

Secretary Dortch,

Requiring that the caption call feature of my phone to be turned on is unnecessary in my case. I'm deaf all the time and I'm the only one that uses my phone. When I answer a call, there is a time lag before the caption call kicks in and I lose the beginning of the call. Quite often that includes the caller identifying him or herself. If there could be a setting which could make captioning always on for people in my circumstance and optional for phones used by hearing people, it would be much preferable. Ellis Westcott jr