

Secretary Dortch,

I am the wife of William Deffler and I appreciate the change to the caption calling having to be turned on when needed.

My husband diffinitely needs the caption calling and it is great for him but I also use the phone and I was having to turn the caption off and I really felt that every time I answered the phone it no doubt was costing money and was not necessary. Many times I would go to the other phone to avoid the Caption. So I am very much in favor of the change to having to physically having to turn caption on.

Thank you for savng the money for the Government.

Edna Deffler Edna Deffler