

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 27, 2013

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: Ex Parte Contact with FCC Staff, In the matter of Improving 9-1-1 Reliability and Continuity of Communications Networks, Including Broadband Technologies, PS Docket No. 13-75, PS Docket No. 11-60

Dear Ms. Dortch:

Pursuant to Sections 1.1206(b)(1) of the Commission's Rules, the California Public Utilities Commission (CPUC) and the People of the State of California submit for filing this notice of recent ex parte communications with FCC staff. The ex parte communications were oral and occurred at the request of FCC staff via conference call on Tuesday, June 25, 2013.

FCC staff who participated on the call were Jeffrey Goldthorp, Lauren Kravetz, John Healy, Michael Connelly, Eric Schmidt, Joel Thomas, and Cecilia Mateo. CPUC staff who participated were Helen Mickiewicz, Roxanne Scott, Karen Eckersley, Lisa Prigozen, and Simin Litkouhi.

FCC staff initiated the communication in an effort to get additional information from the CPUC in relation to the CPUC's comments in this docket submitted on May 13, 2013. In response to FCC staff questions, the CPUC communicated the following:

- 1) CPUC staff stated that they do not presently have any data regarding how effective 9-1-1 service has been in saving actual lives.
- 2) CPUC staff expressed a belief that major disasters in California have affected provision of 9-1-1 service to the public, but could not immediately verify whether such outages extended beyond failure of

facilities connecting end-users to the network and also included failure of facilities connecting the PSAPs to the network.

- 3) CPUC staff explained that the CPUC's Decision 10-01-026 (issued January 21, 2010) regarding back-up power, imposed a requirement on carriers, including VoIP providers, to notify their customers of the extent of back-up power in the carrier's facilities located on customer premises.
- 4) CPUC staff explained that the CPUC's role in overseeing the provision of 9-1-1 service in California is limited to approving service providers' 9-1-1 tariffs, while the California Technology Agency sets the 9-1-1 surcharge and enters into contracts with the service providers on behalf of the state.
- 5) CPUC staff addressed FCC staff questions regarding details of a CPUC report on network outages issued in 2008 by referring FCC staff to supporting documentation contained in the report.

Thank you for your assistance in making this information part of the record. If you have any questions pertaining to this filing, you may reach me at 415.703.1319, or by e-mail at Helen.mickiewicz@cpuc.ca.gov.

Sincerely,

/s/ HELEN M. MICKIEWICZ

Helen M. Mickiewicz
Assistant General Counsel

HMM:nas