

postmaster@mac.com
To: fflee@me.com
Delivery Notification: Delivery has failed

April 3, 2013 4:10 PM

13-24

ACCEPTED/FILED

APR 9 - 2013

Federal Communications Commission
Office of the Secretary

This report relates to a message you sent with the following header fields:

Message-id: <B0349181-F3B0-49C3-A961-133102FF204E@me.com>
Date: Wed, 03 Apr 2013 16:10:18 -0700
From: Francis Lee <fflee@me.com>
To: info@hearinglosspenn.org
Subject: Suggestion and Where Should I go Next

Your message cannot be delivered to the following recipients:

Recipient address: info@hearinglosspenn.org
Reason: Illegal host/domain name found

Original-envelope-id: 0MKP00AOCCD76T50@nk11p08mm-asmt002.mac.com
Reporting-MTA: dns;nk11p08mm-asmt002.mac.com (tcp-daemon)
Arrival-date: Wed, 03 Apr 2013 23:10:19 +0000 (GMT)

Original-recipient: rfc822;info@hearinglosspenn.org
Final-recipient: rfc822;info@hearinglosspenn.org
Action: failed
Status: 5.4.4 (Illegal host/domain name found)

From: Francis Lee <fflee@me.com>
Subject: **Suggestion and Where Should I go Next**
Date: April 3, 2013 4:10:18 PM PDT
To: info@hearinglosspenn.org

Dear Sally Edwards:

I understand you are the president of the Peninsula chapter of HLAA. I found your email address and hope it will lead me to find the best place to get something wonderful done for the hearing impaired people in this country.

The United States government is providing help to handicapped people in many ways. One of the help is to subsidized the operation of CapTel. CapTel is a special telephone for the hearing impaired. It requires the user to have the special CapTel telephone connected to the Internet. The phone will route incoming calls to a live person somewhere who would listen and transcribe the incoming call into text and display it on the user's CapTel phone. The language can be English or Spanish. User is not charged and the cost of support, namely the salary for all the transcribers, is absorbed by the US government. I have personal tried it but found the accuracy and time delay not acceptable.

Speech recognition is quite well developed. For most smart phones, be it an iPhone or an Android phone, there is free app Dragon Dictation which does a very good job to translate whatever English you say into text. iPhone users can also use its build-in application Siri to ask questions by saying and get a voice reply.

With all the technology in place, it should be possible to develop a smart phone application which recognizes income English calls and display it on the screen as text, performing what CapTel phone does on the special set.

Can you suggest a Federal agency where I can promote this idea and get this application created?

Yours most sincerely,

No. of Copies rec'd 1
List ABCDE

Francis F. Lee