

My complaint is against NETTALK.COM, INC.

I bought a device from them named Nettalk Duo Wifi. I activated and purchased International add on for \$120.

The international calling doesn't work. I tried to contact them by phone at 1 (786) 289-0998 and online by submitting a ticket at [faq.nettalk.com](http://faq.nettalk.com).

They didn't respond. I wanted to return the product and cancel the service and get the full amount back.

I believe that others may also have this experience with Nettalk. They may not have tried to file a complaint.

When I surfed online I found many forum posts, most of them says the "device doesn't work" and "bad customer service".