

Secretary Dortch,

I thought the whole purpose of having the CaptionCall phone was so I/we would have captioning. I am the only one that uses the CaptionCall phone. I have other phones in the house that those not needing the captioning use.

This very annoying and disrupting to me to have to remember to click on the caption "ON" button.

It helps me a great deal to know the caption is there in conversing as I can glance over and pick up what didn't or missed completely.

Please take my comments into consideration when making a final decision on this matter.

Sincerely,

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