

Mr. Ray Charles Spivey
P.O. BOX 1000 #B43143
Menard, IL. 62259

March 25, 2013
Received & Inspected

APR - 8 2013

FCC Mail Room

I Ray Charles Spivey have been locked up for almost 23 yrs. and have been subject to these alarming phone costs and billing spoken about in A letter sent to prisoners in The Illinois Department of Correction by UPTOWN Peoples Law Center 4413 North Sheridan, Chicago, IL. 60640. It states to write to the Federal Communication Commission, 445 12th Street Washington D.C. 20554

I went through all of the grievance procedures and filed A law suite in the Illinois Court of Claims concerning these high rates on Dec. 6, 2011 I received AN order from the court dismissing it. I filed the law suite in 2007. This is the case no. 07-CC 2808. I have been charged up to \$3.00 A minuate for calls. My family have spent hundred of dollars. Thousands altogether. My calls basically was long distance. SO I hope that I can get this money back. charged for answering machines, acceptance charges and so on. I think that my phone record have to be accessed to find out all needed information.

Received & Inspected

APR - 8 2013

FCC Mail Room MARCH 31, 2013

Dear F. C. STAFF,

Please address the issue of the high rate phone companies charge incarcerated persons families.

AS MOST PRISONS ARE LOCATED IN ISOLATED RURAL AREAS, CONTACT BY PHONE IS ESSENTIAL TO MAINTAINING CONTACT WITH MY FAMILY ESPECIALLY MY ELDERLY MOTHER WHO IS RETIRED DOES NOT DRIVE AND IS ON A FIXED INCOME.

THE CONTRACTS MADE BY THE PRISON AND TELEPHONE COMPANIES ARE CHARGING ME, MY FAMILY AND FRIENDS HIGHER RATES THAN OTHER PEOPLE WHICH IS UNFAIR AS OTHER CONSUMERS CAN COMPARISON SHOP FOR A LOWER PRICE AN OPTION PRECLUDED BY BEING INCARCERATED.

PLEASE ADDRESS THE EXORBITANT PHONE RATES BEING CHARGED PRISONERS.

Respectfully, David Winters

David WINTERS

NO. 4231

P.O. BOX 99

PONTIAC IL 61764.

Received & Inspected

Tyrone Gibbs FS-7093
P O Box 244
Graterford, PA 19426

APR 08 2013

FCC Mail Room

March 6, 2013

To Whom it May Concern:

I am writing you concerning some underhanded practices employed by Global Tel Link phone company, in conjunction with the Department of Corrections, in Pennsylvania. Because they have no grievance process, I will address only the former, and not the latter.

For some time now, the phone system has been hampered by 'technical difficulties'. Almost every week when prepaid phone accounts are credited for the inmates, the system seems to 'crash' and cut off all inmates at the same time in the middle of our conversations. Numerous inmates file 'Telephone Discrepancy Forms', but to no avail. To compound the problem, both the institution and Global Tel refuse to give us refunds. They initially try to deflect blame by claiming that 'dropped cell phone calls' are out of their control. But once you prove to them that it wasn't a cell phone you were calling, that's when the institution deflects blame to Global Tel and vice versa. Whomever the blame is shifted to, it is designed to absolve either party from giving us a refund. Also, the fact that the entire institution is cut off at the same time does not seem to factor into their reasoning. Unfortunately, our need to stay 'connected' with our family precludes us from refusing their inadequate service because we have no other choice.

In closing, whether in prison or in the 'free' world, because I am paying for a service, by default I should be looked at as a consumer, and not an irrelevant convict.

Sincerely,

Tyrone Gibbs



THIS IS A PUBLIC COMMENT FOR
WC DOCKET # 12-375

APR 08 2013
Received & Inspected
FCC Mail Room
MAR 28 2013
3/29/13
FCC Mail Room

DEAR SECRETARY DORTCH,

I was desperately trying to meet or beat the deadline in the "PLN", however circumstances just wouldn't allow that to happen! However, I certainly pray that perhaps this letter and enclosed copy of a bill from "GLOBAL TEL LINK" will add some fuel to the fire.

I am serving a life without parole sentence and I am an only child, incarcerated since 1986 and my parents and family live out of state (LA.) by just 1 (one) mile and this is an example of the injustice of the large corporations "punishing" our families and friends just to stay in communication with them.

Usually it was costing my family upwards of \$22-\$25 a call for 13 to 15 minutes. It recently supposedly dropped, but since this bill that is enclosed "shocked" my family so sincerely, and the fact that they are elderly, low income, working people, they asked that I "only call" in cases of emergencies!

No. of Copies rec'd _____
LIST ABCDE

Then, when they "do" call the ~~number~~ which is listed if you have questions, the only get put on hold repeatedly, or get confused about exactly what button to push or the system itself just drops them and "says" they pushed the wrong

button and to "please hold" or "start again". They simply get tired and give up.

The service on the phones is bad also because you may talk 2 minutes and move the phone cord and it hangs up.

Could you "please" contact my parents if you have "any" type of information which could help them get something done about these outrageous prices or to get "free calls" or any kind of help. I am desperate not to lose my communication with my family. This is "cruel and unusual" and I have no idea how to fight the system. ARKANSAS does not like change!

Thank you for the "good fight" that you and those with you are doing and I pray that you are successful and that you will fight for us here in ARKANSAS too. The biggest problem here in the ADC is NOT being able to get enough inmates to stand up and make something change. Most are of the ideology that they can't change this place because nobody cares. Maybe "you" can change that!

Sincerely Yours,
Glen Allen #88265
"DESPERATE IN ARKANSAS"



JOE ALLEN
PO BOX 451
KILBOURNE LA 71253-0451

Home
PHONE
NUMBER →

Page 3 of 3
Account Number 318 428-8455 021 0511
Billing Date Feb 25, 2013

Questions? 1 800 433-4518

Important Information

This portion of your bill is provided as a service to ILD Teleservices, Inc. Please review all charges appearing in this section.

Current Charges

Itemized Charges and Credits

Item		
No.	Date Description	
Billed on Behalf of GLOBAL TEL*LINK		
Questions? Call 1 800 433-4518		
1	01-30 Single Bill Fee	3.49
2	02-02 Carrier Assessed - Administrative Fee	3.49 → ?
Total Itemized Charges and Credits		6.98

Long Distance

Item						
No.	Date	Time	Place Called	Number	Code	Min
Itemized Calls						
3.	01-29	947P	OAK GROVE LA	318 428-8455	EB	1 G
			FROM GRADY AR	870 479-3410		

(4.40) → for 1 min?

Surcharges and Other Fees

4.	Federal Universal Service Fund Fee	.71 → ?
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Government Fees and Taxes

5.	LA - State/Local Tax	24
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G = State Tax Only

Key to Calling Codes

B Collect E Evening

Total ILD Teleservices, Inc. 12.33