

This is a public comment for the Wright Petition "CC Docket # 96-128".

Kenneth M. Tinsley  
#1171817-1-4-A  
Sussex II State Prison  
24427 Musselwhite Drive  
Waverly, VA 23891-2222

Received & Inspected

MAR 11 2013

FCC Mail Room

March 1, 2013

Chairman Julius Genachowski  
Federal Communications Commission

Public Comments

445 12th Street, SW  
Washington, DC 20554

Dear Chairman Genachowski:

I've been incarcerated in a Virginia penitentiary system for 27 years plus and over the years I have made numerous of collect telephone calls to my family, love ones and friends and the monetary amount of these phone calls has been financially staggering all because of the unjust telephone rates the Virginia Department of Corrections and the Telephone Company levy on convicts to call any individual or outside organization. These unfair and unjust telephone rates has a "sur-charge" inserted in with the phone rates that the Virginia Communications Commission has already ruled to be 'fraudulent'. This was determine in the late 1990's do to a law-suit that was brought against the VDOC and the MCI telephone co. on behalf of the Virginia penitentiary convicts. This case was appeal to the Virginia Supreme Court where it now stands.

Sir, I am pleading with you and the Federal Communications program to step-in on behalf of all Virginia convicts and our families, love ones and friends of whom many are Virginia tax-payers and make all Virginia prison telephone calls as well as all

Continuation from page 1  
Page 2

penal prisoners long distance telephone calls in other states compatible to the telephone system rates citizen pay in Virginia and all other states within the United States do in this year of 2013.

Sincerely,

Kenneth Maurice Tinsley

Kenneth Tinsley

2-28-13

RE IN:

MAR 11 2013

Chairman Julius Genachowski  
Federal Communications Commission  
Public comments  
445 12th Street, SW  
Washington, D.C. 20554

WRIGHT PETITION  
DOCKET # 96-125

FCC Mail Room

Dear Chairman Genachowski:

I am from Pittsburgh, Pa. I am housed at SCI-Frackville, over 250 miles from my region. I am an elder with a physical disability and my siblings are also elders in reside in Pittsburgh. Due to my disability I only receive medical allowance pay which is \$10.00 monthly. Thus, I have not been able to call any of my family members in the whole 5-years I'm been confined at SCI-Frackville.

I have been unable to call any of my family members solely due to the Pa. Dept. of Correction ("DOC") entering into an exclusive dealing agreement with Global Tel Link ("GTL") to provide inmate telephone service for Pennsylvania State Prisoners. Under these exclusive dealing agreements, prisoners, their loved one, families, friends and lawyers cannot choose which telephone carrier to use to communicate. If they want to talk, they must use the single telephone service the DOC provides. As a result, the DOC/GTL can manipulate the prisoners to earn higher profits and prevent them and all those who associate with them from using the telephone services of their choice. This prohibition on choice cannot be justified by additional security features needed in prison; many prisons in other states and federal penitentiaries use high security telephone systems at ordinary profit margins. Moreover, many bill-paying associates of Pennsylvania prisoners have pre-existing contracts with different carriers, but GTL prohibit use of alternative contracts for telephone service and the DOC has agreed with this in their contract with GTL.

In short, GLP/DOC are using their positions of power over prisoners to take advantage of bill-paying customers over whom they have no legal power. They are using their control over a "captive" audience to unjustly enrich themselves..

These unconscionable arrangements violates the rights of prisoners and those affiliated with them, rights of speech and association, and rights to foster and maintain family relations under the First Amendment to the U.S. Constitution; their rights to due process and equal protection under the Fourteenth Amendment to the U.S. Constitution; their rights to unimpaired freedom to contract under Article 1, § 10 of the U.S. Constitution. The exclusive agreement further violates the Sherman Anti-Trust Act, 15 U.S.C. § 1 et. seq., the Communications Act, 47 U.S.C. § 151 et seq. and other laws of the United States and Pennsylvania. Prisoners and those accepting or receiving calls from them, rights are also independently violated by virtue of the actions of GTL/DOC.

Pennsylvania prisoners and many of the people who receive calls from them transact business in Pennsylvania. Many people out of state also accept calls from Pennsylvania prisoners. This may involve federal antitrust and interstate commerce claims.

As a result of the exclusive dealing agreement between GTL/DOC, prisoners and those affiliated with them are being subjected to an unreasonable burden on their rights to communicate by way of telephone. In addition, GLL/DOC has taken excessive amounts of prisoners' personal assets by restricting access to less expensive telephone services not controlled by the exclusive dealing agreement.

Global Tel Links is located <sup>in</sup> another state doing business in Pennsylvania and throughout the United States. Pursuant to contracts it has entered into with numerous states, GTL operates as a monopoly. These exclusive contracts arrange for the provision of telephone service to inmates via of collect or commissary purchased cards under which bill payers and prisoners are required to pay exorbitant charges and are forbidden to enter into contracts of their own with telephone services of their choice, even though equivalent competitive services are available.

GTL provides the sole means for people in Pennsylvania to place telephone calls to the outside world thus, GTL performs governmental functions and/or is a party to a contract or conspiracy with others performing governmental functions and thus acts under color of State Law.

People who seek to speak to prisoners in Pennsylvania DOC facilities can do so, but only under severe restrictions. First, the inmate-initiated phone calls are subject to restrictions on timing and identification, as well as restrictions on telephone service providers. Most importantly, prisoners and those affiliated with them are prohibited from using telephone services other than those established by GTL/DOC's exclusive dealing agreements, as the terms established under those agreements. Pennsylvania prisoners have no choice but to use the single service that has locked on the person they seek to contact. Pennsylvania prisoners or those affiliated with them cannot use the numerous alternative options presently available.

Persons paying for telephone contracts with DOC inmates often have ongoing contracts with carriers that provide varied options for telephone service. However, those services cannot be used. Thus, persons paying for calls from inmates cannot take advantage of the numerous options available to all other consumers of telephone service in Pennsylvania and throughout the United States.

For collect telephone calls, the amount charged by GTL/DOC is for "operator assisted" calls even though no live operator is involved in placing or managing the call. The entire call is made and completed by computer. These spurious "operated assisted" calls routinely cost three to five times as much as "unassisted" calls. The commissary purchased debit card under exclusive contract provide less value than debit card available to the general public.

In addition, persons accepting collect calls are not given the same service or access to service that is provided to persons receiving telephone calls from persons other than inmates. Plus, GTL refuse to respond to complaints or inquiries concerning problems such as frequent disconnections raised by inmates and by persons accepting the calls from inmates. Pennsylvania prisoners are interrupted three (3) times after their calls are accepted to tell the party the call is coming from a prison. There is no need to tell the party this since they were told this when accepting the call. Attempts to contact

GTL do not lead to a constructive response or to an adjustment to the bill. Rather, the customer is told to take his/her complaint to the prison. I have filed multiple grievances for prisoners concerning the above and the results are all the same.

The disconnects are especially problematic because if the inmate redials, he or the bill-payer is subject to a new connection surcharge at the "operated assisted" rate often in excess of 1.50 for each connection.

Pennsylvania prison administrators cannot provide any valid penological reason for imposing the most expensive telephone system on Pennsylvania prisoners. In 1986, the American Correctional Association, the organization of prison and jail administrators throughout the United States, adopted a Resolution on Excessive Phone Tariffs, which states as follows:

WHEREAS, correctional professionals have a fundamental responsibility to encourage and support activities which foster the maintenance of family and community ties between offenders and the free world;

THEREFORE BE IT RESOLVED, that correctional agencies should discourage profiteering on tariffs placed on phone calls which are far in excess of the actual cost of the call, and which could discourage or hinder family or community contacts.

Thus, the exclusive dealing agreement by GTL/DOC are expressly contrary to legitimate penological concerns such as maintaining ties and increasing the probability of successful reentry release.

Security functions such as call monitoring and blocking are not advanced by exclusive dealing systems that arbitrarily charge bill payers the highest possible calling rate. Security functions operate independently and can be effectuated no matter what type of telephone system is used. GTL/DOC can implement necessary security functions whether or not the call is direct or collect, a commissary debit card from a different provider is used, and whether or not the telephone company has an exclusive dealing agreement. The essential purpose of the telephone system established by GTL/DOC is not to achieve any valid penological goals, but to enable GTL/DOC to reap as great a profit off the backs of persons trapped in as a captive audience without options available to other consumers.

The direct consequences of the exorbitant charges imposed on the recipients of inmate-initiated calls are obvious: fewer and shorter calls resulting in less access for inmates to their families, attorneys, and other bill-payer affiliates and the people they love and who support them.

Because of lack of choice in the telephone service from people in prison, attorneys and others who provide aid and service to prisoners are being impeded in their work and mission. These impediments reduce the access to the courts of people in prison for civil actions as well as criminal matters in which liberty is at stake.

Many people both in prison and bill-paying family and friends, have limited writing skills. And, as stated previously, prisoners are often imprisoned hundreds or even thousands of miles away from their families, so personal visits require substantial time and resources.

As a result, telephone communication is the most vital way for communications between families and their love ones. Communications with family members is a well-recognized and accepted principle of rehabilitation for prisoners. Communicating with parents who have erred is a widely recognized means to help children avoid mistakes of their own.

Please accept and review this letter as my public comments for the Wright Petition (CC Docket # 96-128)

Respectfully Yours,

*George Rahsaan Brooks-Bey*  
George Rahsaan Brooks-Bey,  
# AP-4984 - SCI-Prackville  
1111 Altamont Boulevard  
Prackville, Pa. 17931

cc:

Human Rights Coalition  
Human Rights Defense Center  
File # 80910

*"This is a public comment for the Wright Petition (CC Docket#96-128)"*

Lory Patrick  
414 Hartzell Avenue  
Niles, Ohio 44446  
(330) 718-0046

Received & Inspected

MAR 11 2013

February 1, 2013

FCC Mail Room

Chairman Julius Genachowski  
Federal Communication Commission  
Public Comments  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Dear Chairman Genachowski:

Collect phone calls originating from a prison are expensive when made "in state" but when crossing state lines they become cost-prohibitive (my son is incarcerated in West Liberty, Kentucky; I live in Niles, Ohio). I have one choice of phone service -- Securus Correctional Billing. This in itself bothers me because any time a company has a monopoly of the service they offer you can bet the charges are not going to be competitive (and they most definitely are not). Securus charges me \$3.95 to just connect the call. They then charge me 89 cents per minute to talk, which is always "rounded up" (if you talk 10 minutes and 1 second you are charged for 11 minutes). The phone calls are very often "dropped" a few minutes after being connected. I am then charged another \$3.95 to connect again. I have actually paid \$30.00 for a 20 minute phone call with my incarcerated son. If you multiply this by an average of six collect phone calls per month this adds up to almost \$200.00 for speaking a total of 120 minutes – this is NOT reasonable, it's PREDATORY!?

I resent this UNNECESSARY HARDSHIP. I am trying to offer support to my son to enable him to re-renter society to be a productive member with a positive attitude. I have paid legal fees and court costs and I have sent commissary and books to my son. I put gasoline in my car, I pay tolls, and I travel hundreds of miles to visit as often as I can. If you add the collect calls to my already stretched budget I am eating hot dogs, although I am not eating hot dogs in this prison! The vending company in this prison also has a monopoly on the service they offer. They charge \$3.00 for a hot dog but what can the inmate or his family do? All families try to make the visiting experience as enjoyable as possible; snacks and beverages are an integral part of it. I can't help but wonder how much "kick back" the prisons get from the phone and vending companies they contract with, although that wouldn't be legal, would it? Certainly some very clever attorney worded these contracts and yet, even if you call it whatever you want, it is not the right or ethical thing to do and I truly do believe we all know this, hence these letters to you.

Attached is a letter from my son stating his feelings concerning this matter. I truly hope that you "listen" to the public and you put a stop to this PREDATORY practice now! It has gone on for way too long and it really has hurt way too many people!

Lory Patrick

Enclosures: Letter from William Bartlett, # 252-655, Eastern KY Correctional Complex

"This is a public comment for the Wright Petition (cc Docket #96-128)"

Friday January 11th 2013

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Dear Chairman Julius Genachowski

My name is William L. Bartlett. I am a 37 year old male. And I am currently incarcerated at the Eastern Kentucky Correctional Complex in West Liberty, Kentucky. The cost of using the phone to Kentucky friends of mine is only part of the hardship that falls on me and my loved ones. Even worse is that I am originally from Ohio and my whole support system is from there too. I can't begin to explain the hardship that my out of state phone calls has cost me and my loved ones as we are unjustly overcharged for my phone usage time and time again. I know that I am in prison but I am doing my best to change my ways and be a productive member of society. I am human. I ask that you please help put a stop to the outrageous costs of using the phone from penal institutions such as the one I'm in.

Respectfully  
William L. Bartlett  
West Liberty, Kentucky

This is a public comment for the Wright Petition  
(cc Docket #96-128)

Terry McIntyre  
#71632  
Lansing Correctional Facility  
P.O. Box 2  
Lansing, Kansas 66043

Received & Inspected

MAR 11 2013

FCC Mail Room

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

March 1, 2013

Dear Chairman Genachowski:

I am a prisoner at the Lansing Correctional Facility here in Kansas. The Kansas Department of Corrections is engaging in abusive high costs for the LOCAL telephone call rates. On March 1, 2013, the KDOC adjusted the local phone rate from a \$1.96 flat rate for up to 120 minutes per call, to 17-18¢ per minute. The adjusted rate also does not include taxes. The local calls are made to the nearby local area which typically would be free since they are made within the city limits or within a five-mile radius. We, as inmates calling in this area were only required to pay the \$1.96 connection fee until the Kansas Department of Correction decided to renegotiate a new contract with the same Century Link/IC Solutions phone service. That would remove the connection fee "only" rate that was reasonable and replace it with an unreasonable 400% hike to local calls and more commission/kickbacks for the KDOC.

Since most of the calls made are to the Local area because the majority of inmates calling are from the Local area. It is my belief that is why they decided to make us pay more to enable them to make more. They are taking advantage of the disadvantaged. I have exhausted the institutional Grievance process and the Facility Grievance Officer claimed that it is the economy and these types of increases were happening everywhere. Although they did not attempt to negotiate with any other phone company for more affordable rates for local calls. My grievance was denied and the warden of this facility and the Secretary Of Corrections agreed with this response. (See Attached Response)

I am asking that the FCC put a STOP to the Unregulated PHONE Rate Increase that will put a financial strain and unreasonable burden on me an my family, as well as other inmates that are trying to maintain family ties. I need your help, please. I can't go at them alone!

Respectfully,

  
Terry McIntyre

Lansing Correctional Facility  
P. O. Box 2  
Lansing, KS 66043-0002



phone: (913) 727-3235  
fax: (913) 250-2762  
www.doc.ks.gov

Ray Roberts, Secretary of Corrections  
David R. McKune, Warden

Lansing Correctional Facility

Sam Brownback, Governor

**DATE:** February 12, 2013  
**TO:** Terry McIntyre #71632   
**FROM:** Rex Pryor, Acting Warden  
**SUBJECT:** Grievance # AA20130311

**Findings of Fact:** Your grievance was received and an investigation into your allegations has been completed.

**Conclusions Made:** After an investigation by the Grievance Officer, and a complete review of the applicable documentation, it was determined the response provided by Unit Team Manager Parks is appropriate regarding your issues.

**Action Taken:** No further action is deemed necessary.

Pursuant to K.A.R. 44-15-102 (3) (B), you may appeal this answer by submitting the appropriate form to the Secretary of Corrections.

RP: CBR/cr

Cc: File

**KANSAS DEPARTMENT OF CORRECTIONS INMATE GRIEVANCE FORM**

**INMATE COMPLAINT**

Inmate's Name McIntyre, Terry Number 71632  
Facility LCF Housing Unit M-603 Work Detail Impact

**NATURE OF COMPLAINT** BE SPECIFIC. (Include names, dates, places, rules, regulation, etc.; how you have been affected and action you believe the Warden should take.) Use additional paper if necessary. ATTACH DOCUMENTATION OF ATTEMPTS AT INFORMAL RESOLUTION PRIOR TO FILING THIS FORMAL GRIEVANCE (i.e. Form 9s or other correspondence and response from staff member).

(SEE ATTACHED)

Date this report was given to Unit Team for informal resolution (to be completed by inmate). 5/Feb/13

**UNIT TEAM RESPONSE** (Complete and return to inmate within 10 calendar days.)

Your grievance is in reference to phone rate increases. These increases come from the company that DOC contracts through. When the contract came up for renewal, the phone company and DOC sat down to renegotiate the new contract. These type of increases are happening everywhere based on the economy. The increases for phone rates are set until the next time the contract comes up for renewal. At that time, based on the economy, the price can either go up or go down.

A Park 2/8/13  
Unit Team Signature Date

**INMATE RESPONSE** (Complete and return to Unit Team within 3 calendar days)

I am satisfied with the Unit Team response and wish to withdraw my formal grievance.  
 I am not satisfied with the Unit Team response, and wish to forward to the Warden's office. (This must be done within 3 calendar days.) Date forwarded to Warden's Office (to be completed by staff). 2/11/13

[Signature] 2-11-13  
Inmate Signature Date

**WARDEN RESPONSE** (Complete, attach response and return within 10 Working days.)

Date Received FEB 12 2013 Date of Final Answer FEB 13 2013 Date Returned to Inmate \_\_\_\_\_

[Signature] 2-18-13 CCI Trevis 2/18/13  
Inmate's Signature Date Unit Team Signature Date

If dissatisfied with this response, the inmate may appeal to the Secretary of Corrections within three (3) calendar days of receipt of this decision from the Warden.

**TO BE COMPLETED BY STAFF ONLY**

Grievance Serial Number AA20130311  
Type of Complaint (Item 4: Code 01-75) 54  
Cause of Complaint (Item 5: Code 01-30) 05  
Type of Response (Item 6a: Code 01,02,08 or 09) 01

GRIEVANCE

Page 2

Terry McIntyre  
#71632 M-603

UNREASONABLE HIGH 'LOCAL' PHONE RATES

I am urging action on the new adjusted hike on calling rates for LOCAL calls that is effective on March 1, 2013.

The impact of this high prison phone rate have on me and my family is: that it causes an overpayment for local phone calls and an unreasonable financial burden and over-expenditure for local calls. The current rate is \$1.96 for connection fee and zero cents per minute. Now you plan to hike it up to 17 cents per minute. This will cause a short and long term hardship due to the excessive charge per minute for a local call, which is clearly an unreasonable adjustment and significant hike for local calls, that only requires a connection fee. Which is the norm for all local phone calls. Now, effective March 1, 2013, I will be required to pay well over \$10.00, (\$10.20), if I talk for 60 minutes and over \$5.00, (\$5.10) for 30 minutes. For a one hour telephone call, this represents a rate increase of over 400%.

I am urging action and for this prison to place a stop to this approach on calling rates for local phone calls and keep in place only a connection fee for local calls that is reasonable.

Right now there is an investigation by the FCC (Federal Communications Commission) headed by Chairman, Julius Genachowski, about the abusive cost of prison phone calls and problems with the unregulated prison phone industry and the "commission" kickback system that drives up the cost of prison telephone calls.

There is absolutely NO logical reason why the phone rate for a local call should have jumped over 400% to make a local call that simply requires a connection fee only.

I am asking action on this unnecessary change.

Respectfully Submitted,



TERRY MCINTYRE



*February 1, 2013*

***INMATE TELEPHONE UPDATE:***

**Please be advised that effective March 1, 2013 the calling rates will be adjusted as shown below:**

CALL TYPE	COLLECT		PRE-PAID COLLECT		INMATE BASED PRE-PAID/DEBIT	
	<u>Surcharge</u>	<u>Per Minute Rate</u>	<u>Surcharge</u>	<u>Per Minute Rate</u>	<u>Surcharge</u>	<u>Per Minute Rate</u>
Local	\$0.00	\$0.18	\$0.00	\$0.18	\$0.00	\$0.17
Intralata/Intrastate	\$0.00	\$0.18	\$0.00	\$0.18	\$0.00	\$0.17
Interlata/Intrastate	\$0.00	\$0.18	\$0.00	\$0.18	\$0.00	\$0.17
Interlata/Interstate	\$0.00	\$0.18	\$0.00	\$0.18	\$0.00	\$0.17
International	N/A	N/A	\$0.00	\$0.60	\$0.00	\$0.60

*\* Rates above do NOT include taxes*

**Call time limit: 60 minutes per call**

As a reminder friends and family can contact  
**CenturyLink/ICSolutions**  
 via phone at **1-888-506-8407** to set-up and/or fund a pre-paid  
 collect account as means to receive calls from the facility.

APPEAL OF GRIEVANCE TO SECRETARY OF CORRECTIONS

Inmate Name: McIntyre Facility: LCE

Inmate Number: 71632 Grievance Serial No. AA20130311

(Attach grievance report with Principal Administrator's response or explanation why Principal Administrator is bypassed.)

MAIL TO: Secretary of Corrections Date Mailed: 18/FEB/13  
Landon State Office Building  
900 Jackson, 4th Floor  
Topeka, Kansas 66612

Tell the Secretary what you feel the Principal Administrator should have done, and state what action you believe the Secretary should take. (Use extra paper as needed.)

(SEE ATTACHED)



Signature of Inmate

**DECISION BY SECRETARY OF CORRECTIONS** (to be completed and returned within 20 days)

If applicable - Confidential File No. \_\_\_\_\_

Date Received in Office of Secretary of Corrections: \_\_\_\_\_

Date of Final Answer: \_\_\_\_\_ Date Sent to Inmate: \_\_\_\_\_

Finding of Fact:

Conclusions Made:

Action Taken:

\_\_\_\_\_  
Signature of Secretary of Corrections

**For D.O.C. Staff Use Only**

Type of Response (Item 6b: Code Ø1, Ø2, Ø8 or Ø9) \_\_\_\_\_

APPEAL OF GRIEVANCE TO SECRETARY OF CORRECTIONS

Page 2

Terry McIntyre  
#71632 M-603  
P.O. BOX 2  
Lansing, KS. 66043

**UNREGULATED PHONE RATE INCREASE**

The DOC and the company that the DOC contracts through both sat down to [re]negotiate this new contract. The DOC had the opportunity to seek a reasonable phone rate for local calls or pursue a contract with another company that would offer more comparable reasonable rates for local calls, but instead willingly sought an approach that offered more profit, "commission and kickbacks" for them. The DOC produced no evidence that these 400% hikes or increases are happening everywhere for local calls that only requires merely a connection fee. The grievance officer alluded to the economy as the excuse in his response to my grievance.

Although the facts remain that the plight of the economy has not had any impact on local phone rates for local calls, in fact it has prompted lower rates for these types of calls everywhere else. The Century Link/IC Solutions is the only company that LCF and DOC contracts through because it's a win-win for them, while at the same time creating an unreasonable financial burden for us inmates and our family for local calls made to the local area.

Again, I am seeking action on this unnecessary change that is to take place on March 1, 2013. See attached (Campaign For Prison Phone Justice)

Respectfully Submitted,



Terry McIntyre



prison phone justice



## CAMPAIGN FOR PRISON PHONE JUSTICE



WORKING  
NARRATIVES



### JOIN THE CAMPAIGN FOR PRISON PHONE JUSTICE!

A national coalition of media and criminal justice activists, led by the Human Rights Defense Center, Working Narratives and the Center for Media Justice, invite you to join a campaign to fight the high cost of prison phone calls.

We need those inside our nation's jails, prisons and detention centers to speak up about the impact of the cost of prison phone calls on you and your family. With your support we will advance a state-by-state legislative challenge, while also pushing the Federal Communications Commission (FCC) to take action.

#### WHAT YOU CAN DO

Send a brief letter to the Federal Communications Commission explaining the impact the high costs of prison phone calls have had on you and your family. Address the letter "Dear Chairman Genachowski," and please speak from your own personal experience. You must state the following at the top of the letter: "This is a public comment for the Wright Petition (CC Docket #96-128)." Your letters will be made part of the public docket in the case.

**Write to:**

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

Our goal is to gather thousands of powerful stories. The prison facility which registers the most letters will be highlighted on the campaign website and will get a co-producer credit on our national radio program addressing the high cost of prison phone calls.

We also need your help organizing on the outside. Ask your family members to sign up for the campaign at [www.phonejustice.org](http://www.phonejustice.org) and invite them to share their story about the high costs of prison phone calls. They can also register their comments online, directly with the FCC, at: <http://apps.fcc.gov/ecfs/upload/display.action?z=whn8> (enter docket #96-128).

Only with your support will we end the abusive cost of prison phone calls. Encourage others to join us in this struggle!

**For more information: [www.prisonphonejustice.org](http://www.prisonphonejustice.org) and [www.phonejustice.org](http://www.phonejustice.org)**

m-603

# Grievance-Response on Appeal

**FACILITY:** Lansing Correctional Facility  
**INMATE:** 0071632 MCINTYRE, TERRY  
**GRIEVANCE NO.:** AA20130311  
**DATE:** February 25, 2013

## FINDINGS OF FACT

The response provided to the inmate by staff at the facility is incorporated herein by reference and made part of this response.

On appeal, the inmate offers no evidence or argument that suggests that the response rendered by staff at the facility is wrong.

## CONCLUSIONS MADE

The response rendered to the inmate by staff at the facility is appropriate.

## ACTION TAKEN

None further.



---

**Douglas W. Burris**  
**SECRETARY OF CORRECTIONS DESIGNEE**

cc: Warden Pryor  
Image: SOCRESP w/attachments

The original response on appeal and all attached documents were mailed to the inmate by way of United States Mail on \_\_\_\_\_.

CC Docket #

96-128



Received & Inspected

MAR - 7 2013

FCC Mail Room

My name is SUSAN STEWARD  
I am tired of the cost  
of these phone calls  
I have 2 love ones in  
prison,

Please do something  
about this

724-797

1769

Thank you

Susan Steward

1308 Summit Ave

Monessen Pa

15067



Received & Inspected

MAR 11 2013

FCC Mail Room

Dear Chairman ~~Gen~~ Chowski, this is a public comment for the Wright Petition (CC Docket # 96-128). I am inmate the South Carolina Department of Corrections. I am writing response to an Ad in our prison newsletter. The ad was about prison phones and the effect it has on me and countless other inmates. From my own experience, since my incarceration I haven't been able to correspond with my kids. I am indigent and my kids mother's are either on government assistance or barely able to make ends meet. At least sell inmates phone cards but offer more minutes with the cards. The cards sold can go along with their inmate number. Because of the fact that not a lot of inmates can call home is the reason a lot of cell phones are breached because of ridiculous phone restrictions, and limited minutes per the dollar. I have ~~not~~ <sup>children</sup> that I haven't talked to in 3 years. And because of a mistake you make it hard on me but to punish a family is inhuman. A phone call could make a difference in a kids life knowing that a parent hasn't forgot about them, because of the mistake they made. Above all the mistakes I am a parent. The times I'm missing from them could be eased with a phone call. A phone call could help keep a family together. That could in turn help rehabilitate a family that is falling apart. Maybe all it will take is a call. I only get money once a year and the money my family puts on the phone is limited because of their bills, and I can only get intouch with the ones that are willing to sacrifice, which in today's economy is hard to do. You can be an advocate for plain human rights. Basically come up with a phone card that us inmates can afford. With reasonable

wanted for what we pay and help us stay in touch with our  
ved ones. Our Mothers, Father's, Kid's, and etc. Make it affordable  
r even the indegeant inmates, who rarely get money. Thank you  
advance.

Tita E. Campbell 322065

Livesay B 3-5-B

P.O. Box 580

Way, S.C. 29378

This is a Public Comment for  
the Wright Petition (Docket # 96-128)

Dear chairman Genachowski, 3-4-13

I am currently housed at CMC-West  
in San Luis obispo. I have to say that  
the Prison Phone Service has improved  
since 1999. At least as far as price  
per call, and connection fees.

I like that the New Phone System  
allows us to make one initial call  
to inform our people of how to  
sign up and what not. ~~A few~~ Also  
that a utility bill is no longer  
sequierd is a plus also, A few  
complaints:

① My sister set up a phone plan with  
the new GTL Advance Pay, She lives  
within 100 miles of the prison, but  
still has an Alaskan area code  
20 dollars got us 2.5 calls About  
37 minutes,

② My Aunt hates when the recording  
interrupts our call to inform her  
that "this is a call from an inmate"  
once is enough,

Received & Inspected

MAR 11 2013

FCC Mail Room

- ③ With the GTL Advance pay we have no idea of how many Pre-Paid Minutes we have left or have used. When the minutes run out a block is placed.
- ④ The calls even at 2.00 - 2.50 for local call is still to much money
- ⑤ 15 Minutes of time is not enough time my family always says.
- ⑥ AT CMC-West in San Luis 3 phones for about 350-400 guys.
- ⑦ The phones here at CMC-West have been broken or off for over a week.

- Thank you -

Mike Helton AF9529

CMC-West / Pobox 8103 / F 1526L

San Luis obispo CA

93409-8103

Department of Defense

Form 100

Form 100

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected  
MAR 11 2013  
FCC Mail Room

Date

*Ronald Hawkins - HT-5355*

175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Ronald Hawkins*

Hassan Mayhew  
S.C.I. Greene - CW 9047  
175 Progress Drive  
Waynesburg, PA 15370

Received & Inspected  
MAR 11 2013  
FCC Mail Room

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: THIS IS A PUBLIC COMMENT FOR THE  
WRIGHT PETITION (CC Docket # 96-128)

Dear Chairman Genachowski,

I'm writing concerning the absurdly high costs of Prison phone calls here in Pennsylvania. It costs over five dollars for a fifteen minute call to talk to my 70 year old grandmother, who's on a fixed retirement income. It isn't even a full fifteen minute call with all of the interruptions from the prison's operator.

My grandmother is my only form of outside support. I'm 33 years old and I've been incarcerated since I was 15 years old and I've been calling my nana all of these years just because she wants to hear my voice and know that I'm alright.

Writing letters isn't the same as hearing your loved one's voice but it's much cheaper, and not

us, the prisoners, it's hurting our families and loved ones who are free citizens in society.

I'm not writing this letter for me or other prisoners, but I'm writing for our families that's being targeted and geared upon by these telephone monopolists. They can take our punishments out on us, not our families. They have committed no crimes.

So please tell the phone companies and institutions getting Commissions/Kickbacks to take their hands off of our families and give us reasonable phone rates in order to talk to our loved ones in society.

Sincerely,

Foram Marjans

Dated: March 1, 2013

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date **3-4-13**

*Kyle Atwood JT6642*  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Kyle Atwood JT6642*

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date March 4, 2013

Mr. Rene A. Chandler CG7414  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

P.S.- Because of the required prepayment by Global Tel-Link to accept Collect Calls, my girlfriend in Pittsburgh, PA, cannot afford to accept an almost \$4.00 Collect Call for 15 minutes, from me. Also, the same situation applies to my sister, who resides in Los Angeles, CA. She cannot afford to accept an almost \$20.00 Collect Call for 15 minutes from me, nor can I afford to pay to call her with prepaid phone time on my end. I haven't spoken to my sister over the phone, in the last 10 years.

Respectfully,

*Rene A. Chandler*

1/1/13  
RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date

Nevin Wetzel HK-2405  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Nevin Wetzel*

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected

MAR 11 2013

FCC Mail Room

Date 3-2-13

Jason Armstrong JM9624  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

Jason R Armstrong



Received & Inspected

MAR 11 2013

FCC Mail Room

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Date

Dominic Troiani AJ-2307  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

4/3/13

*Dominic Troiani*

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

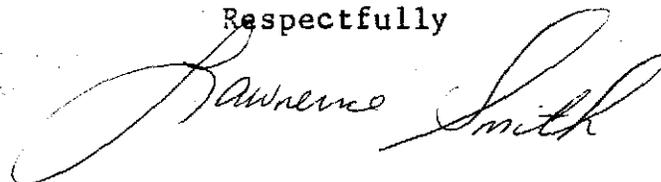
Date: 3-5-2013

175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge me almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

 Lawrence Smith #EX 72

TYRONE MARTIN #KC-5108

175 Progress Drive  
Waynesburg, PA 15370

---

Date: 3/6/2013

Received & Inspected

MAR 11 2013

FCC Mail Room

TO: Chairman J. Genachowski  
FEDERAL COMMUNICATIONS  
COMMISSION: Public Comments  
445 12th Street, SW.  
Washington, DC 20554

RE: WRIGHT PETITION [CC- Docket #96-128].

Greetings Sir:

I'm an inmate confined at the above stated address (i.e., S.C.I. GREENE in Waynesburg, Pennsylvania). I were apprised of the efforts--your self & others are endowing--in pursuing binding redress of the prevailing telephone disparities imposed upon inmates and their families by the States' prison system and the Telephone companies.

Herefore, Sir, as a U.S. citizen; as well; an inmate whose family have been victimized and are victims of such outrageously absurd expense rates for direct and collect telephone services. Whereas, such rates, service charges and profiteering tactics are essentially egregiously callous, immoral; socially depraved, and pursuant to the doctrines of our very laws--Lex-Scripta--such acts and service charge rates would be deemed "Racketeering" due to the extortionate rates and manner of extortion--via--bribery by way of emotional blackmail [i.e., Feemail]; which is by basically compelling our families to pay such extortionate service rates or accept not being able to hear their incarcerated family member(s) voice(s)--communicating with them in general-- through such telephone services. So, in advocation

of Prison Phone Service Justice (amenable/ amendable/ affordable expense rates for telephone services) that's "Family friendly" for those with incarcerated family members whom they wish to speak to when desired. I forward this letter and submit the ensuing facts.

1). There are numerous Telephone service providers that avails their services eagerly to State Inmate families all over the country that's "family friendly" with low affordable service rates, and that could provide any security services that the Prison system may wish to procure. But, because the State Of Pennsylvania's Prison system primarily serve their own ulterior interests--that has no penological nor public welfare security interests--that which over-rides the welfare and "family oriented" rehabilitative interests that's espoused/ proclaimed as both being the D.O.C.'s primary concern and mission statement.

2). Being that I were once detained in the Federal Penal system I can attest to facts that--while I were detained in Florida's Federal Prison [U.S.P. COLEMAN] it cost only \$1.50 to talk for Three minutes; which they (Coleman) had an I.T.T.S. system.

While I were at California's Federal Prison [U.S.P. <sup>ATWATER</sup> ~~ATWOOD~~] it also cost only \$1.50 to talk for Three Minutes. Likewise for the Federal Penitentiaries here in Pennsylvania [U.S.P. LEWISBURG and ALLENWOOD].

Sir, F.Y.I. I could provide you with some telephone company names that I've alluded to previously. Also, if you have any questions about the declarations made herein or would like me to provide any additional information in advocacy and or for testimonial purposes in support or confirmation of the numerous instances of questionable acts--and blatant malfeasant measures being utilized in this regard by the Pennsylvania D.O.C. please contact me and I'll promptly reply.

Sincerely,

*Gyrene Martin*  
KC 5108

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Date 3/4/13

175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Christopher Beinbridge*  
#HT-9797

KUSHAWN MILES-82 237011  
CHIPPENAW CORRECTIONAL FACILITY  
4269 WEST M-90  
KINCHES, MICHIGAN 49784

MARCH 3, 2013

Received & Inspected

MAR 11 2013

FCC Mail Room

TO: MR. CHAIRMAN JULIUS GEDACHOWSKI  
FEDERAL COMMUNICATIONS COMMISSION  
PUBLIC COMMENTS  
445 12TH STREET, SW  
WASHINGTON, DC 20554

ATTN: THIS IS A PUBLIC COMMENT FOR THE "WRIGHT PETITION"  
(CC: DOCKET # 96-128).

MY NAME IS KUSHAWN MILES-82 237011, AND I WOULD LIKE TO  
SPEAK ABOUT THE PHONE RATES IN THE MICHIGAN DEPT OF CORRECTIONS.  
I'VE BEEN INCARCERATED FOR 20 YEARS AND THE ONLY FORM OF COMMUNICATION  
WITH MY LOVED ONES IS WITH PHONE CALLS.

I CAN ONLY COMMUNICATE WITH MY GRANDMOTHER WHO IS VERY  
ILL ONCE A MONTH ON THE PHONE WHEN I RECEIVE MY PAY  
FROM MY STATE PRISON JOB.

OUR PHONE CALLS USED TO BE AVAILABLE FOR \$1.50  
PER 15 MINUTE CALL, WITHOUT SURCHARGE. NOW THEY HAVE  
DOUBLED OUR PHONE RATES ALONG WITH TAXES ON THE PHONE  
CALLS PER MINUTE.

I AM SERVING A LIFE SENTENCE WITHOUT PAROLE. I'VE  
BEEN INCARCERATED SINCE THE AGE OF 17. I AM HUNDREDS  
OF MILES AWAY FROM MY FAMILY ACROSS THE MICHIGAN  
MACKINAW BRIDGE IN THE UPPER PENINSULA. I CAN  
NOT GET VISITS, BECAUSE IT'S TOO FAR AND I HAVEN'T SEEN

MY LOVED ONES IN YEARS, ESPECIALLY MY GRANDMA,  
IT'S BEEN 20 YEARS SINCE I'VE SEEN HER. I TRY TO KEEP  
IN TOUCH BY WAY OF PHONE CALLS BUT MY PRISON JOB  
ONLY PAYS .79¢ A DAY AND MY PAY IS ONLY \$20  
A MONTH AND I CAN ONLY GET MAYBE 7 CALLS FROM \$20  
MDOC IS CHARGING PRISONERS A MANAGEMENT FEE OF  
30% TO HELP PAY FOR THEIR SPECIAL EQUIPMENT  
THAT HAS NEVER BEEN PURCHASED.

THEN IF OUR FAMILIES WANT TO PUT MONEY ON  
THEIR PHONES TO ACCEPT COLLECT CALLS THEY ARE  
OVER CHARGING THEM OR FORCING THEM TO USE  
THE PRISON SERVICES INSTEAD OF THEIR OWN COMPANIES.

MY GRANDMA PUT MONEY ON HER PHONE TO ALLOW  
ME TO CALL HER BUT THE PCS COMPANY MDOC  
USES HAS PUT BLOCKS ON THE CALLS TO FORCE  
THEM TO GIVE MONEY TO THEIR COMPANY.

WE ARE BEING WITH THE COST OF MDOC DOING BUSINESS  
WITH PCS, WITH TAXES AND OTHER FEES, THAT ARE BEING  
INCORPORATED INTO THE BASE PER-MINUTE RATES.

THIS ISSUE IS CONSTANTLY BEING ATTACKED IN MILWAUKEE  
AS WE SPEAK (SEE ENCLOSED ARTICLE).

LOWERING THE PHONE RATES WOULD REALLY HELP US  
HAVE BETTER COMMUNICATION, ASSOCIATION AND BETTER  
BONDS AND CONNECTION WITH OUR FAMILIES. THANK YOU  
FOR YOUR TIME AND CONSIDERATION, REGARDING THIS MATTER.

SINCERELY, ~~Rudolph~~

Received & Inspected

MAR 11 2013

FCC Mail Room

Tyrone Moss, ES 9564  
175 Progress Drive  
Waynesburg, PA. 15370

March 4, 2013

To: Chairman GENACHOWSKI,

SUBJECT: "This is a public comment for the Weight  
Petition (cc docket #96-128)"

I find it difficult to talk with my family at times  
because the phone will cut-off within the first 5-  
minutes of your call. That happened to me four times.  
And that's to get you to call them back. The price  
is too high for the budget that I'm on. When this prison  
transferred me to Michigan state prison the phone  
calls were only 10 cent a minute. And that's  
another state, and now I'm back in PA, I have to  
pay \$2.27 to get through and 27 cent a minute.  
Where is the logic in that? I call my mom + dad twice  
a week due to their age. And I'm in a prison on the  
western district and I live in the eastern district.  
My visits are very slim to none. So all I have is the  
phone. I do pray that this matter gets resolved  
because PA phone calls are too expensive.  
I thank you for your time concerning this matter.

Yours Truly,

Mr. Tyrone Moss

Received & Inspected

MAR 11 2013

FCC Mail Room

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Date

175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.39 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Steven Rumber*  
BG-8902

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.

20554

Received & Inspected  
MAR 11 2013  
FCC Mail Room

Date 3-2-2013

Carmen N. Carrozza # J29430 s.c.I. GREENE  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge inmates almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families, but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Please also not That a call To Philadelphia Pa is now \$ 5.15 a call way to High for me and my family. *this needs to be fixed and corrected.*

Respectfully

*Mrs. S*

Free Lazor C-73842

~~Sutter Valley State Prison~~

~~SVPP BOX 3466 3801-125~~

P. O. Box 1250 3466 3801-125

~~Sutter, CA 95660~~

CORCORAN, CALIFORNIA 93212

Received & Inspected

MAR 12 2013

FCC Mail Room

1-9-2013

JULIUS GENACHOWSKI, CHAIRMAN  
FEDERAL COMMUNICATIONS COMMISSION  
PUBLIC COMMENTS  
445 12th STREET SW

PAGE 1 of 2

THIS IS A PUBLIC COMMENT FOR THE WRIGHT  
PETITION (CC DOCKET # 96-128).

MR GENACHOWSKI,

RE-DATE: 3-5-2013

RE: PUBLIC COMMENT LETTER ATTACHED,  
FOR: WRIGHT PETITION (CC DOCKET # 96-128).

THIS ORIGINAL LETTER HAS BEEN CONFISCATED REPEATEDLY BY PRISON GUARDS SINCE I WROTE IT NEARLY 2 MONTHS AGO. I HOPE IT REACHES YOU ON TIME, AS I THINK YOU'LL FIND IT A PARTICULARLY IMPORTANT LETTER, CONSIDERING ALL THE 20+ YEARS OF DAMAGES & LOSSES FROM THE PRISON PHONE GOUGLING.

I DID SEND YOU A VERY BAD COPY OF THIS IN JANUARY 2013, BUT THE TONER/PRINT WAS RUBBING RIGHT OFF THE LETTER, SO I DON'T KNOW IF IT WAS EVEN LEGIBLE/USEABLE.

Free Lazor, Box 3466 3801-125  
CORCORAN, CALIFORNIA 93212  
C73842

MEGA-MILLIONS OF DOLLARS ANNUALLY FROM PRISONERS FAMILIES. MY FATHER WAS ALMOST 3000 MILES AWAY IN MICHIGAN WAITING ABOUT 23 YEARS FOR MY RELEASE FROM PRISON AS A PROVEN INNOCENT MAN NEVER INVOLVED IN CRIME. HE NEVER GOT TO MAKE THE TRIP FROM MICHIGAN TO SEE ME, EVEN ONCE, PARTLY DUE TO THE EXPENSE OF COLLECT CALLS HE DID TAKE, BUT AS RATES SKYROCKETED, HE COULD RARELY TAKE CALLS FOR THE FINAL MANY YEARS, WHICH CAUSED OUR CLOSENESS & FAMILY BONDING TO FADE AWAY. I HAD BEEN CLOSER TO HIM, PREVIOUSLY, THAN ANY OF OUR FIVE SIBLINGS. THIS PAIN & ANGUISH WILL NEVER GO AWAY WHILE I'M ALIVE, WHAT HE & I LOST, TOGETHER - APART - DUE TO THE PHONE RATES.

PRESENTLY, MY MOTHER, IN HER 80s, IS DYING OF HEALTH COMPLICATIONS AND I CAN RARELY CALL HER, EVEN TO KNOW IF SHE'S DIED YET, DUE TO THE PHONE RATES - STILL (EVEN SOMEWHAT LOWERED FROM PREVIOUS YEARS THAT FINANCIALLY WRECKED HER). SHE'S TOO ARTHRITIS-STRIKEN TO EVER WRITE - FOR YEARS NOW.

MY ONLY SURVIVING SISTER, BETTY, ONCE HAD A VERY SPECIAL RELATIONSHIP WITH ME, LIKE NO OTHER SIBLING IN OUR FAMILY - - WHICH DECAYED AND DISINTEGRATED TO RUIN AS THE PHONE RATE INCREASES MADE ~~HER~~ HER HAVE TO SAY "NO" TO ANY OF MY PHONE CALLS FOR MOST OF 10 YEARS - OR MORE. MY OLDER BROTHER, A RELIGIOUS MINISTER WHOSE INCOME IS VERY MODEST, FOR THE 15th YEAR, LAST MONTH, TOLD ME "NO," HE COULD NOT ACCEPT EVEN JUST

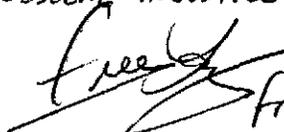
ONE URGENT CALL IN 15 YEARS. YOU MIGHT SAY, "WELL THERE MUST BE MORE TO IT THAN THAT;" TO WHICH I SAY, ONLY BECAUSE THE "OUT OF EAR, OUT OF MIND" STATUS FORCED ON US BY 15 YEARS OF NO PHONE CONTACT, YES, DOES FADE OUT MOST SUBSTANCE OF A RELATIONSHIP TO WHERE APATHY FOLLOWED BY ABANDONMENT SETS IN & EVENTUALLY ROTS OUT ALL BONDING THAT HAD BEEN FORGED SINCE BIRTH.

BUT IT WAS NOT ALWAYS THIS WAY! WHEN PHONE RATES TO MICHIGAN, FLORIDA, TENNESSEE, GEORGIA, HAWAII, (WHERE MY FAMILY HAS LIVED) WERE REASONABLE, SUCH AS IN THE 1980S, THEY CHEERFULLY ACCEPTED MY CALLS AND EVERY INDICATION IS THAT OUR CLOSE RELATIONSHIPS WOULD HAVE GROWN STRONGER, FOREVER, EVERY WEEK, EVERY YEAR - BY REGULAR PHONE CONTACT.

BESIDES FAMILY, I COULD LIST AT LEAST 20 OF MY DEAREST <sup>FRIENDSHIPS RUINED --</sup> ~~FRIENDS~~ WITHOUT QUESTION LIFETIME BONDS OF EXCEPTIONAL CLOSENESS -- IF PHONE CONTACT HAD NOT BEEN WEAKENED, THEN DISSOLVED TOTALLY, FIRST BY YEARS OF CQC/PHONE COMPANY'S RANDOM, CAPRICIOUS "PHONE BLOCKS," WHICH MY FRIENDS DID NOT INITIATE, & WITH MUCH EFFORT COULD NOT GET UNBLOCKED. BOTH THE BLOCKS AND EXTREME RATES DESTROYED MY PLANNED MARRIAGE TO MY FIANCÉE IN AUSTRALIA. MY ONCE-ASSURED LIFETIME BROTHERLY-CLOSE & SISTER-LIKE-CLOSE RELATIONSHIPS WITH EDDIE DIAZ, COLLEEN CARR, SHIRLEY & MEL LIPSCOMB, KURT TRETZ, DAVID PARNAM, PETE & GENEVIEVE ANGELES, BETTY BRYKELL, ROGER BARKER, TOM CAMPEAU, LORETTA CERCOL, DAVID FITZSUMMONS, LOUIS LANNING (FRIENDS SINCE AGE 2), MARY LOU GRAHAM, MARLENE HEPP, KNOEFLER FAMILY, DEBBIE KLEIN, LUGO FAMILY, KIRK & HELEN LI, TIM TAKAHASHI, RENEE MCMILLEN (FRIENDS SINCE AGE 5), PAM ROBINSON, PASTORS JAY & CAROL NEALE, GERALDINE & DR. PHILIP OTTMAN, IRENE PEREZ, STEVE REINERS, MARIE STAECH (AUNT), MICHAEL SITELET, RICHARD TRECEK, JIM THOMPSON, CARROLL & GEORGINE TETZ, JOHN VOSS, FLOYD & NANCY WRIGHT, --- HAVE ALL BEEN ENTIRELY WIPED OUT, RUINED, DISSOLVED; WHOLELY FROM PHONE RATES RISING SO HIGH THEY HAD TO STOP TAKING MY CALLS. THAT, IN TURN, EVENTUALLY FADED, CRUMBLING AND FINALLY TOTALLY UNDERMINED THESE 40+ DEAR FRIENDSHIPS, AND OTHERS; AND BUSINESS RELATIONSHIPS NOT MENTIONED HERE. IT'S NEARLY CERTAIN THAT HAD THESE RELATIONSHIPS NOT HAVE BEEN RUINED BY GOING RATES, I'D HAVE BEEN TOTALLY EXONERATED AS INNOCENT AND FREED YEARS AGO FROM THE HELP THEY WERE GIVING ME THAT DIED WITH THEIR RELATIONSHIPS. IF CQC, MCI, ATT, GTL, PAID ME \$100 MILLION FOR EACH FRIENDSHIP DESTROYED, IN LAWSUIT SETTLEMENTS, IT WOULD NOT BE SUFFICIENT - & MY FRIENDS & FAMILY RELATIONSHIPS ARE NOT FOR SALE. NOT AT ANY PRICE.

PLEASE REMEDY THIS OBSCENE INJUSTICE.

RESPECTFULLY YOURS,

  
Free Lazof

cc: VARIOUS

RE: Docket # 96-128  
Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 - 12th St.  
S.W. Washington , DC.  
20554

Received & Inspected

MAR 12 2013

FCC Mail Room

Date 3/6/13

JONATHAN MOORE #1651315  
175 Progress Drive  
Waynesburg , PA.  
15370

Dear Mr. Genachowski :

I am writing to you about the extreme high cost of phone calls made by inmates to there families. The company providing the phone service to the D.O.C. in PA. is Global Tel - Link. They charge me almost ten dollars to call N.J. which is only one state away. To call Pittsburgh PA. it cost \$3.35 for a fifteen minute call and that is only sixty miles away. To call the west coast it cost nearly a dollar a minute. Inmates or their families can not afford the money being charged for phone calls from loved ones in prison. Other states have phone service that only charge \$1.89 for a call to anywhere in the U.S.. Global Tel - Link will not let calls go through unless the calls are pre-paid by the inmate or their families. This is causing inmates and their families to loose contact with each other. The D.O.C. claims that they do not want inmates to loose contact with their families but they are causing this with the high cost of phone service to inmates. Inmates just being able to talk to their families and children keep family bonds. Something needs to be done to stop the excessive cost of the phone service in the PA. prison system. Thank you for your time and consideration in helping to lower the cost of the phone service to inmates in the PA. prison system.

Respectfully

*Jonathan Moore*