

To alert one and all that TDS has provided inconsistent and poor service to ny community for several months. In trying to get reception issues resolved TDS has consistently gave false information, failed to resolve reception issues. TDS personnel have come to my home more than 15 time in two months. Each time stating that the issues were resolved. Phone persons have been arrogant, and failed to try to resolve the issues. Supervisors have made promises to sent Tech personnel but failed to do so. WE have been told on numerous times that all is well, not being the case. I have sent a complaint to the President of the company,hoping for a resolution of the issues. The call personnel have not had proper training in customer service. They address callers as if they are doing them a favor.