

Philip Woodward  
#50336  
EDCF

**Chairman Julius Genachowski**  
**Federal Communications Commission**  
**Public comments**  
**445 12<sup>th</sup> St. NW**  
**Washington, DC. 20554**

**Received & Inspected**  
**FEB 13 2013**  
**FCC Mail Room**

**RE: Petition Wright; cc docket #96-128**

I am writing you in the concerns that Kansas Dept. of Corrections and Century Link/Icsolutions (1-800-506-8407) is extorting (improper pressure) the prisoners and their family on the new phone rates that will begin in March 1, 2013. The reason I say extorting is that in order to stay in contact with your children and love ones we will have to pay a new phone rate 1000% higher than we was in order to keep family ties.

As of now the phone cost is a local hook-up fee of \$1.96, this is for a two hour phone call and with their new rates that will cost us \$0.17 a minute that adds up to \$10.20 for one hour or \$20.40 for a two hour call that is costing us \$1.96 now, this is 1000% increase than it was.

This is highway robbery toward the people in prison paying for the call when and if they obtain the funds to call love ones as well as the taxpayers that put you in office in the event something like this would hinder them as taxpayers.

Something needs to be done about the Corporations, Federal and state agencies and officials trying to extort all the lower class citizens that are trying to make it day to day and even worst, all these Officials we put in office that are getting kick backs from Corporations.

We pay your salaries to do a job not to be extorted by these Corporations and Officials. Please advise me of your position on this.

Sincerely,



**Send Emails to:**

president@whitehouse.gov  
vice.president@whitehouse.gov  
governor@ks.gov  
lt.governor@state.ks.us  
kssos@kssos.org  
general@ksag.org  
publicaffairs@kcc.state.ks.us  
kdocpub@doc.ks.gov  
info@prisonlegalnews.org  
tomari.quinn@cjonline.com  
timothy.carpenter@cjonline.com  
[b.j.clelland@ks.gov](mailto:b.j.clelland@ks.gov)

public@treasurer.state.ks.us  
pat.saville@senate.ks.gov  
ennnewsroom@cnn.com  
incellconnect@yahoo.com  
jmont@hutchnews.com  
info@ap.org  
schisenhall@wichitaeagle.com  
[www.kslegislature.org](http://www.kslegislature.org)  
[www.kansascommerce.com](http://www.kansascommerce.com)  
[www.phonejustice.org](http://www.phonejustice.org)  
[www.prisonphonejustice.org](http://www.prisonphonejustice.org)  
[www.justice.gov/ag](http://www.justice.gov/ag)

Received & Inspected

FEB 13 2013

FCC Mail Room

TO: FCC

WHEN ARE YOU GOING DO ABOUT THESE  
IMMATE CALLS FROM GLOBAL TEL

PUT 25.00 ON PHONE FIRST CALL ONLY  
17.00 SOME CHANCE NOT EVEN TWO PHONE CALLS  
ANOTHER 25.00 - 20.99 ONE CALL AND  
THEY SAID WERE OUT MONEY

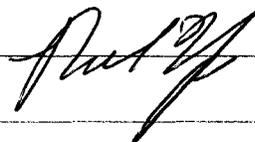
NEXT CALL 25.00 - NOW WAKE UP 22.00

???

THIS GLOBAL TEL FROM OHIO TALLS  
IS BLIPPING PEOPLE

WHEN ARE YOU GOING  
STEP IN ON THESE IMMATE CALLS

440 944-8714



Mr. Richard Yeckley  
30225 Barjode Rd  
Willowick, OH 44095

Received & Inspected

FEB 13 2013

To: whom it may concern.

2-5-2013.  
FCC Mail Room

I been here at Stateville Corrections Center  
P.O. Box 112 Joliet Ill. 60434 for a number of years  
going on now, and while I been here I have been  
using the tell phone two and three times a week  
here at Stateville Corrections Center and it's  
been times when I have call home to my wife  
and the tell phone rang until the answering mach-  
ine turn on and no one pick up and my wife told  
me that Stateville Tell phone Company had charge  
money from her tell phone bill and she never talk  
to me and here at Stateville Corrections Center  
it's been numerous times when I have call out  
and was talked to my family and after one or  
two minute the tell phone would hang off and  
I would have to call my family back, but I do  
afford to call right back. So if you can I would  
like to be apart of this tell phone issue here at  
Stateville Correction Center P.O. Box 112 Joliet  
Ill 60434, please and may God Bless.

Willie Harper.

Willie Harper

# N-27577

L-Cell-841

P.O. Box 112 Joliet

Ill. 60434

"This is a public comment for Wright Petition (CC Docket # 96-128)

Received & Inspected

FEB 13 2013

FCC Mail Room

Dear Chairman Genachowski,

6 Feb 2013

My name is Ted Beard, I am an Alaska Inmate currently housed out of state in Colorado. I am writing to explain the impact on my family and I, on the high cost of inmate prison phone calls. Last year alone I spent over \$1,000 on phone calls to family for welfare checks on my housebound mother and for my own rehab contact. I have been in prison for 9 yrs 10 months, I am being transferred back to the state of Alaska to Palmer Correctional Center. I am currently at Hudson Correctional Center in Colorado, Hudson uses PCS Solutions for inmate phone calls at 25¢ per minute (avg. \$1,000+ a year in calls), In Alaska state run facilities it cost \$3.51 to connect + 71¢ per minute for out of state phone calls. That is horrible. My mother is 73 and housebound. I cant or my family can not afford \$15 or more for 15 minutes of phone time. I wont be able to call anymore. I hope and pray the FCC will take action for Prison Phone Justice for our loved ones and us.

Thank you,

Ted Beard

TED BEARD

TED BEARD #483553  
 Palmer Correctional Center  
 PO Box 919  
 Palmer, AK 99645

Chairman Juilus Genachowski  
Federal Communications Commission  
445 12th Street., SW  
Washington, DC 20554

7th, February. 2013

**Received & Inspected**

**FEB 13 2013**

**FCC Mail Room**

Matthew K, Kemp Sr  
#DL-1517  
SCI-Greene  
175 Progress Dr,  
Waynesburg, PA 15370

Dear; Chairman Genachowski:

I seen a form dated Nov, 6. 2012 where it asked any prisoner who are having problems with higher prison phone cost, to write your office and support the "Wright Petition" CC Docket #96-128. I support that petition by incloseing a copy of the form that was sent-out. But I must take things a step further, because while I'am having a problem with the high cost of calls for prisoners to call home. This prison has now put into place "Global Tel-Link Advance Pay Account". As you can see by the inclose memo that was given to the prisoners by this administration, I'am now being told that no-matter what phone provider my family has that provides them with collect services, I can no-longer call, my family unless my family set-up a account with "Global Tel-Link". Now my family has to set-up two collect accounts just for me to call home. Not only that, once the "Global Tel-Link" account is set-up and the account reaches \$15.00, I can't make another call until more money is place into the account. So if no-more money is place into the account, my family just lose-out on the \$15.00 thats left in the account, this is tantamount to extortion and monopolization over the prison phone system.

All so, I have family in Canada who has collect call service, this prison will not allow me to call that number collect, forcing me to buy a pre-paid calling card from the prison. Not long ago Pennsylvania transferred more than 1,000 inmates to Michigan due to overcrowding, phone calls from MI to PA we're only \$1.80 for the same 15 minutes that I now have to pay \$5.41 (in-state). This DOC is not protecting this consumer, yet they're going along with these phone companies to take advantage of our situation. I want to file a 1982 Civil Action against this DOC and the two phone companies they do business with, is there any way that, your office can provide me with a way to get the contract between this DOC and the phone companies under the Right to know act, and is there any legislation or case law that can help me with this process? It's time that we stop being taken advantage of, thank you for your time and understanding...

I AM-

*Matthew K. Kemp Sr.*



MATTHEW KEMP SR

DL-1517

SCI-Greene  
175 Progress Drive  
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th St., SW  
Washington, DC 20554

**THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION  
CC DOCKET #96-128**

Chairman Genachowski:

I'm writing in response to your fight to lower the high cost of phone calls from prisoners.

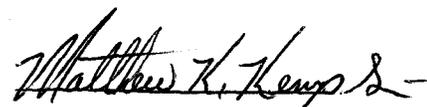
I'm incarcerated at SCI-Greene, Greene County, Pennsylvania. For me to call home (in-state) is \$5.41 through a pre-paid calling card sold in the prison commissary and \$6.00 to call collect (both 15 minute calls). This is simply too much money for most of my family, my support network, to afford. I have very limited contact with my family due to the excessive cost of these phone calls.

Recently, Pennsylvania transferred more than 1,000 inmates to Michigan due to overcrowding. Phone calls from MI to PA were only \$1.80 for the same 15 minute call. these are the same phone calls I try to make from Pennsylvania but can't afford, but in Michigan they were 70% cheaper. I don't understand how rates from MI to PA are 30% of the cost we pay in PA for in-state calls.

There are too many people that I can't call because they can't afford the cost. These are the same family members and friends whose support I need to have a successful reentry into society upon my release, but I'm losing my relationships with them due to the lack of interaction and contact.

I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,



Good morning everyone.

The collect call ticket has been officially closed. I have included the final condensed update from GTL and VAC as pertained to why this issue was happening. Please feel free to read through and share with your inmates, as after today I will no longer respond to request slips sent to me for this issue. Basically in short, this was a billing issue between Verizon and GTL and if the called party had Verizon they were now required to set up an account with GTL to receive 'collect calls' from the inmates. The GTL contact information has been included in the below message, as well as the posters that were sent to each Unit to be posted near the inmate phones. These inmates having issues with getting through collect are instructed to pass the GTL billing info to their called parties in order to get an account set up so they can receive calls. If needed, please make copies of the GTL poster for the inmates so they can send home to their called parties.

Any other questions let me know, and please fwd to any other staff member that should I may have missed.

Thanks for your patience during this issue the last few weeks.

**"A voice prompt that both the inmate and the called party could here, saying the following, "You have exceeded the dollar limit allowed. To get information on the Global AdvancePay money saving option, call 800-483-8314".**

Unfortunately, due to a glitch in the system timing between the GTL back office and the VAC systems, that prompt was not playing and the called party was hearing a clipped off voice prompt that sounded something like, "Collect call from....." and in most cases the call would drop.

**The ability to get collect calls billed to a Verizon landline no longer exists, and everyone MUST now establish a GTL AdvancePay account by calling 800-483-8314. This number rings into the AdvancePay IVR automated attendant that will direct them through the process of setting up an account. Once the called party sets up their AdvancePay account, they should not hear that voice prompt unless at any time they have reached their max account balance. "**

**Ron Nopwasky | Site Administrator**  
**Inmate Phones | ShawnTech Communications, Inc.**



# NOTICE

## Enhanced Service for Family and Friends for Inmate Telephone Calling

During the week of July 26th, 2012, families and friends who receive phone calls from inmates in any Pennsylvania Department of Corrections facility will be **automatically** converted from their GTL Direct Billed accounts to a Global Tel-Link AdvancePay Account. Families' and friends' new GTL AdvancePay account will be identified by a **new number**, which will be **their ten digit phone number**. GTL is pleased to provide this enhanced service to the Pennsylvania Department of Corrections customers.

integrity

innovation

responsiveness

accountability

### **Changes associated with this conversion are as follows:**

**AdvancePay** will be at **lower rates** than traditional collect calling. Mailed monthly statements will be eliminated. AdvancePay accounts can be managed and money can be deposited into an account in several ways.

### **Payments to an AdvancePay account can be made by:**

- Using a MasterCard or Visa branded credit or debit card online at [www.offenderconnect.com](http://www.offenderconnect.com)
- Calling GTL's automated number 1-800 483-8314
- Mailing a check or money order payable to Global Tel-Link at PO BOX 911722, Denver, CO 80291-1722

Regardless of the method:

Families and friends can manage phone numbers on their GTL AdvancePay Account, make payments, view balances online at the offenderconnect website and more!

Toll Free Number: 1-888-385-9366 • Fax Number: 251-473-2802

Hours of operation:  
Monday-Friday, 8am to Midnight, EST  
Saturday and Sunday, 9am to 8pm, EST

Mailing Address:  
AdvancePay Service Dept.  
Department 9111722  
Denver, Colorado 80291-172

Website: [www.offenderconnect.com](http://www.offenderconnect.com)

FEB 13 2013

FCC Mail Room

To whom it may concern,

I write this letter to express my dissatisfaction with the current situation with inmate phone systems. More specifically, the way collect calls are charged. In these times of equality, there is a lack of understanding when charges are increased at a loved one's expense. Regardless of an inmate calling and using personal funds or calling collect, the call originates in a correctional institute and ends at a loved one's home. Why must the charges differ? Is it truly necessary to capitalize on an individual who may not have enough funds to correspond in a vocal manner and must utilize a collect call? As inmates, we are aware of the financial burden we are to loved ones for personal hygienic items and additional nourishment. Must their burdens be increased on calls to them? Capitalizing on the misfortune of individuals is something this country has fought against. Monetary gain on the misfortunate is considered a crime, except when applied to the convicted. I thank you for the time you have invested in reviewing this correspondence.

Sincerely

  
Hector Towalia Jr.  
12223-027

2-7-13

Hi Federal Communication Commission

I would like to say that the collect calls to my Family and Friends are outrageous Rates charged and especially for the first two minutes yes and the sad part is that is when the computer is talking saying that this caller is from someone incarcerated in prison. this need to be stop now and it do it again after about 12 min the same saying as the first one this need to be stop all of it

thank you!  
Mr. Antonio West 4301424

Received & Inspected

FEB 13 2013

FCC Mail Room

Ricky Patterson  
Reg # B79037  
P.O. Box 112  
Joliet, Ill, 60434

Received & Inspected

FEB 13 2013

FCC Mail Room

Federal Communication Commission;  
Chief Information Officer

Greetings, I'm writing to you today out of  
inquire, so to recent information I received about your office  
investigating the over pricing of inmates phone calls. This  
issue is dear to me, because everytime I call my family  
from this institution the price to talk for 30min (instate) is over  
\$12.00 including the connection fee. The institution where I'm held  
is in Joliet, Illinois, my family is in Champaign, Illinois, app-  
-roximately 1 hour, 15 min away.

This charge is extremely high, because it is cheaper  
for my family to speak with my sister in California for four  
hours, than to speak with me for a brief thirty minutes. With  
my families economic position, this discrepancy makes call-  
-ing home a strain on my loving family. So if you can  
please supply me with any and all information you have on  
this investigation your building so we can join your fight.  
For my family and church will be willing to rally behind  
this cause... Thank you for your time and effort....

Respectfully

Ricky Patterson