

Received & Inspected

FEB 28 2013

FCC Mail Room

FEBRUARY 15, 2013

FEDERAL COMMUNICATION COMMISSION
445 12TH STREET
WASHINGTON, D.C. 20554

RE: FEDERAL COMMUNICATION COMMISSION INVESTIGATION ON
PRISON COLLECT PHONE CALL RATES - ILLINOIS PRISONS

DEAR FCC:

JUST TO TRY AN MAINTAIN TIES WITH MY BELOVED DAD, WRONGFULLY HELD AT THE STATEVILLE PRISON - JOLIET, IL. I AM CHARGED EXORBIT AND EXCESSIVE RATES TO TALK WITH HIM VIA THE TELEPHONE SYSTEM MANAGED BY CONSOLIDATED COMMUNICATIONS SYSTEM.

I AM WRITING TO URGE YOU TO PLEASE PUT A STOP TO SUCH EXTORTION OF THE OPPRESSED AND HELPLESS RIGHT AWAY. THIS IS NOT RIGHT. THANK YOU FOR YOUR TIME AND ATTENTION TO THIS COMPLAINT.

THE OUTRAGEOUS RATES CHARGED SERVES NO LEGITIMATE PENOLOGICAL OBJECTIVES. NGR DOES IT HELP ME STAY IN CLOSE CONTACT WITH MY DAD. I LOVE MY DAD. BUT I CAN'T AFFORD SUCH RIDICULOUS RATES. LOOKING ESPECIALLY AT THE CURRENT ECONOMY AND THE COST OF LIVING.

RESPECTFULLY SUBMITTED,



LAWANDA M. SMITH
DAUGHTER OF HAROLD OLIVER
14507 S. BLAINE AVENUE
POSEN, IL 60469



UPTOWN PEOPLE'S LAW CENTER
4413 NORTH SHERIDAN • CHICAGO, IL 60640
PHONE: 773.769.1411 • FAX: 773.769.2224

January 21, 2013

**RE; FEDERAL COMMUNICATION COMMISSION INVESTIGATION ON
PRISON COLLECT PHONE CALL RATES**

The Federal Communication Commission is investigating the collect phone call rates for prisoners making collect phone calls to their family and friends. Anyone who has ever been incarcerated or received a collect phone call from some one incarcerated knows the outrageous rates charged especially for the first two minutes. Sad part is that is when the computer is talking. We all need to use this opportunity to attempt to change this . Everyone affected by this can write to the FCC or email them at:

Federal Communication Commission
445 12th Street
Washington, D.C. 20554

or

Email at

fccinfo@fcc.gov

We also request if you could please send us a copy of the letter or email we would appreciate it. We would like to compile as many letters as possible. Thank you for your assistance in this righteous fight.

Sincerely yours;

Brian Nelson
UPTOWN PEOPLE'S LAW CENTER

Stateville Correctional Center
WARDEN'S BULLETIN NO. 2010-31

April 2, 2010

TO: ALL INMATES

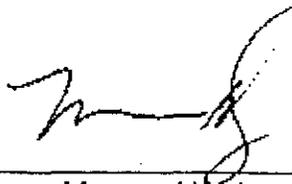
RE: CONSOLIDATED INMATE PHONE CHANGES

The current inmate phone system will be converted to a new call processing system beginning the week of April 5, 2010. A few facilities will be converted each night with completion by Friday, April 9th.

There are some minor differences with the system that the inmates may notice:

- a) There will no longer be dial tone when the inmate lifts the receiver. When the inmate picks up the receiver the prompt to select English or Spanish will automatically begin playing.
- b) The inmate will be asked to clearly state their name. Their name will then be recorded and stored permanently. This recorded name will be utilized on all future calls and they will not be prompted to record their name again.
- c) The system requires a # after dialing their 8 digit PIN.
- d) The system requires the inmate to dial zero to make a collect call.
- e) The prompts will sound different, but are similar to the call processing experience of today and are all very descriptive. There is also 'help' available through a series of prompts.

Currently the toll free number 800-235-4416 is our customer service line. It will remain the customer service line for all inmates' friends and families to make inquires and setup accounts.



Marcus Hardy
Warden

MH: dv

Bulletin
Employees
STA/NRC/MSU
Northern Region Deputy Director