

County of Santa Clara
Department of Correction

180 W. Hedding Street
San Jose, California 95110-1772
(408) 299-4005 Fax: (408) 288-8271

Received & Inspected

APR 05 2013

FCC Mail Room



John Hirokawa
Chief of Correction

March 20, 2013

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., SW, Room TW-A325
Washington, DC 20554

Subject: Rates for Interstate Inmate Calling Services, WC Docket No. 12-375

Dear Chairman Genachowski,

I write to you because it has recently come to our attention that the FCC is accepting comments on a proposed rulemaking to regulate interstate inmate telephone calling rates. We understand the need for fair and consistent telephone call rates for inmates and their families. We would also like the FCC to consider the costs of providing inmate telephone services and the potential impact of any rate reductions to our Inmate Welfare Fund, which receives a portion of the revenue associated with inmate telephone calls.

Currently, the vast majority of inmate calls placed from our jail facilities are local in nature and are regulated by the California Public Utilities Commission. We do, however, also house contract detainees and inmates from out-of-state locations, who place calls to destinations outside of California. Any reduction to the rates charged by our service provider for these calls would have a corresponding negative impact on our Inmate Welfare Fund revenue, which is used to provide inmate programs targeted at reducing recidivism and improving an inmate's ability to function in society on release from the jail.

Additionally, we would like to highlight a number of the costs associated with providing telephone communications services to inmates in our jail: Costs include escorting and/or transporting inmates to the inmate telephones, recording and monitoring the inmate telephone calls, storage of inmate call recordings used in courts, accommodating visiting families who use visitation telephones, providing free calls from our booking area phones, providing free inmate calls to public defenders and other inmate assistance organizations, free calls to US immigrations authorities, international embassies and consulates, power and environmental controls to support operation of these phone

Board of Supervisors: Mike Wasserman, Dave Cortese, Ken Yeager, Joe Simitian
County Executive: Jeffrey Smith

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systems, providing escorts when required for service provider technicians to install and maintain phones, and others.

When considering changes to rates for interstate calls, please consider the potential negative impact on funding for inmate programs which are designed to improve inmates' ability to successfully re-integrate into society and to stay out of jail. A portion of the cost of these programs would have to be supported by other sources, which, here at the County level of government in the state of California, are already strained to a breaking point. Reducing the flow of funds to our Inmate Welfare Fund would almost certainly mean the reduction of delivery of some programs and potentially the elimination of some such as inmate wellness programs, reading, and continuing education programs, trades training programs, among others.

Based on analysis of our Inmate Welfare Fund revenue needs and in order to support existing inmate programs, our preference is that no change to existing interstate inmate telephone calling rates be required. Again, a reduction of the fees charged for inmate telephone calls will have a corresponding negative impact on our ability to fund inmate programs. Our position on this topic is centered on maintaining programs designed to help people released from our jail remain out of custody and to contribute productively to society. We would prefer to see our efforts in this vein continue unimpaired by a reduction in the resources we are provided to accomplish those goals.

Please contact Senior Management Analyst, Fletcher Dobbs, at (408)808-4912 if you have any questions.

Thank you for your consideration

Sincerely,

A handwritten signature in black ink that reads "JHirokawa". The signature is written in a cursive, slightly slanted style.

John Hirokawa, Chief
County of Santa Clara Department of Correction

JH:dsb

APR 05 2013

FCC Mail Room 3/23/13

Rulemaking number (12-375)

Maria G. DeLeon

8523 Kaiser Ave Fontana, CA 92335

Hello

Marlene H. Datch, Secretary
 i'm maria G. DeLeon, yes - i'm deaf
 I've videophone (VP) usually use it for
 best communicate ASL clear, more under-
 stand. About old Tdd no more used it -
 old past, new VP.

When i used Tdd hard to tell how
 spell or hard explain not understand or
 difficult communicate words explain it
 cause delay time. → waste ahead time.
 Also i write here the basic same when
 you've VP call me 909 587 5097 will
 explain to you much better clear
 understand.

I Remembered back in about 1997 c
 so. use Tdd. my husband name is
 Clemente DeLeon full deaf. use Tdd
 prison. Staff give him 10 mins limit c
 so. He Tdd call me communicate
 sometime misunderstand communicate
 cause running out time up Not satifea
 That's Really Sad! Staff dont
 understand how deaf people hard
 using Tdd. Not fair hearing good →



California Phones

HIGH SPEED
STATE PRICING

California Public Utilities Commission Deaf and Disabled Telecommunications Program

Apply Today! 3 Easy Steps:

Please also write your name and sign at the top of page 2.

DELEON MARIA Guadalupe
 Last Name First Name MI

8523 KAISER AVE Fontana CA 92335
 Street Address City State Zip

Your Telephone Number (909, 587-5097 (VP))

Email Address DELEON@AOL.COM

Alternate Contact (First & Last) N/A

Relationship N/A

Tel. Number (N/A)

Your Local Phone Company's Name Time Warner High Speed

Name on Phone Bill (First & Last) Maria Deleon

Year of Birth (optional) 1971

Ethnicity (optional):
 Caucasian
 Latino
 African American
 Native American
 Pacific Islander
 Asian
 Other

I prefer materials in:
 English
 Spanish
 Chinese
 Vietnamese
 Hmong
 Braille
 Large Print (English Only)

How did you learn about us?
 Bus Ad
 Event
 Newspaper
 Radio
 Television
 Other

IMPORTANT. READ BEFORE SIGNING Limited Liability Agreement The applicant hereby agrees that the CPUC and/or the State of California, and/or the California Communications Access Foundation (CCAF) make(s) no warranties, either express or implied, with regard to the possession, use, condition, and/or operation of the telecommunications equipment provided to applicant as part of this program (the Equipment). The applicant hereby agrees to indemnify, defend, and hold harmless the CPUC, the State of California, and/or the CCAF from any and all third party claims, costs (including without limitation reasonable attorneys' fees), and losses which in any way arise out of or in connection with the possession, use, condition, and/or operation of the Equipment. The applicant hereby agrees that the CPUC, the State of California, and/or the CCAF shall have no liability to the applicant or any other person with respect to any liability, loss, or damage caused or alleged to be caused, directly or indirectly, by or through the possession, use, and/or operation of the Equipment. I verify that I live in a household that subscribes to local telephone service in California.

NOTE Please choose your equipment carefully because we want to provide you the most appropriate phone. CTAP will repair or exchange equipment if 1) the equipment loaned to the consumer stops working or malfunctions or 2) the consumer's disability certification changes. Please return your equipment with all original parts in the manufacturer's packaging.

Maria DeLeon 7/18/12
 Signature of Applicant Date

**HIGHT DEPT
STATE PRISON**

Maria DeLeon Print Your Name Maria DeLeon Your Signature

Date
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APR 05 2013
FCC Mail Room

- Licensed Medical Doctor
- CA Licensed Optometrist
- CA Department of Rehabilitation Counselor
- CA Superintendent/Audiologist from the California School for the Deaf Fremont/Riverside
- CA Licensed Hearing Aid Dispenser (see provision below)*
- CA Physician Assistant

Impairment(s) of the Applicant: (Check All That Apply):

Deaf/Deafened Mobility/Manipulation Hard of Hearing Blind Low Vision Speech Cognitive

Hearing Loss: Mild Moderate Severe **Mobility:** Upper body Lower Body Both

Note _____

I certify that the above named person has the impairment(s) marked above that restrict(s) his or her use of the telephone and qualifies for equipment provided under California state legislation.

Print Name (Must be legible) Galene Mead, PA-C

Professional Credentials MSPAS, PA-C License Number PA18739

Telephone (909) 429-6524 Fax (909) 429-6518

Signature of Certifying Agent [Signature] Date 07/05/12

(No stamped signatures accepted)

*For CA Licensed Hearing Aid Dispensers - I certify that I have fitted the above person with an amplified device and have the individual's hearing records on file

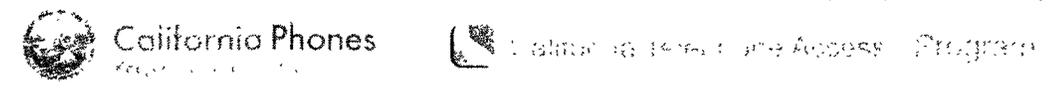
Signature (Hearing Aid Dispensers only) _____ Date _____ CA HAD License Number _____ Telephone _____

*
Lock
↑
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*

- Bring in your completed form to one of our Service Centers and get the phone the same day:**
- Berkeley, Ed Roberts Campus, 3075 Adeline Street, Suite 260, CA 94703
 - Burbank, 303 N. Glenoaks Boulevard, Suite 1-130, CA 91502
 - Fresno, 7525 N. Cedar Avenue Suite 115, CA 93720
 - Redding, 2861 Churn Creek Road, Suite A, CA 96002
 - Limited Hours: 2nd Wednesday and 2nd Thursday of each month, 10 am - 4 pm, excluding holidays
 - Riverside, 6370 Magnolia Avenue, Suite 310, CA 92506 *
 - Sacramento, 2033 Howe Avenue, Suite 150, CA 95825
 - Salinas, inside the DHHSC Office, 339 Pajaro Street, Suite B, CA 93901
 - Limited hours: 2nd Friday of each month, 10am-11:30am (closed 11:30am-1pm) and 1pm-3pm, excluding holidays
 - San Diego, 1455 Frazee Road, Suite 406, CA 92108
 - Santa Ana, 2677 N. Main Street, Suite 130, CA 92705
 - Santa Barbara, Independent Living Center, 423 W. Victoria Street, CA 93101
 - Limited hours: 2nd Wednesday of each month, 9am-noon (closed noon-1pm) and 1pm-3pm, excluding holidays

Mail to: CTAP, P.O. Box 30310, Stockton, CA 95213 **Fax to: 1-800-889-3974**

Try to mail or fax to CTAP, look for an approval letter in the mail within a week, and then call or visit a Service Center to determine the right phone for you!



California Public Utilities Commission Deaf and Disabled Telecommunications Program

For further information or more applications visit **www.CaliforniaPhones.org** Web chat available

Contact Center hours: Mon-Fri (7am-6pm), Sat (9am-4pm)

*English: 1-800-806-1191 國語: 1-866-324-8747 Vietnamese: 1-855-247-0106

Español: 1-800-949-5650 粵語: 1-866-324-8754 Hmoob: 1-866-880-3394

TTY: 1-800-806-4474

English email: info@CaliforniaPhones.org Español email: info-es@CaliforniaPhones.org

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smooth than deaf difficult communicate words
on Todd steady. if were you deaf, you feels
the same & Realize the way Deaf is.
DEAF people love VP best than Todd + is
old.

Prison ph. deaf. form Mailed me. & i
Went DR signed form that true I'm deaf.
then form sendd VP company approved
me. VP Co said need prison dept have
to contract to VP Co for about VP
best than Todd. you see VP form
was last year.

Hope hear from you soon & VP me
if miss ans pls leave me a msg.

Thanks for your time,
Mama DePaul