

June 20, 2013

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

RE: **CG Docket Nos. 08-15**

Dear Ms. Dortch:

On behalf of Speech Communications Assistance by Telephone, Inc, I write to ask the Commission to expressly allow providers to contact speech-to-speech relay (STS) users to create user profiles under any new STS regulations.

As explained in the June 19, 2012 Consumer Groups comment in this docket,¹ STS users need to be able to create user profiles in order to better facilitate STS calls. However, many STS users are not informed about user profiles and how they can greatly improve the quality of STS calls. Providers need to be able to contact STS users before or after a call and share information about creating user profiles, and then, if the STS user is interested, help him/her create a user profile.

Respectfully submitted,

Bob Segalman, Ph.D., Sc.D. (Hon.)
President
Speech Communications Assistance by Telephone, Inc.
515 P Street, #403
Sacramento, CA 95814

cc: Gregory Hlibok, DRO

¹ Consumer Groups Comment, CG Docket No. 03-123 and 08-15 (filed June 19, 2012).