdom" can  
help - us... when I was  
shockingly shipped to Michigan,  
the phone calls were 12¢ a  
minute; no connect fee, nor  
any commivials. @ 15 min.  
call was \$1.80. yes, wow! :-)

Mr. T. Butler

Sincerely ~

HELP

I want to say Thankyou for  
your concern and all your