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From: **SLD Problem Resolution Mailbox** <sld-problem-resolution@vangent.com>

Date: Wed, Feb 27, 2013 at 9:17 AM

Subject: E-Rate Problem Resolution; Form 470; Case # 22-472320

To: "smorris@acelfresno.org" <smorris@acelfresno.org>

Date: February 27, 2013

Contact Name: Stephen Morris

Applicant Name: Fresno Academy of Civic and Entrepreneurial Leadership

Contact Phone Number: [\(559\) 408-7077](tel:(559)408-7077)

Form Type: 470

Application Number(s): N/A

Applicant Form Identifier: Fresno ACEL

Response Due Date: March 14, 2013

We are making this contact with you to obtain the necessary information to successfully data enter your E-Rate Form 470.

We need the following information from you so that we may complete data entry:

Block 1 – Item 3 was left blank. The billed entity number was left blank. This information is needed to process the form.

Item 8 – for quantity or capacity you listed a dollar amount – this is for the number of lines or users and such.

Item 9 – for quantity or capacity you listed a dollar amount – this is for the number of users / or bandwidth and such.

Item 10 – for the listing of Hub-Switch the quantity or capacity was left blank.

Item 11 – for the quantity or capacity you listed dollar amount – you should list the items that will be serviced.

Item 13 – you selected restrictions by state or local laws if there are no restrictions remove that selection and select the other box. If there are restrictions you must specify.

Item 15 – the billed entity number is needed in this area.

Item 16 – you have made the selection for both school and library. You would remove item B.

Please make these corrections to your form and fax to my attention at [888-276-8736](tel:888-276-8736) or email the corrections to my attention at sld-problem-resolution@vangent.com. Please reference the application number or form identifier and include your full name and title in all correspondences. If you have any questions, please call me at [888-203-8100](tel:888-203-8100) and reference **Case Number 22-472320**.

We need to receive this information from you within 15 calendar days of this communication. Failure to do so may result in rejection of your form or removal of an incomplete line. If you need additional time to prepare your response, please let me know as soon as possible.

If you need to cancel your form or any individual lines, please clearly indicate in your response that it is your intention to cancel the form or line. Include in any cancellation

request the form number and/or Form Identifier, the Funding Request Number(s), and the complete name, title and signature of the authorized individual.

Thank you for your cooperation and continued support of the Universal Service Program.

Sherry Wolford

Client Service Bureau / Problem Resolution

Schools and Libraries Division

Help Line: [888-203-8100](tel:888-203-8100)

Fax: [888-276-8736](tel:888-276-8736)

E-Mail: sld-problem-resolution@vangent.com

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Stephen H. Morris, Principal/Executive Director

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