

MAILING ADDRESS
P.O. Box 727
Bandera, Texas 78003

WEB ADDRESS
www.banderaisd.net



Received & Inspected David Brown
Technology Director

APR 05 2013

VOICE
(830) 796-6296

FCC Mail Room

E-MAIL
dbrown@banderaisd.net

BANDERA INDEPENDENT SCHOOL DISTRICT TECHNOLOGY DEPARTMENT

To: Federal Communications Commission
Subject: Request for Waiver for 471 Deadline
(CC Docket No. 02-6)
Date: 03/27/2013

ERATE Billed Entity Number (BEN): 141460
ERATE 470 Application Number: 264670001082939
ERATE 471 Application Number: 932270

SPIN: 143004662
Service Provider: Southwestern Bell Telephone Company
Monthly Pre-Discounted Amount Requested: \$1,169.14
Discount: 77%

Request: Please grant a filing window waiver for Form 471 Application Number 932270 for \$1,169.00 per month for Internet access.

Justification: Our school district upgraded Internet bandwidth from 20mbps to 50mbps on our 2012-2013 ERATE application. We were told that we would need to switch to a new service/circuit called MIS and that our old service/circuit called CSME would be disconnected. Our previous account manager at AT&T did not tell us that the old circuit would need to be used in conjunction with the new circuit as AT&T did not currently have a "total solution" to our area. AT&T did not upgrade us until 11/29/2012.

It was not until 03/20/2013 that AT&T disconnected the old CSME circuit. It was at this time that we discovered that we were without Internet access. After several phone calls with different departments at AT&T, we finally talked with Stephanie Hundley (816-275-2690) of AT&T who discovered that the old circuit was still necessary and that we would have to continue paying \$1,169.14 a month in addition to the new circuit charges of \$4,689.00 a month. This discovery was six days after the Form 471 filing window closed. As we were unaware that the old circuit would still be required we had not filed a Form 471 funding request for this service for the 2013-2014 funding year.

Bandera ISD is a rural school district with a large economically disadvantaged population. This miscommunication on the part of AT&T has created a severe hardship for our district as we are facing budget cuts and reduction in personnel as a result of funding cuts from the state and federal government. Our district does not have the resources to pay 100% of this Internet circuit cost and would greatly appreciate the consideration of our request.

Bandera ISD: On Target to be the Best!

No. of Copies rec'd _____
LBJ/SCB

0

We are attaching Block Five of the Form 471, the corresponding Item 21 Attachment, and current bills from AT&T for these two circuits.

Sincerely,

A handwritten signature in black ink that reads "David Brown". The signature is written in a cursive style with a large, prominent "D" and "B".

David Brown
Technology Director
Bandera ISD
830 796-6296
dbrown@banderaisd.net

HOME CANCEL HELP

FCC Form 471

Services Ordered and Certification Form



Block 1

Block 2 & 3

Block 4

Block 6

Applicant's Form Identifier: 1314 CSME POP

Entity Number: 141460

Contact Person: David Brown

Phone Number: (830) 796-6296

Block 5: Discount Funding Request(s)

Funding Request Number (FRN): (assigned by Administrator)

10.	If this is a duplicate Funding Request (e.g., of an FRN that is not yet approved, under appeal, etc.), check this box and enter the original FRN in the space provided:	
11.	Category of Service (only ONE category should be checked)	
	PRIORITY 1 Telecommunications Service • Internet Access	PRIORITY 2 Internal Connections Other than Basic Maintenance Basic Maintenance of Internal Connections

12	Form 470 Application Number (15 digits)	264670001082939
13	SPIN - Service Provider Identification Number (9 digits)	143004662
14	Service Provider Name	Southwestern Bell Telephone Company
15a	Check this box if this Funding Request is for non-contracted tariffed or month-to-month services.	
15b	Use Contract Number for contracted services (indicate N/A if not available); use "T" if tariffed services; use "MTM" if month-to-month services.	20120320-0145
15c	Check this box if this Funding Request is covered under a master contract (a contract negotiated by a third party, the terms and conditions of which are then made available to an eligible entity that purchases directly from the service provider)	
15d	✓ Check this box if this Funding Request is a continuation of an FRN from a previous year based on a multi-year contract. If so, provide that FRN here: 2311564	
16a	Billing Account Number (e.g. billed telephone number)	512 157-5035 035
16b	Check this box if there are multiple Billing Account Numbers and attach a complete list of those numbers to your Item 21 attachment for this FRN.	
17	Allowable Vendor Selection/Contract Date (mm/dd/yyyy, based on Form 470 filing)	01/17/2013
18	Contract Award Date (mm/dd/yyyy)	03/09/2012

19	Service Start Date (mm/dd/yyyy)	07/01/2013
20a	Service End Date (mm/dd/yyyy) (use only for "T" or "MTM" services)	
20b	Contract Expiration Date (mm/dd/yyyy)	06/30/2015

21. Description of This Service: You MUST forward a description of this service on paper, including a breakdown of components, costs, manufacturer name, make and model number. You must include any additional account or telephone numbers if the billed account has multiple numbers. Label this paper description with an Attachment#, and note number here :

Attachment # CSME POP

22. Entity/Entities Receiving This Service:

a. If the service is site-specific (provided to one site and not shared by others), select the Entity Number of the entity from Block 4 receiving this service:

b. If the service is shared by all entities on a Block 4 worksheet, select the worksheet number:
#1611478 - 77%

23. Calculations

a.	Monthly charges (total amount per month for service)	1169.14
b.	How much of the amount in (a) is ineligible?	0
f.	Annual non-recurring (one-time) charges	0
g.	How much of the amount in (f) is ineligible?	0

Reset Page

[Block 4](#)

[Add New Funding Request](#)

[Block 5 Display](#)

[Block 6](#)

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Item 21 Attachment

Internet Access - Funding Year 2013

Information NOT yet sent to USAC.

Applicant Name BANDERA INDEP SCHOOL DISTRICT
Billed Entity Number 141460
Form 471 Application Number 932270
Funding Request Number 2549991
Service Provider Southwestern Bell Telephone Company
Attachment Number CSME POP
Narrative description of this Funding Request Monthly charges for a CSME circuit to be used in conjunction with a MIS fiber-optic circuit (requested on FRN 2486833) for 50mbs Internet access for all eligible entities and will be used solely for educational purposes.

Service Type	Service Description	Eligible Pre-Discount Cost	
1 Broadband Internet Access (e.g. T-1, DSL, Frame Relay, Cable Modem, Wireless)	Monthly charges for 50mbs fiber-optic circuit.		\$14,029.68
		Number of InternetAccess Lines (if applicable)	0
		Recurring Charges	Non Recurring Charges
		Monthly Recurring Charges	One-time non-recurring charges
		\$1,169.14	\$0.00
		Less Ineligible Amount (if any)	Less Ineligible Amount (if any)
		\$0.00	\$0.00
		Number of Months	
		12	
		Eligible recurring charges	Eligible non-recurring charges
		\$14,029.68	\$0.00
			Line item TOTAL \$14029.68
		Total:	\$14,029.68
		Funding Requested on 471:	\$14,029.68

Further information Our school district upgraded Internet bandwidth from 20mbs to 50mbs on our 2012-2013 ERATE application. We were told that we would need to switch to a new service/circuit called MIS and that our old service/circuit called CSME would be disconnected. Our previous account manager at AT&T did not tell us that the old circuit would need to be used in conjunction with the new circuit as AT&T did not currently have a "total solution" to our area. AT&T did not upgrade us until 11/29/2012. It was not until 03/20/2013 that AT&T disconnected the old CSME circuit. It was at this time that we discovered that we were without Internet access. After several phone calls with different departments at AT&T, we finally talked with Stephanie Hundley (816-275-2690) of AT&T who discovered that the old circuit was still necessary and that we would have to continue paying \$1,169.14 a month in addition to the new circuit charges of \$4,689.00 a month. This discovery was six days after the Form 471 filing window closed. As we were unaware that the old circuit would still be required we had not filed a Form 471 funding request for this service for the 2013-2014 funding year within the filing window.

Date Submitted - pending submission -

POR 3/19/2012

Bandera ISD
PO BOX 727
BANDERA TX 78003

Page 1 of 2
Account Number 831-000-3501 477
Billing Date Feb 28, 2013
Questions? 1 800 235-7524
Web Site att.com
Invoice 0285049104



Invoice

New MIS Circuit

Bill-At-A-Glance

Previous Bill	4,842.30
Payment - Thank You!	4,842.30CR
Adjustments	386.84CR
Balance	386.84CR
Current Charges	4,698.15
Total Amount Due	\$4,311.31
Payment Due Date	Mar 25, 2013

Current Charges

Group #000001	
Sub-Account #831-000-3501 478	
Customer Location:	
815 PECAN ST BANDERA, TX 78003	
Charges for Subscriber/Router ID 902233678	
815 PECAN ST BANDERA, TX 78003	
IP Optional Components	
Prorated Charges:	
Service Order: NIP1205706833675772	
Service Ordered by: DAVID BROWN	
Contact Number: 1-830-688-9516	
Completion Date: Nov 29, 2012	
2. MIS Access Charge	9.10
Nov 30, 2012 thru Feb 28, 2013	
Qty: 1.00 Items at 3.00 x Factor: 3.033333	
Total IP Optional Components	9.10
MIS with Managed Router	
Recurring Charges:	
Jan 29, 2013 thru Feb 28, 2013	
3. 50 Mbps Hi Cap Flex Bandwidth	4,689.00
50Mbps - US	
Commitment	
Port ID: 902233678	
Works With Circuit: BBEC.577250..AT1	
Qty: 1.00 Items at 7,815.00	
Gross: 7,815.00	
MIS Discount for Flex-Burstable Gigabit Ethernet 3,126.00CR	
Total MIS with Managed Router	4,689.00
Surcharges and Other Fees	
4. Federal Access Recovery Fee	.05
Total Surcharges and Other Fees	.05
Total Subscriber/Router ID 902233678	4,698.15
Total Sub-Account #831-000-3501 478	4,698.15
Total Group #000001	4,698.15

Billing Summary

For detailed information of your charges go to
www.businessdirect.att.com

Questions? Call: 1 800 235-7524

AT&T Business Services

Group #000001	
Sub-Account #831-000-3501 478	4,698.15
Total Group #000001	4,698.15
Total Current Charges	4,698.15

Detail of Payments and Adjustments

Adjustments

<u>Item</u>			
<u>No.</u>	<u>Date</u>	<u>Description</u>	
Sub-Account #831-000-3501 478			
1.	02-19	600001625524 ADJUSTMENT TO 12-29-2012 INVOICE	386.84CR
Total Sub-Account #831-000-3501 478			386.84CR
Total Adjustments			386.84CR

Total Current Charges 4,698.15

News You Can Use

News You Can Use

ACCOUNT STATUS
Where allowed by law, AT&T may implement late payment interest of no more than 18% annually. Rates will vary based on state regulations. Interest will be calculated based upon daily balances and will be applicable for each day that a delinquent balance is outstanding. This charge will apply to all balances that are delinquent through such time that payment in full is received at AT&T. The late payment interest will be billed on a monthly basis. Accounts billed outside the US will not be charged LPI.

Where allowed by law, AT&T may implement a \$25 service fee for



BANDERA ISD
 PO BOX 727
 HWY 16
 BANDERA TX 78003

Page 1 of 2
 Account Number 512 157-5035 035 9
 Billing Date Feb 17, 2013
 Web Site att.com

old CSME circuit

Monthly Statement

Bill-At-A-Glance

Previous Bill	.00
Payment	.00
Adjustments	.00
Balance	.00
Current Charges	2,848.33
Total Applied to 512 B49-0007	\$2,848.33
Do Not Pay	

Billing Summary

Billing Questions? Visit att.com/billing	Page	
Plans and Services	1	2,848.33
1 800 559-7928		
Payment Arrangements:		
1 800 924-1743		
Service Changes:		
1 800 499-7928		
Repair Services:		
1 800 286-8313		
Total Current Charges		2,848.33

Detail of Payments and Adjustments

Item No	Date	Description	Adjustments	Payments
1.	2-17	Amount Applied to 512 B49-0007	1,475.76	
2.	2-17	E-Rate Discount	1,475.76CR	
Totals				

Plans and Services

Monthly Service - Feb 17 thru Mar 16

Charges for 512 157-5035

PremierSERVSM

3.	Transport, Port, and Interface	186.86
4.	Transport, Port, and Interface	186.86
5.	Transport, Port, and Interface	186.86
6.	Transport, Port, and Interface	186.86
7.	Transport, Port, and Interface	1,169.14
Total Charges for 512 157-5035		1,916.58
Total Monthly Service		1,916.58

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No	Description	Quantity	Monthly Rate	Amount Billed
Activity on Feb 12, 2013				
Order No. A000001				
Charges for 512 157-5035				
8.	CHARGE FOR FUSF	1		931.75
Taxes				
9.	Federal			.00
10.	State and Local			.00
Total Taxes				.00

Total Plans and Services 2,848.33

News You Can Use

LONG DIST. PROVIDERS

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

News You Can Use Summary

- LONG DIST. PROVIDERS
- See "News You Can Use" for additional information

Local Services provided by AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas based upon the service address location.