



300 New Jersey Avenue, NW
Suite 700
Washington, DC 20001
202.379.7121

Lynn R. Charytan
VP, Legal Regulatory Affairs
Senior Deputy General Counsel
Comcast Corporation

May 2, 2013

VIA HAND DELIVERY & ELECTRONIC FILING

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company, and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licenses*, MB Docket No. 10-56
REDACTED – FOR PUBLIC INSPECTION

Dear Ms. Dortch:

Pursuant to the *Compliance Protective Orders* in the above-captioned proceeding¹, Comcast Corporation hereby submits the public, redacted version of the compliance report. The [] symbols denote where Confidential Information has been redacted. The Confidential, unredacted version of the report is being filed simultaneously under separate cover and is being delivered to the Media Bureau.

Sincerely yours,

Lynn R. Charytan
Vice President, Legal Regulatory Affairs,
Senior Deputy General Counsel
Comcast Corporation

¹ *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign or Transfer Control of Licenses or Authorizations*, Protective Order, 26 FCC Red 2045 (MB 2011) (“First Protective Order”); Second Protective Order, 26 FCC Red 2052 (MB 2011) (“Second Protective Order”) (jointly the “*Compliance Protective Orders*”).

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Ms. Marlene H. Dortch
May 2, 2013
Page 2

Enclosure

cc (by e-mail): Martha Heller
Deputy Chief, Industry Analysis Division
Media Bureau
Martha.Heller@fcc.gov

Jeff Gee
Deputy Chief, Investigations & Hearings Division
Enforcement Bureau
Jeffrey.Gee@fcc.gov

cc (by hand delivery): Chief, Industry Analysis Division

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Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company
And NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of
Licenses, MB Docket No. 10-56*

Dear Ms. Dortch:

In accordance with the provisions of the Memorandum Opinion and Order adopted in the above-referenced proceeding,¹ Comcast Corporation (“Comcast”) hereby submits the following information. This letter contains certain information designated as Confidential (identified by [[brackets]]) and is being submitted pursuant to the Protective Order for Compliance in effect in this proceeding.²

Introduction

Pursuant to FCC Order Appendix A § IV.D.3, Comcast is required to submit a report describing compliance with FCC Order Appendix A § IV.D.1 regarding Comcast’s provision of standalone Broadband Internet Access Service (“BIAS”) and providing certain additional

¹ *In the Matter of Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses and Transfer Control of Licenses, Memorandum Opinion and Order, 26 FCC Rcd 4238 (2011) (“FCC Order”).*

² *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign or Transfer Control of Licenses or Authorizations, Protective Order, 26 FCC Rcd 2045 (MB 2011) (“First Protective Order”); Second Protective Order, 26 FCC Rcd 2052 (MB 2011) (“Second Protective Order”) (jointly the “Compliance Protective Orders”).*

REDACTED – FOR PUBLIC INSPECTION

Ms. Marlene H. Dortch
May 2, 2013
Page 2

information upon any price adjustment of a standalone BIAS offering. Effective April 2013, Comcast lowered pricing for certain of its standalone BIAS services in certain markets.

Report

Comcast continues to offer standalone BIAS to customers throughout the service areas in which it offers BIAS services.³ Those offerings include a standalone BIAS tier in each of its markets under the name “Performance Starter” that Comcast has provisioned to deliver 6 Mbps down and offers at the retail price of \$49.95 per month. Comcast also offers other standalone tiers of BIAS, at reasonable market-based prices, with speeds that correspond to those offered in its retail multi-product offerings in the relevant service area.⁴ Such standalone offerings are available on equivalent terms and conditions to the most comparable BIAS tier available in Comcast’s multi-product offerings. Further detail is available in Exhibit A.

The aggregate number of standalone BIAS lines Comcast provisioned as of April 21, 2013 was [[]].

Parts I and II of Exhibit A set forth the standalone and multi-product BIAS speeds and pricing offered by Comcast to customers as of April 15, 2013 in Comcast’s top 30 markets (which were determined as of February 1, 2013). The information reflects post-promotional pricing, and (in the case of the multi-product pricing) assumes that the customer continues to subscribe to one other product (video or voice) or all three products (video, voice, and Internet), as applicable.

Part III of Exhibit A sets forth, by company and to the best of Comcast’s knowledge after review of those companies’ websites, the standalone BIAS offerings of Comcast’s principal competitors and the post-promotional pricing of such offerings. Comcast has identified principal competitors, their standalone BIAS offerings, and the pricing of such offerings as of April 2013.

In addition, Comcast notes that, pursuant to FCC Order Appendix A § XVI.2, Comcast offers BIAS service under the name “Internet Essentials” throughout its service areas, including

³ Comcast offers BIAS to over 99 percent of homes passed by Comcast cable systems.

⁴ Comcast generally sells BIAS in three ways: (i) on a standalone basis; (ii) with discounted, multi-product pricing (such that the price for the Internet access service is reduced if the customer subscribes to one or more other Comcast products); and (iii) as part of bundles for which Comcast determines aggregate prices, without separate pricing for the individual products. As Comcast does not determine separate pricing for the individual products within a bundle, Parts I and II of Exhibit A set forth speeds and pricing only for standalone and multi-product BIAS offerings. For reference purposes, Part II of Exhibit A also provides pricing information for Comcast’s National Triple Play Bundles.

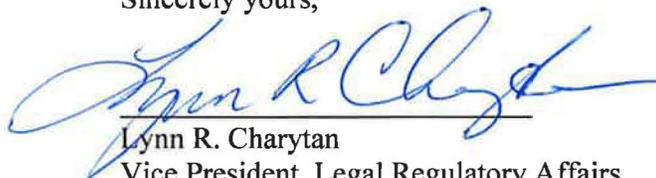
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Ms. Marlene H. Dortch
May 2, 2013
Page 3

in each of the 30 markets referenced in Exhibit A. “Internet Essentials” is a comprehensive broadband adoption program that provides low-cost broadband access to households meeting the program’s unique eligibility requirements.⁵ As this service tier is designed for a specific population with unique eligibility criteria and is subject to separate reporting under the FCC Order, Comcast treats it separately from the generally available retail services that are the subject of this report. Subject to the program’s eligibility requirements, Internet Essentials is available on both a standalone and multi-product basis, with no differentiation in price. Likewise, Comcast is testing a prepaid standalone BIAS offering⁶ within the Philadelphia Metro area. Because this product is a limited market test, Comcast treats it separately from the generally available retail services that are the subject of this report and is not including this product in the Exhibit A.

Please do not hesitate to contact me should you have any questions.

Sincerely yours,



Lynn R. Charytan
Vice President, Legal Regulatory Affairs
Senior Deputy General Counsel
Comcast Corporation

⁵ The eligibility criteria are codified in FCC Order Appendix A § XVI.2.f. Comcast recently announced that it will broaden the criteria so that National School Lunch Program reduced-price eligible families may participate.

⁶ The service speed is 3.0 Mbps/ 768 kbps, and the service can be purchased in 7 or 30 day increments.

Exhibit A - Part I

Top 30 Markets - Standalone HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Standalone Pricing |
|-------------------------------------|---------------------|--------------------------------|-----------------------|
| Atlanta | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Baltimore Metro | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Bay Area | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Central PA/Harrisburg Area | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Chesapeake Bay/Eastern Shore | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Chicago | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | | | |
| Connecticut/Hartford Area | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Denver | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | | | |
| Greater Boston Region | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Houston | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | | | |
| Indianapolis Region | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |

Top 30 Markets - Standalone HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Standalone Pricing |
|--|---------------------|--------------------------------|-----------------------|
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Jacksonville | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Knoxville | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Western New England | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Michigan | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Nashville | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| New Jersey - North (Union/Central NJ) | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| New Jersey - South (Cherry Hill/Pleasantville/Vineland) | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Philadelphia Metro | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Pittsburgh | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Portland | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |

Top 30 Markets - Standalone HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Standalone Pricing |
|------------------------------------|---------------------|--------------------------------|-----------------------|
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Richmond | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Sacramento/Central CA | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Salt Lake City | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Seattle | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| South Florida/Miami | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| SW FL - Sarasota | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Twin Cities (Minneapolis/St. Paul) | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| Washington DC Metro/Tri County/NVA | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$64.95 |
| | Blast | 50Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| West Palm | Economy Plus | 3.0 Mbps/768 Kbps | \$39.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$64.95 |
| | Blast | 50 Mbps/10 Mbps | \$74.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$114.95 |

Top 30 Markets - Multi Product HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|------------------------------|---------------------|--------------------------------|--------------------------|
| Atlanta | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Baltimore Metro | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Extreme 305 | 305 Mbps/65 Mbps | \$299.95 | |
| Bay Area | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$49.95 |
| | Blast | 50 Mbps/10 Mbps | \$59.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Central PA/Harrisburg Area | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Extreme 305 | 305 Mbps/65 Mbps | \$299.95 | |
| Chesapeake Bay/Eastern Shore | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Extreme 305 | 305 Mbps/65 Mbps | \$299.95 | |
| Chicago | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Connecticut/Hartford Area | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Extreme 305 | 305 Mbps/65 Mbps | \$299.95 | |
| Denver | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Greater Boston Region | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Extreme 305 | 305 Mbps/65 Mbps | \$299.95 | |
| Houston | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Indianapolis Region | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Jacksonville | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |

Top 30 Markets - Multi Product HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|---|---------------------|--------------------------------|--------------------------|
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Knoxville | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Western New England | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Michigan | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Nashville | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| New Jersey - North (Union/Central NJ) | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| New Jersey - South (Cherry Hill/Pleasantville/Vineland) | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Philadelphia Metro | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Pittsburgh | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Portland | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Richmond | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| Sacramento/Central CA | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$49.95 |
| | Blast | 50 Mbps/10 Mbps | \$59.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Salt Lake City | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |

Top 30 Markets - Multi Product HSD Pricing as of April 15, 2013 - alphabetical order

| Market | Tier | Speed (Downstream/Upstream) | Multi-Product Pricing |
|---|---------------------|--------------------------------|--------------------------|
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$48.95 |
| | Blast | 50Mbps/10 Mbps | \$58.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Seattle | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$48.95 |
| | Blast | 50Mbps/10 Mbps | \$58.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| South Florida/Miami | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| SW FL - Sarasota | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Twin Cities (Minneapolis/St. Paul) | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| Washington DC Metro/Tri County/NVA | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 20 Mbps/4 Mbps | \$51.95 |
| | Blast | 50Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |
| | Extreme 305 | 305 Mbps/65 Mbps | \$299.95 |
| West Palm | Economy Plus | 3.0 Mbps/768 Kbps | \$29.95 |
| | Performance Starter | 6 Mbps/1 Mbps | \$49.95 |
| | Performance | 25 Mbps/5 Mbps | \$51.95 |
| | Blast | 50 Mbps/10 Mbps | \$61.95 |
| | Extreme 105 | 105 Mbps/20 Mbps | \$99.95 |

National Triple Play Bundle Pricing as of April 15, 2013

| <u>Triple Play 5.0 Bundles</u> | EDP** |
|--------------------------------|---------------------|
| Starter XF | |
| - Performance | \$141.99-\$144.95 |
| Preferred XF | |
| - Performance | \$154.95-\$154.99 |
| HD Preferred XF | |
| - Performance | \$164.95 - \$164.99 |
| HD Preferred Plus XF | |
| - Blast | \$184.95 - \$184.99 |
| HD Premier XF | |
| - Blast | \$209.99-\$214.95 |
| HD Complete XF | |
| - Blast | \$239.99-\$244.95 |

** High speed service not separately priced

Predominant Competitors Standalone Pricing as of April 2013

| Market | Competitor (s) |
|---|---|
| Atlanta | AT&T DSL & Uverse (BellSouth) |
| Baltimore Metro | VZ DSL & FIOS |
| Bay Area | AT&T DSL & Uverse (SBC) |
| Central PA/Harrisburg Area | VZ DSL & FIOS, Frontier |
| Chesapeake Bay/Eastern Shore | VZ DSL & FIOS |
| Chicago | ATT DSL & Uverse; Frontier, RCN, WOW |
| Connecticut/Hartford Area | ATT DSL/Uverse Minor VZ DSL/FIOS |
| Denver | CenturyLink |
| Greater Boston Region | VZ DSL & FIOS, RCN |
| Houston | ATT DSL/Uverse VZ DSL/FIOS |
| Indianapolis Region | AT&T DSL & Uverse (SBC), Frontier |
| Jacksonville | ATT DSL & Uverse VZ DSL & FIOS |
| Knoxville | AT&T DSL & Uverse (BellSouth), Frontier |
| Western NE/Manchester | VZ DSL & FIOS |
| Michigan | AT&T DSL & Uverse (SBC), Frontier |
| Nashville | AT&T DSL & Uverse (BellSouth) |
| New Jersey - North (Union/Central NJ) | VZ DSL & FIOS |
| New Jersey - South (Cherry Hill/Pleasantville/Vineland) | VZ DSL & FIOS |
| Philadelphia Metro | VZ DSL & FIOS |
| Pittsburgh | VZ DSL & FIOS |
| Portland | Frontier, CenturyLink |
| Richmond | VZ DSL & FIOS |
| Sacramento/Central CA | ATT DSL/Uverse Frontier |
| Salt Lake City | CenturyLink |
| Seattle | Frontier, CenturyLink, Fairpoint |
| South Florida/Miami | AT&T DSL & Uverse (BellSouth), VZ DSL & FIOS |
| SW FL - Sarasota | VZ DSL & FIOS |
| Twin Cities (Minneapolis/St. Paul) | Frontier, CenturyLink |
| Washington DC Metro/Tri County/NVA | VZ DSL & FIOS, RCN |
| West Palm | AT&T DSL & Uverse (BellSouth), Minor VZ FIOS, VZ DSL |

| Verizon | | Verizon DSL | | Verizon FIOS | | | | | |
|--------------------|------------|------------------------|-------------------------|-------------------|--------------------|---------------------|---------------------|----------------------|----------------------|
| Package | | HSI 500 Kbps to 1 Mbps | HSI 1.5 Mbps to 15 Mbps | FIOS Internet 3/1 | FIOS Internet 15/5 | FIOS Internet 50/25 | FIOS Internet 75/35 | FIOS Internet 150/65 | FIOS Internet 300/65 |
| Access Speed | Downstream | 1 Mbps | 15 Mbps | 3 Mbps | 15 Mbps | 50 Mbps | 75 Mbps | 150 Mbps | 300 Mbps |
| | Upstream | 384 kbps | 1 Mbps | 1 Mbps | 5 Mbps | 25 Mbps | 35 Mbps | 65 Mbps | 65 Mbps |
| Monthly Base Price | | \$24.99/mo | \$34.99/mo | \$64.99/mo | \$74.99/mo | \$84.99/mo | \$94.99/mo | \$134.99/mo | \$214.99/mo |

Note - VZ DSL no longer offered as standalone - DSL prices shown are when bundled w/Voice

| ATT | | AT&T DSL (SBC) | | | | AT&T U-verse (SBC) | | | | |
|--------------------|------------|---------------------------------------|---|-------------------------------------|---------------------------------------|--------------------------------------|--|--------------------------------------|---|--|
| Package | | AT&T High Speed Internet Direct Basic | AT&T High Speed Internet Direct Express | AT&T High Speed Internet Direct Pro | AT&T High Speed Internet Direct Elite | AT&T U-verse High Speed Internet Pro | AT&T U-verse High Speed Internet Elite | AT&T U-verse High Speed Internet Max | AT&T U-verse High Speed Internet Max Plus | AT&T U-verse High Speed Internet Max Turbo |
| Access Speed | Downstream | 768 kbps | 1.5 Mbps | 3 Mbps | 6 Mbps | 3 Mbps | 6 Mbps | 12 Mbps | 18 Mbps | 24 Mbps |
| | Upstream | 384 kbps | 384 kbps | 512 kbps | 768 kbps | 1 Mbps | 1 Mbps | 1.5 Mbps | 1.5 Mbps | 3 Mbps |
| Monthly Base Price | | \$33.00/mo | \$41.00/mo | \$46.00/mo | \$51.00/mo | \$41.00/mo | \$46.00/mo | \$51.00/mo | \$56.00/mo | \$66.00/mo |

| ATT | | AT&T DSL (BellSouth) | | | | AT&T U-verse (BellSouth) | | | | |
|--------------------|------------|-----------------------------------|------------------------------------|-------------------------------------|---|--------------------------------------|--|--------------------------------------|---|--|
| Package | | FastAccess DSL Direct 768k (Lite) | FastAccess DSL Direct 1.5M (Ultra) | FastAccess DSL Direct 3.0M (Xtreme) | FastAccess DSL Direct 6.0M (Xtreme 6.0) | AT&T U-verse High Speed Internet Pro | AT&T U-verse High Speed Internet Elite | AT&T U-verse High Speed Internet Max | AT&T U-verse High Speed Internet Max Plus | AT&T U-verse High Speed Internet Max Turbo |
| Access Speed | Downstream | 768 kbps | 1.5 Mbps | 3 Mbps | 6 Mbps | 3 Mbps | 6 Mbps | 12 Mbps | 18 Mbps | 24 Mbps |
| | Upstream | 384 kbps | 384 kbps | 512 kbps | 768 kbps | 1 Mbps | 1 Mbps | 1.5 Mbps | 1.5 Mbps | 3 Mbps |
| Monthly Base Price | | \$33.00/mo | \$41.00/mo | \$46.00/mo | \$51.00/mo | \$41.00/mo | \$46.00/mo | \$51.00/mo | \$56.00/mo | \$66.00/mo |

ATT competitive pricing represented for former Bell South & SBC markets.

| CenturyLink | | Century Link DSL | | | | | CenturyLink Prism | | | |
|--------------------|------------|-------------------|------------|------------|------------|------------|-------------------|------------|------------|------------|
| Package | | Ultimate Start Up | Essential | Advanced | Extreme | Pro | VDSL2 (40/20) | HSD | HSD | HSD |
| Access Speed | Downstream | 1.5 Mbps | 7 Mbps | 12 Mbps | 25 Mbps | 40 Mbps | 40 Mbps | 1.5 Mbps | 3.0 Mbps | 10 Mbps |
| | Upstream | 896 kbps | 896 kbps | 896 kbps | 896 kbps | 5 Mbps | 20 Mbps | 768 kbps | 768 kbps | 768 kbps |
| Monthly Base Price | | \$40.00/mo | \$45.00/mo | \$50.00/mo | \$60.00/mo | \$70.00/mo | \$80.00/mo | \$49.95/mo | \$54.95/mo | \$59.95/mo |

| RCN | | RCN | | |
|--------------------|------------|------------------|------------------|------------------|
| Package | | 25 Mbps Internet | 50 Mbps Internet | 75 Mbps Internet |
| Access Speed | Downstream | 25 Mbps | 50 Mbps | 75 Mbps |
| | Upstream | 2 Mbps | 6 Mbps | 10 Mbps |
| Monthly Base Price | | \$59.99/mo | \$69.99/mo | \$99.99/mo |

No list price available, prices reflect months 25 through 36

| WOW | | Wide Open West | | | |
|--------------------|------------|----------------|-----------------|-----------------|-----------------|
| Package | | 2Mbps Internet | 15Mbps Internet | 30Mbps Internet | 50Mbps Internet |
| Access Speed | Downstream | 2 Mbps | 15 Mbps | 30 Mbps | 50 Mbps |
| | Upstream | 1 Mbps | 1 Mbps | 3 Mbps | 5 Mbps |
| Monthly Base Price | | \$40.00/mo | \$50.00/mo | \$70.00/mo | \$90.00/mo |

| Frontier | | Frontier DSL (Seattle, WA) | | | Frontier FIOS (Seattle, WA) | | | Frontier | | |
|--------------------|------------|----------------------------|------------|------------|-----------------------------|---------------------|---------------------|------------|------------|------------|
| Package | | Max | Ultra | Ultimate | FIOS Internet 15/5 | FIOS Internet 25/25 | FIOS Internet 35/35 | Max | Ultra | Ultimate |
| Access Speed | Downstream | 6 Mbps | 12 Mbps | 25 Mbps | 15 Mbps | 25 Mbps | 35 Mbps | 6 Mbps | 12 Mbps | 25 Mbps |
| | Upstream | 769 kbps | 2 Mbps | 3 Mbps | 5 Mbps | 25 Mbps | 35 Mbps | 769 kbps | 2 Mbps | 3 Mbps |
| Monthly Base Price | | \$39.99/mo | \$49.99/mo | \$59.99/mo | \$39.99 | \$49.99 | \$59.99/mo | \$39.99/mo | \$49.99/mo | \$59.99/mo |

| Fairpoint | | Fairpoint | | | |
|--------------------|------------|------------|------------|------------|------------|
| Package | | Starter | Standard | Premium | Ultra |
| Access Speed | Downstream | 768K | 3 Mbps | 7 Mbps | 15 Mbps |
| | Upstream | 128K | 128K | 768K | 1 Mbps |
| Monthly Base Price | | \$20.99/mo | \$35.99/mo | \$39.99/mo | \$49.99/mo |

Not offered as stand-alone, must be bundled w/ Voice product

Source: Company Websites