

G. Howard Abplanalp
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Vernal, UT 84078

Received & Inspected

JUN 06 2013

FCC Mail Room

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20534
CG Docket Nos. 13-24 and 03-123

I appreciate my caption call phone.
I don't mind using the on caption button,
I would rather you do not mess with
it - leave it as is.

It's a big help to me.

Sorry, I tried to use your email - but
don't understand how to use it.

I don't mind writing.

Thanks for your concern.

Sincerely,

G. Howard Abplanalp

my email - gha@easlink.com
phone # - 435-789-5184

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

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JUN 06 2013

FCC Mail Room

CG Docket Nos. 13-24 and 03-123

I am writing to express my concern about a recent change to captioned telephone service that requires my phone to be in the "captions off" mode at the beginning of every call. As someone who depends on captioning in order to communicate with others over the telephone, this is extremely inconvenient.

I have significant hearing impairment and hearing over the telephone is particularly difficult for me. Captioned telephone service makes an enormous difference in my life. With captioning, I can stay in touch with my family and friends and easily conduct business over the phone. I know that in an emergency I will be able to get the help I need. There is no one else in my home who uses my captioning telephone without needing it, so forcing me to begin every call with captioning in the "off" setting is unwarranted. I now must take extra steps in order to have a phone conversation similar to anyone without difficulty hearing on the phone.

I hope that the FCC will reconsider this change based on the needs of people like me.

Sincerely,

BERNARD P. CORBMAN
Printed Full Name

1855 GOLDENROD LANE
Street Address

VISTA
City

CA 92081
State Zip Code

Bernard P. Corbman
Signature

5/23/13
Date

Note: This letter will be filed into an official FCC proceeding. All information submitted including names and address will be publicly available via the web.

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May 31, 2013

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

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JUN 06 2013

FCC Mail Room

CG Docket Nos. 13-24 and 03-123

Dear Ms. Dorth,

I am writing to express myself as being in favor of the recent change which requires the captioning feature of these phones to be automatically "Off" rather than automatically "On". I can turn this on if I find that I need it. Having this perpetually "On" is simply a honey pot for the caption phone providers and a waste of the taxpayer's money. Of course these providers are sounding the alarm and encouraging people to write and comment. Of course they can not tell us how to comment but the implied message is clear, "You are going to lose this valuable service in which the caption is always "On"!!! This is nonsense. Turn it on if you need it, what is so hard about that?

Please stick by your guns on this one. You will not hear this sentiment often but your new ruling is government working as government is meant to work. Thank you for your efforts.

Sincerely,



Leland C. Eyres
13900 54th Ave. N #3
Plymouth, MN 55446
email: eyresmn@gmail.com
Phone: 763-565-1390

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JUN 06 2013

FCC Mail Room

May 30, 2013

TO: Marlene H. Dortch

RE: CG Docket Nos. 13-24 and 03-123

I am deeply concerned about the recent changes that have been made to my captioned telephone service. Now I must press captions on in the beginning of every call. This is very inconvenient because it takes time for the captioning service to answer while someone is waiting on the phone trying to talk with me. Unless the person on the other end is a friend they usually just hang up thinking no one will answer the phone.

I have a profound hearing loss and using a telephone is very, very difficult for me. I am totally unable to use a cell phone like most of the population and now you are making it very difficult to use the one phone I can use. No one else uses this phone except me so having the setting in an off mode is totally unnecessary. Why are you making an already difficult experience of using the phone so much harder for me?

Please re-consider this change based on the needs of hard of hearing people.

Sincerely,



Arlene C. Patton

1133 Teresa

West Covina, CA 91790

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