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March 16, 2013

Received & Inspected

Letter of Appeal
Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

MAY 13 2013

FCC Mail Room

To Whom It May Concern:

Entity & BEN	St. Vincent de Paul School (BEN) 104140
Contact person	Sharon Ludwig
Contact information	
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Service Provider	Cox Communications (SPIN) 143000014
Funding year	2013-2014
Application type & Application number	Form 471 Application #899247
FRNs	2546474; 2546475; 2546476; 2546478
Appeal Reason	Out of Window (see explanation)

Daily attempts to submit the Form 470 by the February 14, 2013 deadline were made from February 11-15.

Each time, a server error code displayed "Server Error in '/Form470Expert' Application.

A call to USAC (case #22-468-197) assisted me to reset my computer so the form could process. I was made aware that I would probably be denied since my Form 471 would be out of window, but that I could appeal. Stephanie added a note on this case explaining the problem. Because 28 days are required between filing the Form 470 and Form 471, Form 471 was also delayed by one day.

Following is a copy of the Server Error message that prevented me from meeting the deadline. Ignorance on my part is not an excuse, but I am new to the e-rate process and did not understand the server error happened because I did not clear my cache each time I worked on the Form 470. I thought the error was due to USAC's server.

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Please make an exception to the filing deadline in my case. I most definitely understand the process better and will not encounter these problems in the future.

Thank you for your consideration and attention to this matter.

Sincerely,

Sharon Ludwig
Vice-principal-St. Vincent de Paul School

Server Error in '/Form470Expert' Application.

Object reference not set to an instance of an object.

Description: An unhandled exception occurred during the execution of the current web request. Please review the stack trace for more information about the error and where it originated in the code.

Exception Details: System.NullReferenceException: Object reference not set to an instance of an object.

Source Error:

An unhandled exception was generated during the execution of the current web request. Information regarding the origin and location of the exception can be identified using the exception stack trace below.

Stack Trace:

```
[NullReferenceException: Object reference not set to an instance of an object.]
   USAC.SLD.Form470.Expert.UI.FY14_Block5a_Validate.Page_Load(Object sender, EventArgs e) +138
   System.Web.UI.Control.OnLoad(EventArgs e) +91
   System.Web.UI.Control.LoadRecursive() +74
   System.Web.UI.Page.ProcessRequestMain(Boolean includeStagesBeforeAsyncPoint, Boolean includeStagesAfterAsyncPoint) +2207
```

Version Information: Microsoft .NET Framework Version:4.0.30319; ASP.NET Version:4.0.30319.272

February 15, 2013
Case # 22-468-197