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April 24, 2013

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Telrite Corporation Notice of *Ex Parte* Presentation; WC Docket No. 11-42

Dear Ms. Dortch:

Telrite Corporation/Life Wireless (“Telrite”) is aware of the current criticism of the Lifeline Program, much of which is uninformed and based on a lack of understanding of the program and the impact it has on the low-income individuals and families that it supports. Recently, other Lifeline providers have provided the Commission with a snapshot of their Lifeline customers to demonstrate the intense need for Lifeline services in the low-income community. Telrite provides the following demographic information about its Lifeline customers, based on a survey conducted recently of 1,002 customers:

- Average age is 40
- 61% are female
- 71% are ethnic minorities
- 54% have dependent children
- 26% have dependent adults
- 7% are veterans of the U.S. armed services
- 35% are employed and of that group only 39% have full time jobs

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- 70% use their Lifeline-supported phone service to pursue job opportunities and/or to remain employed
- 94% use their Lifeline-supported phone service to stay connected with family and friends
- 93% use their Lifeline-supported phone service to contact schools, doctors and emergency services
- 86% find their wireless Lifeline service is more useful to them than would be wireline service at their home

These statistics demonstrate that Lifeline-supported communications services, and pre-paid wireless services in particular, are critical for low-income Americans to seek and retain employment and keep in contact with family, schools, health care providers and emergency services.

This letter is being filed electronically for inclusion in the public record of the above-referenced proceeding. Please feel free to contact the undersigned with any questions.

Respectfully submitted,



John J. Heitmann
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