

I am Manager of the City of Peoria IL Emergency Communications Center. I would ask that you please consider not requiring non service initialized handsets the capability to call 9-1-1. We get few if any actual 9-1-1 calls from these types of phones. They clog our system with children that play on the devices as their parents do not understand they can still call 9-1-1. We get a lot of calls from these types of phones that are used to harass the 9-1-1 telecommunicators and pump as many as 25 calls per day into our system. We have no way of knowing where these phones are and can not trace them in any way. We can not call them back to see if the party is ok.

Please provide relief to our dispatch center and stop these phones from being able to make 9-1-1 calls. There is little if any public benefit from these types of phones being able to call 9-1-1. They actually take staff time away from taking real emergency calls.