

Marlene H. Dortch
Secretary
Federal Communications Commission 445
12th Street, SW Washington, DC 20554

Received & Inspected

JUL 01 2013

FCC Mail Room

CG Docket Nos. 13-24 and 03-123

I am writing to express my concern about a recent change to captioned telephone service that requires my phone to be in the "captions off" mode at the beginning of every call. As someone who depends on captioning in order to communicate with others over the telephone, this is extremely inconvenient.

I have significant hearing impairment and hearing over the telephone is particularly difficult for me. Captioned telephone service makes an enormous difference in my life. With captioning, I can stay in touch with my family and friends and easily conduct business over the phone. I know that in an emergency I will be able to get the help I need. There is no one else in my home who uses my captioning telephone without needing it, so forcing me to begin every call with captioning in the "off" setting is unwarranted. I now must take extra steps in order to have a phone conversation similar to anyone without difficulty hearing on the phone.

I hope that the FCC will reconsider this change based on the needs of people like me.

Sincerely,

Dick Ajamian

Printed Full Name

36049 Royal Sage Ct

Street Address

Palm Desert

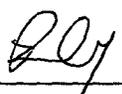
City

CA

State

92211

Zip Code


Signature

6/25/13
Date

Note: This letter will be filed into an official FCC proceeding. All information submitted including names and address will be publicly available via the web.

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Sincerely,

Nelda L Larson
Printed Full Name

7211 E. Melissa Ln.
Street Address

Sierra Vista
City

AZ 85650
State Zip Code

Nelda L Larson
Signature

6/25/2013
Date

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Sincerely,

Virginia M. Riner
Printed Full Name

806 COLONIAL AVE.
Street Address

Green Bay
City

WI
State

54304
Zip Code

Virginia M. Riner
Signature

6-19-13
Date

Note: This letter will be filed into an official FCC proceeding. All information submitted including names and address will be publicly available via the web.

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Sincerely,

DAVID CARTER CABLE

Printed Full Name

3800 Shamrock Drive

Street Address

Charlotte

City

N.C

State

28215

Zip Code

David C. Cable

Signature

6/24/13

Date

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