

Secretary Dortch,

Once again the government changes a good supportive thing into a cumbersome bureaucratic nightmare. Changing the "caption on" feature to "caption off" under rule CG Docket Nos. 03-123 and 13-24, is another example of government over stepping their bounds. Do you not think the people that request these are screened by the installing agency" People get the caption phones for one reason, so they can read the conversation they can't hear. Do you really think making them turn on the captioning each call does anything to help their hearing or prevent fraud" Change it back so my 85 year old mother who also has memory loss will be able to communicate with her family without the frustration of having to turn on what she desperately needs each phone call.

If the FCC thinks there is wide spread fraud in this system, then get out and investigate and see the people you are affecting with such a rule.

CHANGE IT BACK.

Keith Smith

210-602-5575 Keith Smith