

I was approved for QLink Wireless Program 3 months ago. I NEVER got my phone even though there is an acct. listed on line for me. I have phoned 7x, each time I was told to "leave a message and someone will call you back in 24 hours" In 3 weeks NOBODY has ever called back. I have e-mailed 5 times. Of course, NOBODY answers those either. NOW, I get daily calls (from a number that I can't return the call, of course) saying my phone service is BEING TERMINATED because the "service has been inactive!!"

This is a FEDERAL program, funded by taxpayers. I am a disabled senior with VERY limited resources. I need the phone!

HOW on earth is this justified??????