

Tariff Summary: Pay-Tel Communications, Inc.

	Call Surcharge	Third Party Payment Processing Fees	Monthly Bill Statement/ Processing Fees	Inactive Account Fees	Wireless Fee (Per Call)	Monthly State & Federal Regulatory Recovery Fees
Interstate Tariffs	\$0.00 – \$3.75	\$5.95 – Western Union \$5.65 – MoneyGram \$3.00 – Website \$3.00 – \$5.95 – Phone	Up to \$2.45	\$1.00 (monthly) fee after twelve months \$0.25 - \$0.75 surcharge for a call to an inactive account		
Alabama	\$2.25	Same as Interstate Tariffs except for: \$5.50 – MoneyGram				\$1.90
California	\$0.00 – \$3.00	See Interstate Tariffs Up to \$2.00 administrative fee per transaction	\$2.45	See Interstate Tariffs	\$3.00	
Colorado	\$0.00 – \$2.85	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Florida	\$0.00 – \$1.85	See Interstate Tariffs	\$2.45	See Interstate Tariffs		
Georgia	\$2.00 – \$2.70	Same as Interstate Tariffs except: \$9.95 – Western Union \$5.50 - \$5.95 MoneyGram	\$1.90			
Illinois	\$0.00 – \$3.00	See Interstate Tariffs Up to \$2.00 administrative fee per transaction	Up to \$2.45	See Interstate Tariffs	\$3.00	
Kansas	\$1.85 – \$2.85	Same as Interstate Tariffs except: \$5.50 - MoneyGram				\$1.90

	Call Surcharge	Third Party Payment Processing Fees	Monthly Bill Statement/ Processing Fees	Inactive Account Fees	Wireless Fee (Per Call)	Monthly State & Federal Regulatory Recovery Fees
Kentucky	\$1.85 – \$2.70	Same as Interstate Tariffs except: \$5.50 - MoneyGram				\$1.90
Maryland	\$1.70 – \$1.85	Same as Interstate Tariffs except: \$5.50 - MoneyGram				
Massachusetts	\$0.86 – \$2.70	Same as Interstate Tariffs except: \$5.50 - MoneyGram				\$1.90
Michigan	\$0.00 – \$3.00	See Interstate Tariffs Up to \$2.00 administrative fee per transaction	\$2.45	See Interstate Tariffs	\$3.00	
Mississippi	\$1.94 – \$2.70	Same as Interstate Tariffs except: \$5.50 - MoneyGram				
Missouri	\$1.85 – \$2.70	Same as Interstate Tariffs except: \$5.50 - MoneyGram				\$1.90
Nebraska	\$1.85 – \$2.70	Same as Interstate Tariffs except: \$5.50 - MoneyGram				\$1.90
Nevada	\$0.00 – \$2.75	See Interstate Tariffs Up to \$2.00 administrative fee per transaction	Up to \$2.45	See Interstate Tariffs	\$2.70	
New Jersey	\$0.00 – \$2.50	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		

	Call Surcharge	Third Party Payment Processing Fees	Monthly Bill Statement/ Processing Fees	Inactive Account Fees	Wireless Fee (Per Call)	Monthly State & Federal Regulatory Recovery Fees
New Mexico	\$0.00 – \$1.00	Same as Interstate Tariffs except: \$1.00 – \$5.00 Western Union \$5.65 – \$5.95 MoneyGram	Up to \$2.45	See Interstate Tariffs		
North Carolina	\$0.00 – \$1.85	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Ohio	\$1.85 – \$2.70	See Interstate Tariffs				
Oregon	\$1.85 – \$3.95	See Interstate Tariffs Up to \$2.00 administrative fee per transaction	Up to \$2.45	See Interstate Tariffs	\$2.70	
Pennsylvania	\$1.75 – \$1.85	See Interstate Tariffs	\$1.90			
South Carolina	\$0.00 – \$2.50	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Tennessee	\$0.00 – \$1.85	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Virginia	\$0.00 – \$3.00	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Washington	\$0.00 – \$3.25	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs		
Wisconsin	\$0.00 – \$3.95	See Interstate Tariffs	Up to \$2.45	See Interstate Tariffs	\$3.00	


[WELCOME](#)
[CUSTOMER CALLING PLANS](#)
[PAYMENT OPTIONS](#)
[RATES](#)
[FAQs](#)
[CONTACT US](#)


"The prepaid plan saves me money and helps me to keep track of the money I spend."

JT - Kinston , NC



[Click Here To Open and Print Brochure.](#)

PAYMENT OPTIONS

It's easy to open an account or add money to an existing account 24 hours a day. You can make a payment using Visa, MasterCard, Check/Debit Card, MoneyGram, Western Union Prepaid Services.

PAYMENT PROCESSING FEES

When making a payment on an account, you will be charged a Payment Processing Fee by the third party payment processor of the various payment options; Western Union Prepaid Services \$5.95*, MoneyGram \$5.65 (Wal-Mart Stores), Automated Payment Hotline \$3.00, Website \$3.00 and Live Payment Center \$5.95.

Payments can also be mailed directly to PAY-TEL with a check or money order to avoid the payment processing fees charged by the third party payment processors. Please be sure to mail your payment 2-3 days before your account is out of funds so you will not have any interruption in services.

* Reduced Western Union fees may be offered in certain states. Please check the tariff for your state to verify the applicable Western Union Fee. To do so, select Rates, then select your state on the map and follow the Tariff PDF link for the exact fees applicable to your state.

1. Make a payment on our Website. To make a payment using a Visa, MasterCard or Check/Debit Card. [Click here to go to Customer Log-in.](#)



[New Customers Click Here](#)

Payment Processing Fee \$3.00

Payments are posted immediately

2. Make a payment over the phone. To Save time you can call our Automated Payment Hotline at 1-800-729-8355 to open an account and make a payment with a Visa, MasterCard, or Check/Debit Card.

AUTOMATED PAYMENT HOTLINE
1-800-PAY-TELL
1-800-729-8355
24 Hours a Day

Payment Processing Fee \$3.00

Please note: Our Automated Payment Hotline is for payments only and does not provide access to Pay Tel Customer Service Representatives.

Payments are posted immediately

3. Make a payment by speaking with a Payment Specialist

LIVE PAYMENT CENTER
1-800-PAY-TELL
1-800-729-8355
24 Hours a Day

When calling 1-800-PAY-TELL, 1-800-729-8355 you can choose to use the **Automated Payment Hotline** or **Live Payment Center**

Payment Processing Fee \$5.95

Please note: Our Live Payment Specialist are to assist customers with opening an account and making payments **ONLY** and can not provide access to account information.

Payments are posted immediately

4. Make a payment using a prepaid cash card.



You can purchase a prepaid cash card to make a payment.

Wal-Mart Money Card[®]

Purchase at Wal-Mart; \$3.00 to activate card at register; Can be reloaded at Wal-Mart for a fee of \$3.00; Monthly service fee of \$3.00.

[Click here for more details.](#)



Green Dot[®] Prepaid MasterCard[®] or Visa[®] Card

Purchase at most retail stores; \$4.95 to activate card at register; Can be reloaded at register for fee of \$4.95; Monthly service fee of \$5.95.

[Click here for more details.](#)

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[Information gathered on 4/10/2012. Pay Tel is not responsible for changes in Wal-Mart[®] and Green Dot[®] policies and procedures. Please check their websites for the most up to date information.]

5. Make a payment using MoneyGram.

You can click on the MoneyGram Logo for a sample of the Blue Express Payment form with the information that is required to complete the form before



sending your payment.

If you wish to receive an Account statement mailed to you bi-monthly, make sure you provide your complete address with no abbreviations and please print the word **"YES"** on the **Attention Line** of the Blue Express Payment Form. [Click here for your nearest Money Gram location.](#)

MoneyGram charges a payment processing fee of \$5.65 at Walmart or \$5.95 at other locations.

Payments are posted within two hours

6. You can make a payment using Western Union's Prepaid Services.

Be sure to ask for **"Prepaid Services"** to get the **New** lower rate.

Please include Pay Tel's ID number 1111 in front of your area code and phone number.

Example: 1111336853XXXX



You can click on the Western Union Logo for a sample of the **New** Gray Prepaid Services Form that you are required to complete when sending your payment.

[Click here for your nearest Western Union location.](#)

Western Union Prepaid Services charge a payment processing fee of \$5.95*.

Payments are posted immediately

* Reduced Western Union fees may be offered in certain states. Please check the tariff for your state to verify the applicable Western Union Fee. To do so, select Rates, then select your state on the map and follow the Tariff PDF link for the exact fees applicable to your state.

PAYMENT POSTINGS:

Payments are posted to accounts when PAY-TEL receives notification of the payment from the payment processor. You can visit The My Account page on our Website or call 1-800-729-8355 after making your payment to check your account balance and confirm receipt of your payment.

BLOCK REMOVAL:

Blocks are released throughout the day.

7. Make a payment through the mail.



You can pay with a personal check or money order. [Click here](#) or on the link on the left to print a check/money order payment form to include with your payment.

Please be sure to mail your payment 2-3 days before your account is out of

 [Download Check/Money Order form](#)

funds so that you will not have any interruption in services.

Payment Processing Fee - No Charge

8. Prepaid calling cards

Several of the facilities where we provide service have prepaid calling cards that the inmates may purchase with funds from their commissary account. The availability of the calling cards is at the discretion of the confinement facility.

Disclaimers:

PAY-TEL Communications, Inc. reserves the right without notice to its customers and in its sole discretion to modify or amend any or all of its policies.

The theft of telecommunications services is a crime. PAY-TEL Communications, Inc. reserves the right to block calls to persons that do not pay for services and to prosecute individuals that attempt to steal such services.

INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

INTERSTATE & INTERNATIONAL
RATES, TERMS & CONDITIONS FOR INMATE TELECOMMUNICATIONS

This document contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This document applies to telecommunication services furnished by Pay Tel Communications, Inc., from Confinement Facilities to locations between the state within the United States and to international locations. This RTC may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued: February 25, 2013

Effective: February 25, 2013

John Vincent Townsend, President
Pay Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419
1-866-729-8352 ext. 178
president@paytel.com

INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INTERSTATE RATES AND CHARGES (continued)4.1.4 Interstate Calls

A.	Option 1		
	Per Call Service Charge:		\$2.85
	Per Minute Charge:		\$0.50
B.	Option 2		
	Per Call Service Charge:		\$3.00
	Per Minute Charge:		\$0.50
C.	Option 3		
	Per Call Service Charge:		\$3.75
	Per Minute Charge:		\$0.89
D.	Option 5		
	Per Call Service Charge:		\$3.00
	Per Minute Charge:		\$0.85
E.	Option 6		
	Per Call Service Charge:		\$2.50
	Per Minute Charge:		\$0.40
F.	Option 7		
	Per Call Service Charge:		\$2.75
	Per Minute Charge:		\$0.40
G.	Option 8		
	Per Call Service Charge:		\$2.68
	Per Minute Charge:		\$0.47
H.	Option 9		
	Per Call Service Charge:		\$2.40
	Per Minute Charge:		\$0.60

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INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INTERSTATE RATES AND CHARGES (continued)4.1.5 Uniform Rated Calls

A.	Option 1		
	Per Call Service Charge:	\$0.00	
	Per Minute Charge:	\$0.20	
B.	Option 2		
	Per Call Service Charge:	\$0.00	
	Per Minute Charge:	\$0.24	
C.	Option 3		
	Per Call Service Charge:	\$0.00	
	Per Minute Charge:	\$0.25	
D.	Option 4		
	Per Call Service Charge:	\$0.00	
	Per Minute Charge:	\$0.27	
E.	Option 5		
	Per Call Service Charge:	\$0.00	
	Per Minute Charge:	\$0.35	
F.	Option 6		
	Per Call Service Charge:	\$3.00	
	Per Minute Charge:	\$0.15	
G.	Option 7		
	Per Call Service Charge:	\$1.75	
	Per Minute Charge:	\$0.35	
H.	Option 8		
	Per Call Service Charge:	\$1.85	
	Per Minute Charge:	\$0.15	

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 INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

 SECTION 4 – INTERSTATE RATES AND CHARGES (continued)
4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect or prepaid collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this RTC.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

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INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INTERSTATE RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INTERSTATE RATES AND CHARGES (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INTERSTATE RATES AND CHARGES (continued)

 4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

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INTERSTATE & INTERNATIONAL INMATE TELECOMMUNICATIONS SERVICES

SECTION 6 - INTERSTATE RATES FOR CALLS PLACED OUTSIDE OF A CONFINEMENT FACILITY

6.1 Inactive Prepaid Account Phone Card Calls

6.1.1 Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$0.25
Rate per Minute	\$0.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

6.1.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

PAY-TEL COMMUNICATIONS, INC.
ALABAMA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Alabama. This tariff is on file with the Alabama Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Phone: 1-866-729-8352 ext. 178

Fax: 1-336-852-9897

Issued: August 1, 2009

Effective:

John Vincent Townsend, President
Pay-Tel Communications, Inc.
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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of an Operator Services Charge and the applicable local message rate. The total charges for each toll call consists of two elements: an Operator Services Charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.25 Operator Services Charge plus a \$.50 Local Message Rate.

4.1.4 IntraLATA Collect Calls

A. Operator Services Charge \$2.25

B. Per Minute Usage Rate

Initial Minute \$.30

Each Additional Minute \$.30

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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

A. Operator Services Charge \$2.25

B. Per Minute usage Rate

 Initial Minute \$.30

 Each Additional Minute \$.30

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a governmental entity are listed as separate line items on the Customer's bill. See Section 2.4 Taxes and Fees for a list of Applicable Taxes and Fees in Alabama.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund request must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G. for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

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ALABAMA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Issued: August 1, 2009

Effective:

John Vincent Townsend, President
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INTEREXCHANGE CARRIER

**TARIFF SCHEDULE
APPLICABLE TO
INTEREXCHANGE TRANSMISSION SERVICES
WITHIN THE STATE OF CALIFORNIA
ISSUED BY
PAY TEL COMMUNICATIONS, INC.**

U-7174-C

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

4. Uniform Rated Calls (T)

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telecommunications Services, the Company may apply a specialized uniform rate structure, as set forth in Subsection F of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement. (T)

B. LOCAL COLLECT CALL RATES

The maximum rate for a local collect call is a \$3.00 Fixed Service Charge plus a \$.08 per minute call rate. (I)

C. INTRALATA NON-LOCAL COLLECT CALL RATES

1. **Fixed Per Call Service Charge** \$3.00 (I)

2. **Measured Charges**

Initial Minute (or Fraction Thereof) \$.69 (I)
Each Additional Minute (or Fraction Thereof) \$.69 (I)

D. INTERLATA COLLECT CALL RATES

1. **Fixed Per Call Service Charge** \$3.00 (I)

2. **Measured Charges**

Initial Minute (or Fraction Thereof) \$.69 (I)
Each Additional Minute (or Fraction Thereof) \$.69 (I)

E. CALLS TO WIRELESS NUMBERS AND CALL FORWARDING NUMBERS*

1. **Fixed Per Call Service Charge** \$3.00 (I)

2. **Measured Charges**

Initial Minute (or fraction thereof) \$.25 (I)
Each Additional Minute (or fraction thereof) \$.25 (I)

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

E. CALLS TO WIRELESS NUMBERS AND CALL FORWARDING NUMBERS* (continued)

3. Calls will be billed at a three (3) minute per call minimum.
4. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates may at any time and of their own accord obtain a local phone number from an incumbent local landline telephone company or competitive local landline service provider serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections I.B.C. and D. of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

F. UNIFORM RATED CALLS* (T)

1. **Fixed Per Call Service Charge** \$0.00 (R)
2. **Measured Charges**
 - Initial Minute (or fraction thereof) \$.35 (I)
 - Each Additional Minute (or fraction thereof) \$.35 (I)
3. Calls are billed at a three (3) minute minimum. (C)

*The Company may in its sole discretion and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections I.B.C.D. and E. of this Section, impose this specialized flat rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

G. APPLICABLE TAXES AND SURCHARGES

Customer will be billed for and is liable for payment of all applicable federal, state and local taxes and surcharges, including but not limited to the fee and surcharges established by the CPUC for the following purposes referenced in the following paragraph. (X)

1. In addition to the charges specifically pertaining to the Company's services, whether set forth herein or established by special contract, certain federal, state, and municipal surcharges, taxes, and fees will be applied. These surcharges, taxes and fees are calculated based upon the amount billed to the end user for the Company's intrastate telecommunications services. Such charges include, but are not limited to, the surcharges and fees referenced in paragraph 2., below.

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

G. APPLICABLE TAXES AND SURCHARGES (continued)

2. Pursuant to CPUC Resolution No. T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharge rates (excluding a. Universal Lifeline Telephone Service (ULTS) billings; b. charges to other certificated carriers for services that are to be resold; c. coin sent paid telephone calls (coin in box) and debit card calls; d. customer-specific contracts effective before 9/15/94; e. usage charges for coin-operated pay telephones; f. directory advertising; and g. one-way radio paging) and the CPUC Reimbursement Fee rate (excluding a. directory advertising and sales; b. terminal equipment sales; and c. inter-utility sales) to intrastate services. For a list of the Public Program surcharges and the CPUC Reimbursement Fee, and the current percentage amounts thereof, please refer to the Pacific Bell Telephone Company (d.b.a. AT&T California) tariffs.
3. All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

H. PREPAID CARD CALLS

Charges for Prepaid Card calls, as described in Rule 2.B.1. hereof, will not exceed the collect call rate for the appropriate type call as listed in this Section.

Following an Inmate's release from a Confinement Facility, a refund of the the value remaining on a Prepaid Card can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

I. DEBIT CALLS

1. Option 1 – Debit Calls, as described in Rule 2.B.2. hereof, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in this Section.
2. Option 2 – Debit Calls, as described in Rule 2.B.2. hereof, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

J. DIRECT BILL CUSTOMER ACCOUNT PROGRAM

Direct Bill calls, as described in Rule 2.C.2. hereof, will be provided at rates not to exceed the collect call rate for the appropriate type of call as listed in this Section.

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

K. PREPAID CUSTOMER ACCOUNT PROGRAM

1. Prepaid Account Calls

(T)

As described in Rule 2.C.3.e. hereof, Prepaid Account Calls may, at the discretion of the Company, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements.

See Rule 2.C.3.f. Refunds for information on how to request a refund.

2. Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

(T)

L. BILL PROCESSING FEE

A monthly charge of \$2.45 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

(I)

M. PAYMENT BY CHECK OR MONEY ORDER THROUGH THE MAIL

No payment processing fees will be charged to a Customer when the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

N. LATE PAYMENT FEE

A late payment fee of one and one-half percent (1½%) per month (18% per annum) may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date. Where the Company elects to apply late payment fees, it will provide notice to the Customer on the invoice(s) to which such charges will be applicable.

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

O. THIRD PARTY PAYMENT PROCESSORS

The Company has established multiple payment options for Customers who choose to open accounts directly with the Company. These payment options are provided by Third Party Payment Processors that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union Prepaid Services, MoneyGram®, Phone Payment Processor, and a Website Online Payment Processor.

(T)

The Company reserves the right to charge a fee to the Customer not to exceed \$2.00 per transaction to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

(N)

(N)

1. Western Union Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment. This fee will not be assessed on those Customers who mail a check or money order to the Company.

(T)

2. MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a cash payment through MoneyGram® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed to those Customers who mail a check or money order to the Company.

3. Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or check or debit card online for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment. This fee will not be assessed on those Customers who mail a check or money order to the Company.

(T)

INTEREXCHANGE CARRIER

**I. RATE SCHEDULES
(CONTINUED)**

4. Phone Payment Processing Fee

(T)

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or check or debit card over the phone for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment. This fee will not be assessed on those customers who mail a check or money order to the Company.

(T)

P. VOICE VERIFICATION FEE

(N)

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

(N)

INTEREXCHANGE CARRIER

I. RATE SCHEDULES
(CONTINUED)

Q. PREPAID PHONE CARD MAINTENANCE FEE FOR INACTIVE PREPAID ACCOUNT CUSTOMERS (N)

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee: \$1.00 (N)

COLORADO INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

COLORADO INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Colorado. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

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COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in Colorado. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$2.50
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$2.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.25
Each Additional Minute (or fraction thereof)	\$.25

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$2.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.35
Each Additional Minute (or fraction thereof)	\$.35

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.50
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.15
Each Add'l Minute (or fraction thereof)	\$0.15

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.25
Each Add'l Minute (or fraction thereof)	\$0.25

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. Uniform Rated Calls are limited to fifteen (15) minutes.

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COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

- 4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.
- 4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

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COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

COLORADO INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY**5.1 Inactive Prepaid Account Phone Card Calls**

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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FLORIDA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

FLORIDA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Florida. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

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FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$1.75
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.50
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.15
Each Add'l Minute (or fraction thereof)	\$0.15

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.25
Each Add'l Minute (or fraction thereof)	\$0.25

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility.

Issued: January 31, 2013

Effective: February 1, 2013

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FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to add a transaction fee to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

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FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

FLORIDA INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY

5.1 Inactive Prepaid Account Phone Card Calls

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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Issued: January 31, 2013

Effective: February 1, 2013

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ORIGINAL

Pay-Tel Communications, Inc.

Tariff No. 2
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GEORGIA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

GEORGIA INMATE TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 9 Oak Branch Drive, Greensboro, N.C. 27407. This tariff applies to services furnished within the state of Georgia. This Tariff is on file with the Georgia Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

Issued: June 28, 2007

Effective: July 1, 2007

John Vincent Townsend, President
Pay-Tel Communications, Inc.
9 Oak Branch Drive
Greensboro, NC 27407

GEORGIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Collect Calls and Debit Calling This Section 4.1 applies to all Company calls except Prepaid Card calls. The rates charged by the Company for toll calls shall consist of a fixed service charge and a measured charge dependent upon the duration of the call. The rates for local calls shall consist of a fixed service charge and the applicable local call rate.

4.1.1 Computation of Charges

The total charge for each toll call consists of two charge elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute, which is applied to each minute, with fractional minutes rounded up to the nearest one full minute. Local calls shall consist of a fixed service charge and a fixed usage fee.

4.1.2 Chargeable Times

Chargeable time begins when the Called Party accepts the charges by positive acceptance through pressing the number "3" on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party (the inmate) or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Calls

The maximum rate for a local call will be an operator service charge of \$2.20 plus a \$.50 local call rate.

4.1.4 IntraLATA Calls

A. Measured Charges

Initial Minute	\$.19	(R)
Each Additional Minute	\$.19	(R)

B. Fixed Service Charge =	\$2.00	(R)
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GEORGIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Calls

A. Measured Charges

Initial Minute \$.19
Each Additional Minute \$.19

B. Fixed Service Charge \$2.00

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.4.1 hereof, will not exceed the collect call rate for (T) the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility, a Company Prepaid Card may be used to place additional prepaid calls until available funds are used or a refund may be requested by sending the card to the Company at the address printed on the card.

4.3 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.4 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

4.5 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

Issued: December 2, 2008

Effective: December 15, 2008

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GEORGIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.6 Local Exchange Company Bill Statement Fee

An undiscountable bill statement fee of \$1.90 shall be applied to a Billed Party's Local Exchange Carrier bill each month in which Collect Calls from Confinement Facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover a portion of the Company's expenses associated with billing calls through the local exchange carrier. No fee will be assessed in any month if no Collect Calls are accepted. This fee will not be assessed on Billed Parties who are billed directly by the Company. (I)

4.7 Direct Bill and Prepaid Customer Account Payment Options

Customers may open accounts and make payments on accounts using several payment options: Payment by check or money order through the mail, Western Union, MoneyGram, the Website Online Payment Processor or the Automated Phone Payment Processor. When a Customer makes a payment on an account, a payment processing fee will be charged by the third party providers of the various payment options. These payment processing fees are referenced in this tariff to advise the customer of the charges. A payment processing fee is not assessed on customers who mail a check or money order to the Company. (T)

4.7.1 Payment by Check or Money Order through the Mail

Customers that elect to send a check or Money Order through the mail will incur no additional fees. Payments should be mailed two – three days before the account is out of funds so service will not be interrupted.

4.7.2 Western Union Quick Collect Payment Processing Fee

An undiscountable fee of \$9.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the customer of the charge. This fee is not assessed on Customers who mail a check or money order to the Company. (T)

4.7.3 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. A fee of \$5.95 is charged by MoneyGram at other locations. This fee is referenced in this tariff in to advise the customer of the charge. This fee is not assessed on Customers who mail a check or money order to the Company. (T)

GEORGIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.7.4 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the third party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company on its website www.paytel.com. This fee covers the expenses associated with third-party database verification, validation, fraud prevention and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee is not assessed on Customers who mail a check or money order to the Company.

(R)

(T)

4.7.5 Automated Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the third party Automated Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention and payment processing available through the Automated Phone Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee is not assessed on Customers who mail a check or money order to the Company.

(R)

(T)

4.8 Prepaid Account Discount Plan

Family Connection Calling Plan™ – A plan available for Customers who open a prepaid account. The plan provides a discount on every call based on the amount of pre-payment made by the Customer.

Prepaid Account Discounts

(T)

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check or money order, to avoid the payment processing fees charged by the third party providers of the various payment options Western Union, MoneyGram, the Website Online Payment Processor or the Automated Phone Payment Processor.

(T)

The Family Connection Calling Plan™ is designed to provide reduced rates for calls to friends and family members who need to stay in touch with inmates. Customers should choose payment amounts that best fit their needs. When the Customer no longer needs the account, they can cancel the account and request a refund in writing. There is no charge for issuing a refund. See Section 3.5.4.G for information on how to request a refund.

(T)

ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

ILLINOIS INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Illinois. This tariff is on file with the Illinois Commerce Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued: January 21, 2011

Effective: January 25, 2011

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.6 Local Collect Calls

A. Fixed Per Call Service Charge	\$3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.30
Each Additional Minute (or fraction thereof)	\$.30

4.1.7 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.30
Each Additional Minute (or fraction thereof)	\$.30

4.1.8 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.30
Each Additional Minute (or fraction thereof)	\$.30

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.9 Calls to Wireless Numbers and Call Forwarding Numbers*

A. Option 1

1. Fixed Per Call Service Charge \$3.00

2. Measured Charges
 - Initial Minute (or fraction thereof) \$.30
 - Each Additional Minute (or fraction thereof) \$.30

3. Calls are billed at a three (3) minute minimum.

B. Option 2

1. Calls are rated at the tariffed rate for intra-State/intraLATA collect calls as outlined in Section 4.1.7 above.

- C. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates may at any time and of their own accord obtain a local phone number from a landline incumbent Local Exchange Carrier or a landline Competitive Local Exchange Carrier serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections 4.1.6 - 4.1.8 of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

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Effective: January 25, 2011

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.10 Uniform Rated Calls*

- | | |
|--|--------|
| A. Fixed Per Call Service Charge | \$0.00 |
| B. Measured Charges | |
| Initial Minute (or fraction thereof) | \$.50 |
| Each Additional Minute (or fraction thereof) | \$.50 |
| C. Calls are billed at a three (3) minute minimum. | |

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.6 – 4.1.9 of this Section, impose this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may receive, at the discretion of the Company, a Family Connection Calling Plan™ discount on calls. Customers will be notified of any discounts on the Company website and on customer accounts statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

4.5.2 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.6 Miscellaneous Charges4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee: \$1.00

4.6.3 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

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Effective: January 25, 2011

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to charge a fee to the Customer not to exceed \$2.00 per transaction to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

An undiscountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a cash payment through Western Union® for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

**or such other future charge imposed by Western Union®*

4.8.2 MoneyGram® Payment Processing Fee

An undiscountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a cash payment through MoneyGram® at Walmart® for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

MoneyGram® Payment Processing Fee: \$5.65*

**or such other future charge imposed by MoneyGram®*

Issued: January 21, 2011

Effective: January 25, 2011

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ILLINOIS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.8.3 Website Online Payment Processing Fee

An undiscountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Website Online Payment Processing Fee: \$3.00*

**or such other future charge imposed by the Third Party Website Online Payment Processor*

4.8.4 Phone Payment Processing Fee

An undiscountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Phone Payment Processing Fees:

Automated Phone System: \$3.00*

Live Customer Service Assistance: \$5.95*

**or such other future charge imposed by the Third Party Phone Payment Processor*

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Effective: January 25, 2011

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KANSAS INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

KANSAS INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Kansas. This tariff is on file with the Kansas Corporation Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued:

Effective:

John Vincent Townsend, President
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KANSAS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.35 Operator Surcharge plus the Local Call rate, \$.50.

4.1.4 IntraLATA Collect Calls

A. Operator Surcharge	\$1.85
B. Measured Charges	
Initial Minute	\$.40
Each Additional Minute	\$.40

Issued: April 1, 2009

Effective:

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KANSAS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

A. Operator Surcharge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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KANSAS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

Issued: April 1, 2009

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KANSAS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Issued: April 1, 2009

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KANSAS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Issued: April 1, 2009

Effective:

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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

KENTUCKY INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Kentucky. This tariff is on file with the Kentucky Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued: August 1, 2009

Effective:

John Vincent Townsend, President
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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 -- RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number "3" on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus the Local Call rate, \$.50.

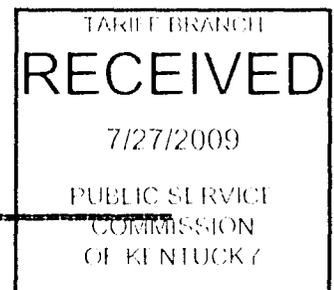
4.1.4 IntraLATA Collect Calls

A. Operator Surcharge	\$1.85
B. Measured Charges	
Initial Minute	\$.40
Each Additional Minute	\$.40

Issued: August 1, 2009

Effective:

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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

- A. Operator Surcharge \$1.85

- B. Measured Charges
 - Initial Minute \$.40
 - Each Additional Minute \$.40

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

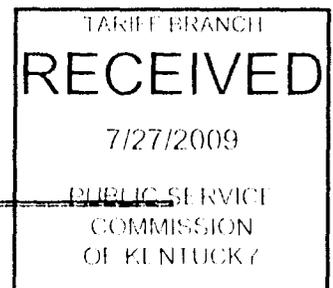
4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

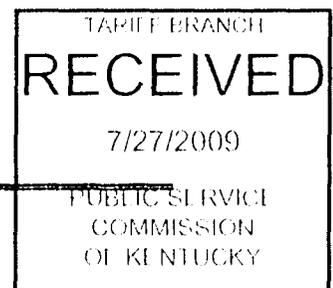
4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Issued: August 1, 2009

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KENTUCKY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

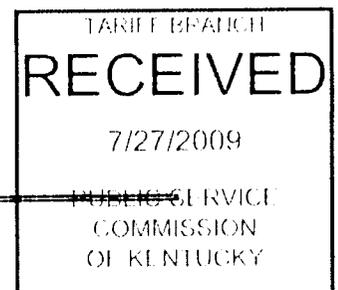
4.11.4 Automated Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Issued: August 1, 2009

Effective:

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Tariff Schedule Applicable to
Interexchange and Inmate Operator
Telecommunications Services Furnished by
Pay Tel Communications, Inc.
Between Points within the State of Maryland

Issued date: September 30, 2010

Effective date: December 15, 2010

J. Vincent Townsend, President
Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

RATES AND CHARGES

4.1 Calculation of Rates

4.1.1 Rates for service are measured.

4.1.2 Timing of calls begins when the call is answered at the called station.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$1.70 Operator Surcharge plus the applicable Local Call rate.

4.1.4 IntraLATA Collect Calls

A. Operator Surcharge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

4.1.5 InterLATA Collect Calls

A. Operator Surcharge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

Issued date: September 30, 2010

Effective date: December 15, 2010

J. Vincent Townsend, President
Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

SECTION 4 - RATES (continued)

4.3 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.4 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.5 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

Payment	Discount
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website

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Effective date: December 15, 2010

J. Vincent Townsend, President
Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Reserved for future use.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the

Issued date: September 30, 2010

Effective date: December 15, 2010

J. Vincent Townsend, President
Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Issued date: September 30, 2010

Effective date: December 15, 2010

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Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

MASSACHUSETTS INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Massachusetts. This tariff is on file with the Massachusetts Department of Telecommunications and Cable and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued: October 14, 2009

Effective: December 16, 2009

John Vincent Townsend, President
Pay-Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419
1-866-729-8352 ext. 178
president@paytel.com

MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the DT&E upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus the Local Call rate, \$.50.

4.1.4 IntraLATA Collect Calls

A. Operator Surcharge	\$.86
B. Measured Charges	
Initial Minute	\$.10
Each Additional Minute	\$.10

Issued: October 14, 2009

Effective: December 16, 2009

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MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

A. Operator Surcharge	\$.86
B. Measured Charges	
Initial Minute	\$.10
Each Additional Minute	\$.10

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

Issued: October 14, 2009

Effective: December 16, 2009

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MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

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MASSACHUSETTS INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

MICHIGAN INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Michigan. This tariff is on file with the Michigan Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

[INFORMATIONAL TARIFF ONLY]

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in Michigan. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Jurisdiction of Calls

The determination of whether a call is local, intraLATA, interLATA or interstate shall be determined based upon the originating number of the calling party at the Confinement Facility and the number of the called party to which a call is ultimately terminated. If a call is terminated locally, re-originated and thereafter terminated to a secondary number or to a wireless number the jurisdiction of which the company cannot readily ascertain, the call will be classified as a CrossLATA call and the rates associated therewith shall be applied to the call.

MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.3 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers

Confinement Facilities by law can limit the persons who may be called by inmates in the facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as calls to wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a Confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such number for security reasons.

To discourage inmates from attempting to circumvent the rules and regulations of the Confinement Facility, the Company has implemented a policy aimed at removing the economic incentive of utilizing these specific call disguise technologies by instituting CrossLATA call rate plans.

This specialized treatment will, in the Company's sole discretion, be made applicable to such calls based upon (a) the imposition of additional costs upon the Company associated with attempts to identify the actual terminating number, identify the Called Party and maintain required call controls, when wireless and call-forwarding technologies are used to attempt to circumvent traditional call identification, monitoring, and control procedures utilized by Confinement Facilities and law enforcement. (The Company may be required by a Confinement Facility and/or law enforcement to take these additional steps to assist them in fulfilling their authorized responsibilities to ensure public safety and prevent crime.); (b) the inability to meaningfully apply traditional rating distinctions, as between local and toll calling, in a wireless or call-forwarding environment; and (c) the imposition of additional costs upon the Company associated with attempting to properly track and bill for such categories of calls. When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the company shall classify the jurisdiction of the call as being CrossLATA and the rates associated therewith shall be applied to the call.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

A. Rate Structure for Calls Placed to Wireless and Call Forwarding Numbers

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.1.9 of this Section, upon Inmate calls placed to wireless phone numbers and call-forwarding phone numbers from a given Facility where the actual termination number cannot be readily ascertained.

4.1.4 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.10 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.5 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.6 Local Collect Calls

A. Fixed Per Call Service Charge	\$ 3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.25
Each Additional Minute (or fraction thereof)	\$.25

4.1.7 Intra-State/IntraLATA Collect Calls

C. Fixed Per Call Service Charge	\$ 3.00
D. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

4.1.8 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.9 Calls to Wireless Numbers and Call Forwarding Numbers*

A. Option 1

1. Fixed Per Call Service Charge \$3.00

2. Measured Charges

Initial Minute (or fraction thereof) \$.25

Each Additional Minute (or fraction thereof) \$.25

3. Calls are billed at a three (3) minute minimum.

4. Calls are limited to a maximum duration of fifteen (15) minutes.

B. Option 2

1. Calls are rated at the tariffed rate for intra-State/intraLATA collect calls as outlined in Section 4.1.7 above.

C. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates may at any time and of their own accord obtain a local phone number from a landline incumbent Local Exchange Carrier or a landline Competitive Local Exchange Carrier serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections 4.1.6 - 4.1.8 of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.10 Uniform Rated Calls*

- A. Fixed Per Call Service Charge \$ -0-
- B. Measured Charges
- | | |
|--|--------|
| Initial Minute (or fraction thereof) | \$0.50 |
| Each Additional Minute (or fraction thereof) | \$0.50 |
- C. Calls are billed at a three (3) minute minimum.
- D. Calls are limited to a maximum duration of fifteen (15) minutes

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.6 – 4.1.9 of this Section, impose this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.2 Prepaid Card Calls for Inmate Customers

Prepaid Card calls from within Confinement Facilities, as described in Section 3.5.1 hereof, will not exceed the collect call rates for the appropriate type of call as listed in Section 4.1. To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.5 Prepaid Account Program4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the discretion of the Company or direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

4.5.2 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

4.6 Miscellaneous Charges4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.6.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued.

Maximum Monthly Card Maintenance Fee: \$1.00

4.6.3 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to charge a fee to the Customer not to exceed \$2.00 per transaction to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

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MICHIGAN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

MISSISSIPPI INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Mississippi. This tariff is on file with the Mississippi Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

FILED

JUL - 7 2009

MISS. PUBLIC SERVICE
COMMISSION
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APPROVED

OCT - 6 2009

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Pay Tel Communications, Inc.
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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number "3" on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus the Local Call rate of \$.50.

4.1.4 IntraLATA Collect Calls

- A. Operator Surcharge \$2.50
- B. Measured Charges
 - Initial Minute \$.33
 - Each Additional Minute \$.33

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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

- A. Operator Surcharge \$1.94
- B. Measured Charges
 - Initial Minute \$.25
 - Each Additional Minute \$.25

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Reserved for future use.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

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COMMISSION

09-UA-0328

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Effective:

Issued by: John Vincent Townsend, President
Pay Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419

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MISS. PUBLIC SERVICE
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MISSISSIPPI INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 - RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

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TITLE SHEET

MISSOURI INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

COMPETITIVE CLASSIFICATION

Pay Tel Communications, Inc. operates as a competitive telecommunications company in the State of Missouri.

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Pay Tel Communications, Inc.
P.O. Box 8179
Greensboro, NC 27419

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Missouri Public
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SECTION 4 – RATES AND CHARGES4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number "3" on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus a local call rate of \$.50.

4.1.4 IntraLATA Collect Calls

A. Fixed Service Charge	\$1.85
B. Measured Charges	
Initial Minute	\$.40
Each Additional Minute	\$.40

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SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

- A. Operator Surcharge \$1.85

- B. Measured Charges
 - Initial Minute \$.40
 - Each Additional Minute \$.40

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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SECTION 4 – RATES AND CHARGES (continued)4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check or money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge; the amount of the fee is subject to change. This fee will not be assessed on those Customers who mail a check or money order to the Company.

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SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge; the amount of the fee is subject to change. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge; the amount of the fee is subject to change. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge; the amount of the fee is subject to change. This fee will not be assessed on those customers who mail a check or money order to the Company.

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NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

NEBRASKA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Nebraska. This tariff is on file with the Nebraska Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

Issued: July 28, 2009

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 NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus the Local Call rate of \$.50.

4.1.4 IntraLATA Collect Calls

A. Operator Surcharge	\$1.85
B. Measured Charges	
Initial Minute	\$.40
Each Additional Minute	\$.40

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NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.5 InterLATA Collect Calls

A. Operator Surcharge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are listed as separate line items on the Customer's bill.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

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NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

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NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Regulatory Cost Recovery Fee

A monthly charge of \$1.90 will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company.

4.10 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.11 Third Party Payment Processors

Third Party Payment Processors – The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors are Western Union Prepaid Services, MoneyGram, a Phone Payment Processor, and a Website Online Payment Processor.

4.11.1 Western Union Prepaid Services Payment Processing Fee

An undiscountable fee of \$5.95 will be charged to a Customer by Western Union each time the Customer chooses to make a cash payment through Western Union for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

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NEBRASKA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.11.2 MoneyGram Payment Processing Fee

An undiscountable fee of \$5.50 will be charged to a Customer by MoneyGram each time the Customer chooses to make a cash payment through MoneyGram at Wal*Mart for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.3 Website Online Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

4.11.4 Phone Payment Processing Fee

An undiscountable fee of \$3.00 will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card, check/debit card or check over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

NEVADA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Nevada. This tariff is on file with the Nevada Public Utilities Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

[INFORMATIONAL TARIFF ONLY]

Issued: May 26, 2011

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in Nevada. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Jurisdiction of Calls

The determination of whether a call is local, intraLATA, interLATA or interstate shall be determined based upon the originating number of the calling party at the Confinement Facility and the number of the called party to which a call is ultimately terminated. If a call is terminated locally, re-originated and thereafter terminated to a secondary number or to a wireless number the jurisdiction of which the company cannot readily ascertain, the call will be classified as a CrossLATA call and the rates associated therewith shall be applied to the call.

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.3 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers

Confinement Facilities by law can limit the persons who may be called by inmates in the facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as calls to wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a Confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such number for security reasons.

To discourage inmates from attempting to circumvent the rules and regulations of the Confinement Facility, the Company has implemented a policy aimed at removing the economic incentive of utilizing these specific call disguise technologies by instituting CrossLATA call rate plans.

This specialized treatment will, in the Company's sole discretion, be made applicable to such calls based upon (a) the imposition of additional costs upon the Company associated with attempts to identify the actual terminating number, identify the Called Party and maintain required call controls, when wireless and call-forwarding technologies are used to attempt to circumvent traditional call identification, monitoring, and control procedures utilized by Confinement Facilities and law enforcement. (The Company may be required by a Confinement Facility and/or law enforcement to take these additional steps to assist them in fulfilling their authorized responsibilities to ensure public safety and prevent crime.); (b) the inability to meaningfully apply traditional rating distinctions, as between local and toll calling, in a wireless or call-forwarding environment; and (c) the imposition of additional costs upon the Company associated with attempting to properly track and bill for such categories of calls.

When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the company shall classify the jurisdiction of the call as being CrossLATA and the rates associated therewith shall be applied to the call.

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

A. Rate Structure for Calls Placed to Wireless and Call Forwarding Numbers

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.1.9 of this Section, upon Inmate calls placed to wireless phone numbers and call-forwarding phone numbers from a given Facility where the actual termination number cannot be readily ascertained.

4.1.4 Uniform Rate Structure Calls

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.10 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.5 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.6 Local Collect Calls

4.1.6.1 Option 1 – Fixed Rate Local Collect Call: The per call rate, excluding taxes and government fees, for a local collect call consists of a \$2.25 Fixed Per Call Service Charge plus the applicable local call rate, \$.50.

4.1.6.2 Option 2 - Measured Local Collect Call:

A. Fixed Per Call Service Charge	\$1.95
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.14
Each Additional Minute (or fraction thereof)	\$.05

4.1.7 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.95
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

4.1.8 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.95
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

Issued: May 26, 2011

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.9 Alternate Rates for Calls to Wireless Numbers and Call Forwarding Numbers*

A. Option 1

1. Fixed Per Call Service Charge \$2.70
2. Measured Charges
 - Initial Minute (or fraction thereof) \$.06
 - Each Additional Minute (or fraction thereof) \$.06
3. Calls are billed at a three (3) minute minimum.

B. Option 2

1. Calls are rated at the tariffed rate for intra-State/intraLATA collect calls as outlined in Section 4.1.7 above.

- C. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates, may at any time and of their own accord obtain a local phone number from a landline incumbent Local Exchange Carrier or a landline Competitive Local Exchange Carrier serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections 4.1.3 - 4.1.5 of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.10 Uniform Rated Calls*4.1.10.1 Option 1

- | | |
|--|--------|
| A. Fixed Per Call Service Charge | \$ -0- |
| B. Measured Charges | |
| Initial Minute (or fraction thereof) | \$0.35 |
| Each Additional Minute (or fraction thereof) | \$0.35 |
| C. Calls are billed at a one (1) minute minimum. | |
| D. Calls are limited to a maximum duration of fifteen (15) minutes | |

4.1.10.2 Option 2

- | | |
|--|--------|
| A. Fixed Per Call Service Charge | \$1.50 |
| B. Measured Charges | |
| Initial Minute (or fraction thereof) | \$0.25 |
| Each Additional Minute (or fraction thereof) | \$0.25 |
| C. Calls are billed at a one (1) minute minimum. | |
| D. Calls are limited to a maximum duration of fifteen (15) minutes | |

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.6 – 4.1.9 of this Section, impose this specialized uniform rate structure for all domestic calling from a given Confinement Facility, regardless of the called party location, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

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NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

Prepaid Card calls from within Confinement Facilities, as described in Section 3.5.1 hereof, will not exceed the collect call rates for the appropriate type of call as listed in Section 4.1. To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the discretion of the Company or direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

4.5.2 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.6 Miscellaneous Charges4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee: \$1.00

4.6.3 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

4.6.3.1 Option 1 – Applicable to sites with a call duration limit of 15 minutes or less

Maximum Voice Verification Fee per call*: \$25

4.6.3.2 Option 2 – Applicable to Facilities with a call duration limit in excess of 15 minutes

Maximum Voice Verification Fee per minute*: \$.02

*where requested by the Confinement Facility

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to charge a fee to the Customer not to exceed \$2.00 per transaction to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

NEVADA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company. The current fee is \$5.95. As a courtesy, the current fee is also provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company. The current fee is \$5.65. As a courtesy, the current fee is also provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company. The current fee is \$3.00. As a courtesy, the current fee is also provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone through a live customer service representative for an account with the Company. The current fee is \$5.95. As a courtesy, the current fee is also provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment. Payments made using the fully automated phone system are charged a discounted reduced fee of \$3.00.

NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET**NEW JERSEY INMATE TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of New Jersey. The New Jersey Board of Public Utilities does not require inmate telephone service tariffs to be on file with the Commission. This tariff is provided for informational purposes and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

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NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in New Jersey. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

 NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$2.50
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$ 2.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.20
Each Additional Minute (or fraction thereof)	\$.20

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$ 2.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.20
Each Additional Minute (or fraction thereof)	\$.20

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$2.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.20
Each Add'l Minute (or fraction thereof)	\$0.20

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.30
Each Add'l Minute (or fraction thereof)	\$0.30

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. Uniform Rated Calls are limited to twenty (20) minutes.

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NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.6 Miscellaneous Charges**

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

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NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

NEW JERSEY INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

This tariff, Tariff No. 2, issued by Pay Tel Communications, Inc. cancels and replaces the current tariff on file, Tariff No. 1, issued by Pay Tel Communications, Inc. in its entirety.

TITLE SHEET

NEW MEXICO INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of New Mexico. This tariff is on file with the New Mexico Public Regulation Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in New Mexico. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. Additional fees may apply as set forth in Section 4.6 following.

4.1.2 Jurisdiction of Calls

The determination of whether a call is local, intraLATA, interLATA or interstate shall be determined based upon the originating number of the calling party at the Confinement Facility and the number of the called party to which a call is ultimately terminated. Confinement Facilities by law can limit the persons who may be called by inmates in the Facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a Confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such numbers for security reasons.

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 NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)
4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$1.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.15
Each Additional Minute (or fraction thereof)	\$.15

4.1.5 Intrastate Toll Collect Calls

A. Fixed Per Call Service Charge	\$1.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.15
Each Additional Minute (or fraction thereof)	\$.15

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 NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)4.1.6 Local Prepaid Collect Calls

A. Fixed Per Call Service Charge	\$.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.15
Each Additional Minute (or fraction thereof)	\$.15

4.1.7 Intrastate Toll Prepaid Collect Calls

A. Fixed Per Call Service Charge	\$.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.15
Each Additional Minute (or fraction thereof)	\$.15

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges, as provided in Section 2.4 above.

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

Prepaid Card calls from within Confinement Facilities, as described in Section 3.5.1 hereof, will not exceed the Prepaid Collect Call rates for the appropriate type of call as listed in Section 4.1. To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the Prepaid Collect Call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 –INMATE CALL RATES AND CHARGES (continued)

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the discretion of the Company, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)

4.6 Miscellaneous Charges

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

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 NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

An undiscountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a cash payment through Western Union® for an account with the Company. As a courtesy, the current fee is provided on the Company web site at www.paytel.com and is also disclosed to the customer at time of payment.

Western Union® Prepaid Services Utility Payment Processing Fee Options	
2 day transmission of funds	\$1.00*
Next day transmission of funds	\$4.00*
Immediate transmission of funds	\$5.00*

* or such other future charge imposed by Western Union®

4.8.2 MoneyGram® Payment Processing Fee

An undiscountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a cash payment through MoneyGram® at Walmart® for an account with the Company. As a courtesy, the current fee is also provided on the Company web site at www.paytel.com and is disclosed to the customer at time of payment.

MoneyGram® Payment Processing Fee at Walmart®	\$5.65*
MoneyGram® Payment Processing Fee at other locations	\$5.95*

* Or such other future charge imposed by MoneyGram®

 Issued: March 3, 2011

Effective: March 17, 2011

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 NMn1100a

 NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – INMATE CALL RATES AND CHARGES (continued)

4.8.3 Website Online Payment Processing Fee

A fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card online for an account with the Company. As a courtesy, the current fee is also provided on the Company web site at www.paytel.com and is disclosed to the customer at time of payment.

Website Online Payment Processing Fee	\$3.00
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4.8.4 Phone Payment Processing Fee

A fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card over the phone for an account with the Company. As a courtesy, the current fee is also provided on the Company web site at www.paytel.com and is disclosed to the customer at time of payment.

Phone Payment Processing Fee (IVR)	\$3.00
Phone Payment Processing Fee (Live Representative)	\$5.95

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 Effective: March 17, 2011

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NEW MEXICO INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – NON-INMATE CALL RATES AND CHARGES

5.1 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Call set-up per call	\$.25
Rate per Minute	\$.08

5.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee:	\$1.00
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Effective: March 17, 2011

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NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

NORTH CAROLINA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of North Carolina. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

John Vincent Townsend, President
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NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in North Carolina. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

 NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$1.21
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.21
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.05
Each Add'l Minute (or fraction thereof)	\$0.05

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.17
Each Add'l Minute (or fraction thereof)	\$0.17

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. Uniform rated calls are limited to a maximum of ten (10) minutes.

 Issued: January 31, 2013

Effective: February 1, 2013

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NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.1.8 Taxes and Fees**

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

 NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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4.6.2 Facility Requested Optional Enhanced Biometric Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. Biometric security technology is a third-party enhancement to the Company's inmate call control system designed to improve security, enhance call control and investigative capability. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee is based on the optional technology selected by the facility and the license fee is established by the third party security technology provider. Any such fee will be included in the total rate quoted to Inmates and Customers.

License Fee*: \$0.25 per call or \$0.02 per minute

*only applicable where requested by the Confinement Facility

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NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

NORTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY**5.1 Inactive Prepaid Account Phone Card Calls**

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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This tariff, Ohio Tariff No. 2 filed by Pay Tel Communications, Inc. cancels and replaces, in its entirety, the current tariff on file with the Commission, Ohio Tariff No. 1, issued by Pay Tel Communications, Inc.

This tariff is in compliance with Rule 4901:1-6, OAC

Regulations and Rates
of
Pay Tel Communications, Inc.

Institutional Telecommunications Services
90-5240-CT-TRF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay-Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Ohio. This tariff is on file with the Ohio Public Utilities Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company

Issued: September 8, 2011

Effective: September 8, 2011

Issued by: John Vincent Townsend, President
4230 Beechwood Drive
Greensboro, NC 27410

OHn1102

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls. The Company provides all of its services via individual contracts with Confinement Facilities or applicable governmental entities. As such, these contracts may contain rates less than or equal to (but not higher than) the rates set out herein. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Local calls shall consist of a Fixed Service Charge and the applicable local call rate. The total charges for each toll call consists of two elements: a fixed service charge and a measured charge dependent on the duration of the call. The measured charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one full minute.

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when released by the automatic timing equipment in the telephone.

4.1.3 Option A

(T)

Local Collect Calls

The maximum rate for a local collect call is a \$2.20 Operator Surcharge plus the Local Call rate of \$.50.

IntraLATA Collect Calls

(D)

A.	Operator Surcharge	\$1.85
B.	Measured Charges	
	Initial Minute	\$.36
	Each Additional Minute	\$.36

InterLATA Collect Calls

(D)

A.	Operator Surcharge	\$1.85
B.	Measured Charges	
	Initial Minute	\$.36
	Each Additional Minute	\$.36

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates, (Cont'd.)

4.1.4 Option B

All Calls:
Operator Surcharge: \$1.85
Rate per Minute: \$0.15

(N)
|
|
|
(N)

SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve months from date of initial use.

4.3 Debit Calls

Debit Calls, as described in Section 3.5.2 hereof, will not exceed the collect call rate for the appropriate type call as listed in Section 4.1.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

To maximize the value of the discount, Customers can mail payments directly to the Company with a check money order, in order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, they can request a refund. There is no charge for issuing a refund.

See Section 3.6.6 G for information on how to request a refund.

4.6 Rate Quotes

The Customer prior to accepting a collect call can receive a quote for the call by pressing a single digit. The Customer can also receive a rate quote by calling the Company's toll free customer service number twenty-four hours a day.

4.7 Disputed Charges

Billed party bills shall display the Company toll free number whereby the billed party can contact the Company to resolve billing complaints. Disputed charges are subject to the conditions described in Section 2.5.1, above.

 Issued: September 8, 2011

Effective: September 8, 2011

Issued by: John Vincent Townsend, President
4230 Beechwood Drive
Greensboro, NC 27410

OHn1102

SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.8 Billing Entity Conditions

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.9 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a payment with a check or money order through the mail for an account with the Company.

4.10 Third Party Payment Processors

Third Party Payment processing information is available on the Company's website at www.paytel.com.

OREGON INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

OREGON INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Oregon. The Oregon Public Utility Commission does not require inmate telephone service tariffs to be on file with the Commission. This tariff is provided for informational purposes and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

[INFORMATIONAL TARIFF ONLY]

Issued: April 4, 2011

Effective: April 18, 2011

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in Oregon. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Jurisdiction of Calls

The determination of whether a call is local, intraLATA, interLATA or interstate shall be determined based upon the originating number of the calling party at the Confinement Facility and the number of the called party to which a call is ultimately terminated. If a call is terminated locally, re-originated and thereafter terminated to a secondary number or to a wireless number the jurisdiction of which the company cannot readily ascertain, the call will be classified as a CrossLATA call and the rates associated therewith shall be applied to the call.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.3 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers

Confinement Facilities by law can limit the persons who may be called by inmates in the facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as calls to wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a Confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such number for security reasons.

To discourage inmates from attempting to circumvent the rules and regulations of the Confinement Facility, the Company has implemented a policy aimed at removing the economic incentive of utilizing these specific call disguise technologies by instituting CrossLATA call rate plans.

This specialized treatment will, in the Company's sole discretion, be made applicable to such calls based upon (a) the imposition of additional costs upon the Company associated with attempts to identify the actual terminating number, identify the Called Party and maintain required call controls, when wireless and call-forwarding technologies are used to attempt to circumvent traditional call identification, monitoring, and control procedures utilized by Confinement Facilities and law enforcement. (The Company may be required by a Confinement Facility and/or law enforcement to take these additional steps to assist them in fulfilling their authorized responsibilities to ensure public safety and prevent crime.); (b) the inability to meaningfully apply traditional rating distinctions, as between local and toll calling, in a wireless or call-forwarding environment; and (c) the imposition of additional costs upon the Company associated with attempting to properly track and bill for such categories of calls.

When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the company shall classify the jurisdiction of the call as being CrossLATA and the rates associated therewith shall be applied to the call.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

A. Rate Structure for Calls Placed to Wireless and Call Forwarding Numbers

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.1.9 of this Section, upon Inmate calls placed to wireless phone numbers and call-forwarding phone numbers from a given Facility where the actual termination number cannot be readily ascertained.

4.1.4 Uniform Rate Structure Calls

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.10 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.5 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

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 OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

 4.1.6 Local Collect Calls

The per call rate, excluding taxes and government fees, for a local collect call consists of a \$2.25 Maximum Fixed Per Call Service Charge plus the applicable local call rate, \$.50.

 4.1.7 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge Maximum	\$1.85
B. Measured Charges Maximum	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

 4.1.8 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge Maximum	\$3.95
B. Measured Charge Maximum	
Initial Minute (or fraction thereof)	\$.59
Each Additional Minute (or fraction thereof)	\$.59

 4.1.9 Calls to Wireless Numbers and Call Forwarding Numbers*

A. Option 1

1. Fixed Per Call Service Charge Maximum	\$2.70
2. Measured Charges Maximum	
Initial Minute (or fraction thereof)	\$.06
Each Additional Minute (or fraction thereof)	\$.06

 3. Calls are billed at a three (3) minute minimum.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

B. Option 2

1. Calls are rated at the tariffed rate for intra-State/intraLATA collect calls as outlined in Section 4.1.7 above.

- C. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates, may at any time and of their own accord obtain a local phone number from a landline incumbent Local Exchange Carrier or a landline Competitive Local Exchange Carrier serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections 4.1.3 - 4.1.5 of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

4.1.10 Uniform Rated Calls*

A. Fixed Per Call Service Charge Maximum \$ 2.50

B. Measured Charges Maximum

Initial Minute (or fraction thereof) \$0.30

Each Additional Minute (or fraction thereof) \$0.30

C. Calls are billed at a one (1) minute minimum.

D. Calls are limited to a maximum duration of fifteen (15) minutes

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.6 – 4.1.9 of this Section, impose this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

Prepaid Card calls from within Confinement Facilities, as described in Section 3.5.1 hereof, will not exceed the collect call rates for the appropriate type of call as listed in Section 4.1. To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the discretion of the Company or direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

4.5.2 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.6 Miscellaneous Charges4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee: \$1.00

4.6.3 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to charge a fee to the Customer not to exceed \$2.00 per transaction to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

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OREGON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

RESELLER INTEREXCHANGE TOLL CARRIER

TITLE SHEET

PAY TEL COMMUNICATIONS, INC.
RESELLER INTEREXCHANGE TOLL CARRIER
Regulations and Schedule of Charges

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

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RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates

This Section 4.1 applies to all Company intrastate calls in the Commonwealth of Pennsylvania. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Service Per Call Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees are in addition to these charges for local and toll calls consistent with Section 2.4.

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RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.1 Intra-State Collect Call Rates (continued)

4.1.2 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

4.1.3 Local Collect Calls

The per call rate, excluding taxes and government fees, for a local collect call consists of a \$1.75 Fixed Per Call Service Charge plus the applicable local call rate.

4.1.4 Intrastate/IntraLATA Collect Calls

A. Fixed Per Call Service Charge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

4.1.5 Intrastate/InterLATA Collect Calls

A. Fixed Per Call Service Charge \$1.85

B. Measured Charges

 Initial Minute \$.40

 Each Additional Minute \$.40

RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.1 Intra-State Collect Call Rates (continued)

4.1.6 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.7 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls

Prepaid Card calls, as described in Section 3.5.1 hereof, will not exceed the collect call rate for the appropriate type of call as listed in Section 4.1.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.3 Debit Calls

1. Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.
2. Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.5 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Customer Account Program

Prepaid Account Calls as described in Section 3.6.6 hereof, will receive a Family Connection Calling Plan™ discount on every call. The plan provides a discount on every call based on the amount of prepayment made by the Customer, as outlined below.

Family Connection Calling Plan™ Discounts

<u>Pre- Payment</u>	<u>Discount</u>
\$25	4%
\$50	6%
\$100	8%
\$150	10%

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RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.5 Prepaid Customer Account Program (continued)

To maximize the value of the discount, Customers can mail payments directly to the Company with a check or money order to avoid the payment processing fees charged when payments are made through Western Union, MoneyGram®, the Website Online Payment Processor or the Phone Payment Processor.

The Family Connection Calling Plan™ is designed to provide rates for calls to friends and family members who need to stay in touch with Inmates. Customers should make payment amounts that best fit their needs. When the Customer no longer needs the account, he or she can request a refund. There is no charge for issuing a refund. See Section 3.6.6 H. for information on how to request a refund.

RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.6 Miscellaneous Charges

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$1.90

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

RESELLER INTEREXCHANGE TOLL CARRIER

SECTION 4 – RATES AND CHARGES (continued)

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. The Company has negotiated the lowest possible fee with each of these Third Party Payment Processors, and receives no revenue in connection with any such fee. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include, but are not limited to, Western Union Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

Third Party Payment Processing Fees are not regulated by the Pennsylvania Public Utilities Commission. Information on Third Party Payment Processing Fees is available on the Company's website at www.paytel.com on the Payment Options page.

SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

SOUTH CAROLINA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of South Carolina. This tariff is on file with the South Carolina Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in South Carolina. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$2.50
B. Local Message Charge	\$.10

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.50
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.15
Each Add'l Minute (or fraction thereof)	\$0.15

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.25
Each Add'l Minute (or fraction thereof)	\$0.25

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. Uniform Rated Calls are limited to a maximum of fifteen (15) minutes.

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7. I for information on how to request a refund.

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.5.2 Inactive Prepaid Account Phone Card Calls

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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4.6.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.6.3 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

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Effective:

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

Issued: February 19, 2013

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SOUTH CAROLINA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

Issued: February 19, 2013

Effective:

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TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

TENNESSEE INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Tennessee. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

John Vincent Townsend, President
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TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in Tennessee. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

 TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$1.75
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.50
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.15
Each Add'l Minute (or fraction thereof)	\$0.15

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.25
Each Add'l Minute (or fraction thereof)	\$0.25

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility.

 Issued: January 31, 2013

 Effective: February 1, 2013

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TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.1.8 Taxes and Fees**

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.6 Miscellaneous Charges**

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to add a transaction fee to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 TENNESSEE INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY5.1 Inactive Prepaid Account Phone Card Calls

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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 Issued: January 31, 2013

 Effective: February 1, 2013

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VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

VIRGINIA INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Virginia. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

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VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in Virginia. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

 VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$2.50
B. Local Message Charge	\$.04

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$1.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.60
Each Additional Minute (or fraction thereof)	\$.60

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$3.00
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.50
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.20
Each Add'l Minute (or fraction thereof)	\$0.20

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.35
Each Add'l Minute (or fraction thereof)	\$0.35

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility.

 Issued: January 31, 2013

 Effective: February 1, 2013

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VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.1.8 Taxes and Fees**

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.6 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

 VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.6 Miscellaneous Charges

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month	\$2.45
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4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

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VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to add a transaction fee to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

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Effective: February 1, 2013

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 VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

 SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

 4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 VIRGINIA INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY5.1 Inactive Prepaid Account Phone Card Calls

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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 Issued: January 31, 2013

 Effective: February 1, 2013

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WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

WASHINGTON INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Washington. This tariff may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

INFORMATIONAL TARIFF

Issued: January 31, 2013

Effective: February 1, 2013

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WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS**4.1 Intra-State Collect Call Rates.**

This Section 4.1 applies to all Company intrastate calls in Washington. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.7 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This uniform rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.3 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number “3” on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

 WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)
4.1.4 Local Collect Calls

A. Fixed Per Call Service Charge	\$3.25
B. Local Message Charge	\$.50

4.1.5 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge	\$2.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.40
Each Additional Minute (or fraction thereof)	\$.40

4.1.6 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge	\$2.85
B. Measured Charges	
Initial Minute (or fraction thereof)	\$.50
Each Additional Minute (or fraction thereof)	\$.50

4.1.7 Uniform Rated Calls*

A. Option 1

1. Fixed Per Call Service Charge	\$1.75
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.25
Each Add'l Minute (or fraction thereof)	\$0.25

B. Option 2

1. Fixed Per Call Service Charge	\$0.00
2. Measured Charges	
Initial Minute (or fraction thereof)	\$0.35
Each Add'l Minute (or fraction thereof)	\$0.35

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.4 – 4.1.6 of this Section, apply this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility.

 Issued: January 31, 2013

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WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.1.8 Taxes and Fees**

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

4.2.1 Option 1 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1.4 through 4.1.4 above.

4.2.2 Option 2 – Prepaid Card Calls for Inmate Customers, as described in Subsection 3.5.1 above, will be charged at rates not to exceed the collect call rates and related charges as listed in Subsection 4.1.7 above.

To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card. Following release from a Confinement Facility, an inmate may request a refund or a Prepaid Phone Card by sending the card to the Company at the address printed on the card. Such requests must be submitted to the Company within twelve (12) months from date of initial use.

WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release or transfer from a Confinement Facility, the debit account balance will be transferred by the Facility Trust Accounting System to the Inmate's Trust Account for refund, or if a transfer of funds is not provided by the Trust Accounting System, the inmate will be provided with a Prepaid Phone Card with instructions on how to activate the card.

4.4 Direct Bill Customer Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program

4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customers will be notified of any discount on the Company website and on customer account statements.

See Section 3.6.7.I for information on how to request a refund.

WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.6 Miscellaneous Charges**

When billing functions on behalf of the Company are performed by billing agents (i.e., local exchange carrier, credit card companies, or other), the payment of charge conditions, tariffs, regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply, including any applicable tax, applicable interest, and/or late payment charge conditions.

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Facility Requested Optional Enhanced Security Technology - License Fee

This charge covers the license fees associated with advanced, third-party technology desired by the Confinement Facility to enhance the security of the facility. The various security technology options are third-party enhancements to the Company's inmate call control system and are designed to improve security, enhance call control and investigative capability, including but not limited to voice or other biometric call content analysis, transcription services, translation capability, and other similar technologies. This charge applies to all calls placed by inmates through the Company's call processing equipment. When this service is requested by the Confinement Facility, this non-commissionable fee is added to all applicable call rates as specified in this tariff.

The actual fee amount varies based on the optional technology selected by the facility and the license fees are established by the third party security technology provider(s). Any such fees will be included in the total rate quoted to Inmates and Customers.

License Fee Range*: \$0.03 - \$0.40 per call or \$0.01 - \$0.04 per minute

*only applicable where requested by the Confinement Facility

Issued: January 31, 2013

Effective: February 1, 2013

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WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)**4.8 Third Party Payment Processors**

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge a non-discountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union® Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

The Company reserves the right to add a transaction fee to recover administrative expenses in applying payments from Third Party Payment Processors to Customer accounts.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

A non-discountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a payment through Western Union® for an account with the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

*Subject to change by Western Union®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.2 MoneyGram® Payment Processing Fee

A non-discountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a payment through MoneyGram® for an account with the Company.

MoneyGram® Payment Processing Fee: \$5.65*

*Subject to change by MoneyGram®. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

Issued: January 31, 2013

Effective: February 1, 2013

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 WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES FOR CONFINEMENT FACILITY CALLS (continued)4.8.3 Website Online Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card online for an account with the Company.

Website Online Payment Processing Fee: \$3.00*

*Subject to change by the Third Party Website Online Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

4.8.4 Phone Payment Processing Fee

A non-discountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or debit or check card over the phone for an account with the Company.

Phone Payment Processing Fees:

Automated Phone System	\$3.00*
Live Customer Service Assistance	\$5.95*

*Subject to change by the Third Party Phone Payment Processor. As a courtesy, the current fee is provided on the Company website www.paytel.com and is disclosed to the Customer at the time of payment.

 WASHINGTON INMATE TELECOMMUNICATIONS SERVICES

SECTION 5 – RATES & CHARGES FOR CALLS PLACED OUTSIDE A CONFINEMENT FACILITY5.1 Inactive Prepaid Account Phone Card Calls

Inactive Prepaid Account Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee when a customer requests a refund.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

5.2 Inactive Prepaid Account Card Maintenance Fee

A monthly charge will be applied to any Inactive Prepaid Account or Inactive Prepaid Account Card balance that exists more than twelve (12) months after being designated as inactive.

Maximum Monthly Card Maintenance Fee:	\$1.00
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 Issued: January 31, 2013

 Effective: February 1, 2013

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

TITLE SHEET

WISCONSIN INMATE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of inmate telecommunications services provided by Pay Tel Communications, Inc., with the principal offices at 4230 Beechwood Drive, Greensboro, N.C. 27410. This tariff applies to services furnished within the state of Wisconsin. This tariff is on file with the Wisconsin Public Service Commission and may be inspected during normal business hours at the Company's principal place of business. A copy may also be obtained by visiting the Company's website, www.paytel.com, or by writing the Company.

[INFORMATIONAL TARIFF ONLY]

Issued: April 1, 2009

Effective:

John Vincent Townsend, President
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1-866-729-8352 ext. 178
president@paytel.com

WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES

- D. Prepaid Phone Card for Inactive Prepaid Account Customers The Customer can use the Prepaid Phone Card to make calls from any telephone, transfer the balance to an existing active Prepaid Account or to open a new Prepaid Account with the Company. The call restrictions applicable to calls made from Confinement Facilities set out in Section 2.2 hereof are not applicable to the Prepaid Phone Card calls described in this Section 3.6.8. Network usage will be debited from the funds available on the Prepaid Phone Card on a real time basis in full minute increments as the call progresses. Call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute.
- E. Refund The Customer may, at any time, transfer the available balance on the Prepaid Phone Card to an existing active Prepaid Account, open a new Prepaid Account with the Company or obtain a refund of any remaining balance by mailing the Prepaid Phone Card to the Company at the address printed on the Card. In the event the Customer does not receive the Prepaid Phone Card from the Company or otherwise does not possess the Card and contacts the Company for the purposes of obtaining a refund, the Company will refund the Customer's funds provided the Customer can show proof of identity. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.
- F. Proof of Identity The Company cannot discuss any account information with a Customer unless the Customer has previously established a Personal Identification Number (PIN) for security purposes. When a Customer first contacts the Company, the Customer is provided instructions via the Company automated phone system or website on how to create a personal six-digit PIN. When a customer speaks with a Customer Service Representative, the PIN must be confirmed to verify the identity of the Customer before personal account information is discussed. The PIN requirement is a federal requirement to protect the Customer's personal information.

To use a Company Prepaid Phone Card, the Customer must provide the PIN originally created by the Customer when the Prepaid Account was established.

- G. If the PIN is Forgotten If the Customer forgets their PIN, they have two choices: 1) create a new PIN using website; or 2) create a new PIN with Proof of Identity.
1. Create a New PIN using Website: If the Customer's account was established on Pay Tel's website and the Customer provided an answer to a Security Question, the Customer can visit www.paytelinactiveaccount.com and follow the "Forgot Your Pin" instructions on the Customer Log-In page. When the requested information is provided, the Customer will then be able enter a new PIN.

Issued: April 1, 2009

Effective:

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

2. Create a New PIN with Proof of Identity: If the Customer forgets their PIN and the account was not set up on the Company website, a new PIN will need to be created with proof of identity. To create a new PIN, the Customer must fax or mail a copy of their drivers license and a copy of their most recent telephone bill showing they are the responsible party for the telephone account. Also, the Customer must include with the fax or mailed copy a new six-digit PIN they wish to use.

Fax No. 1-800-776-8423 or mail to: Pay Tel Communications, Inc., PO Box 19290, Greensboro, NC 27419.

4.1 Intra-State Collect Call Rates.

This Section 4.1 applies to all Company intrastate calls in Wisconsin. The Company provides all of its services via individual contracts with Confinement Facilities or other applicable governmental entities. As such, these contracts may dictate rates less than or equal to (but not higher than) the rates set out herein, and in such case the required lower rates will be made applicable with respect to services provided in connection with such Confinement Facility. The Company will make any of these contracts available to the Commission upon request.

4.1.1 Computation of Charges

Except as otherwise described below, local call rates shall consist of a Fixed Per Call Service Charge and the applicable local call rate. The total charges for each toll call consist of two elements: a Fixed Per Call Service Charge and a Measured Charge dependent on the duration of the call. The Measured Charge element is specified as a rate per minute which is applied to each minute, with fractional minutes rounded up to the nearest one (1) full minute. Taxes and governmental fees and assessments are in addition to these charges for local and toll calls consistent with Section 2.4. A monthly Bill Processing Fee may be applied where applicable.

4.1.2 Jurisdiction of Calls

The determination of whether a call is local, intraLATA, interLATA or interstate shall be determined based upon the originating number of the calling party at the Confinement Facility and the number of the called party to which a call is ultimately terminated. If a call is terminated locally, re-originated and thereafter terminated to a secondary number or to a wireless number the jurisdiction of which the company cannot readily ascertain, the call will be classified as a CrossLATA call and the rates associated therewith shall be applied to the call.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.1.3 CrossLATA Calls Placed to Wireless and Call Forwarding Numbers

Confinement Facilities by law can limit the persons who may be called by inmates in the facility. However, due to technological developments in the telecommunications industry there are instances whereby the Company cannot readily identify either the jurisdiction of the call or the identity of the called party. Instances such as calls to wireless or call forwarded numbers often cannot be properly identified with current technologies. This inability to identify the called party or the called party's actual physical location creates legal and security issues for the Confinement Facility and operational issues for the Company. When a call is made from a Confinement Facility to a wireless or call forwarded number whose physical location cannot be ascertained through traditional call data sourcing methods, the Confinement Facility Administrator may require the Company to block calls to such number for security reasons.

To discourage inmates from attempting to circumvent the rules and regulations of the Confinement Facility, the Company has implemented a policy aimed at removing the economic incentive of utilizing these specific call disguise technologies by instituting a CrossLATA call rate plan.

This specialized treatment will, in the Company's sole discretion, be made applicable to such calls based upon (a) the imposition of additional costs upon the Company associated with attempts to identify the actual terminating number, identify the Called Party and maintain required call controls, when wireless and call-forwarding technologies are used to attempt to circumvent traditional call identification, monitoring, and control procedures utilized by Confinement Facilities and law enforcement. (The Company may be required by a Confinement Facility and/or law enforcement to take these additional steps to assist them in fulfilling their authorized responsibilities to ensure public safety and prevent crime.); (b) the inability to meaningfully apply traditional rating distinctions, as between local and toll calling, in a wireless or call-forwarding environment; and (c) the imposition of additional costs upon the Company associated with attempting to properly track and bill for such categories of calls.

When a call is made from a Confinement Facility to a number whose physical location cannot be ascertained through traditional call data sourcing methods, the company shall classify the jurisdiction of the call as being CrossLATA and the rates associated therewith shall be applied to the call.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

A. Rate Structure for Calls Placed to Wireless and Call Forwarding Numbers

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a specialized rate structure and charges, as set forth in Subsection 4.1.9 of this Section, upon Inmate calls placed to wireless phone numbers and call-forwarding phone numbers from a given Facility where the actual termination number cannot be readily ascertained.

4.1.4 Uniform Rate Structure

Based upon technological and operational developments in the telecommunications marketplace affecting the provision of Inmate Telephone Services, the Company may apply a uniform rate structure, as set forth in Subsection 4.1.10 of this Section, upon all domestic Inmate calls (local, intrastate intraLATA, intrastate interLATA, and inter-state interLATA) originating from a given Confinement Facility served by the Company. This specialized rating treatment will be made applicable to all Inmate calls, regardless of destination or terminating number, originating from a given Confinement Facility served by the Company, based upon the requirements of the Company or request of the Confinement Facility and/or law enforcement.

4.1.5 Chargeable Times

Chargeable time begins when a Called Party accepts the charges by positive acceptance through pressing the number —3 on a touch-tone phone. In the absence of acceptance, calls will be terminated and no charges incurred. Chargeable time ends when either the Calling Party or Called Party hangs up or when the call is released by the automatic timing equipment in the telephone.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.6 Local Collect Calls

The per call rate, excluding taxes and government fees and assessments, for a local collect call consists of a \$3.95 Fixed Per Call Service Charge plus the applicable local call rate.

4.1.7 Intra-State/IntraLATA Collect Calls

A. Fixed Per Call Service Charge \$3.95

B. Measured Charges

Initial Minute (or fraction thereof) \$.45

Each Additional Minute (or fraction thereof) \$.45

4.1.8 Intra-State/InterLATA Collect Calls

A. Fixed Per Call Service Charge \$3.95

B. Measured Charges

Initial Minute (or fraction thereof) \$.69

Each Additional Minute (or fraction thereof) \$.69

4.1.9 Calls to Wireless Numbers and Call Forwarding Numbers*

A. Option 1

1. Fixed Per Call Service Charge \$3.00

2. Measured Charges

Initial Minute (or fraction thereof) \$.08

Each Additional Minute (or fraction thereof) \$.08

3. Calls are billed at a three (3) minute minimum.

4. Maximum call duration of fifteen (15) minutes.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

B. Option 2

1. Calls are rated at the tariffed rate for intra-State/intraLATA collect calls as outlined in Section 4.1.7 above.

- C. Customers (including Called Parties and Billed Parties) otherwise using wireless or call forwarding numbers to receive calls from Inmates may at any time and of their own accord obtain a local phone number from a landline incumbent Local Exchange Carrier or a landline Competitive Local Exchange Carrier serving the location where the Customer/Called Party/Billed Party resides, so as to qualify for application of the rates set forth above in Subsections 4.1.6 - 4.1.8 of this Section.

*The Company may in its sole discretion, and with due notice and or rate quote availability provided to the Customer/Called Party/Billed Party, impose this specialized rate structure for calling from any given Confinement Facility based upon the prevailing conditions at and/or directions provided by such Facility.

4.1.10 Uniform Rated Calls*

A. Fixed Per Call Service Charge \$0.00

B. Measured Charges

Initial Minute (or fraction thereof) \$0.28
Each Additional Minute (or fraction thereof) \$0.28

C. Calls are billed at a three (3) minute minimum.

D. Maximum call duration of fifteen (15) minutes.

*The Company may in its sole discretion, and with due notice and/or rate quote availability provided to the Customer/Called Party/Billed Party, in lieu of any other per call rates set forth in Subsections 4.1.1 and 4.1.6 – 4.1.9 of this Section, impose this specialized uniform rate structure for all calling from a given Confinement Facility, based upon the prevailing conditions at and/or directions provided by such Facility. A monthly Bill Processing Fee may be applied where applicable.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)

4.1.8 Taxes and Fees

All state and local taxes and any fee imposed by a government entity are separate and apart from the above charges and are listed as separate line items on the Customer's bill, as provided in Section 2.4 above.

4.1.9 Late Payment Fee

A late payment fee of one and one-half percent (1½%) per month (18% per annum) or the amount designated by statute, if any (whichever is less), may be applied by the Company to its Customer's invoiced amounts, if an outstanding invoice for services has not been paid in full thirty (30) days from the invoice date.

4.2 Prepaid Card Calls for Inmate Customers

Prepaid Card calls from within Confinement Facilities, as described in Section 3.5.1 hereof, will not exceed the collect call rates for the appropriate type of call as listed in Section 4.1. To make use of all funds on a Prepaid Card, the inmate can transfer the remaining balance on a card to a new card.

Following release from a Confinement Facility a refund can be requested by sending the card to the Company at the address printed on the card. Refund requests must be submitted to the Company within twelve (12) months from date of initial use.

4.3 Debit Calls

4.3.1 Option 1 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at rates not to exceed the collect call rates and related charges for the applicable type of call as listed in Subsection 4.1 above.

4.3.2 Option 2 – Debit Calls, as described in Subsection 3.5.2 above, will be charged at a discount to the immediately preceding Option 1 rate upon the request of the Confinement Facility and with the concurrence of the Company.

At the time of release from a Confinement Facility, the debit account balance will be transferred to the Inmate's Trust Account for refund.

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.4 Direct Bill Account Program

Direct Bill calls, as described in Section 3.6.6 hereof will not exceed the collect call rate for the appropriate type of call, as listed in Section 4.1.

4.5 Prepaid Account Program4.5.1 Prepaid Account Calls

As described in Section 3.6.7 hereof, Prepaid Account Calls may, at the discretion of the Company or at the direction of the Confinement Facility, receive a Family Connection Calling Plan™ discount. Customer will be notified of any discount on the Company website and on customer account statements. Notification of any such discounts will be filed with the Commission if requested.

See Section 3.6.7 H for information on how to request a refund.

4.5.2 Prepaid Phone Card Calls for Inactive Prepaid Account Customers

Prepaid Phone Card calls will be billed at the per-minute rate set out below for all calls. These rates are not subject to discount. When the Prepaid Phone Card is used to place a call from a payphone, there will be an additional payphone surcharge of \$.75 per call. A monthly card maintenance fee will be applied to any card balance existing more than twelve (12) months after the card has been issued. The Company may waive the monthly card maintenance fee in appropriate circumstances.

Domestic Rates – Intra-State and Inter-State

Call set-up per call	\$.25
Rate per Minute	\$.08

International call rates are billed at a higher rate and are available upon request by calling the Customer Support 800 number printed on the card.

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SECTION 4 – RATES AND CHARGES (continued)

4.6 Miscellaneous Charges

4.6.1 Bill Processing Fee

A monthly charge will be applied to a Billed Party's bill to recover costs associated with the Company's administration, billing, collection and remittance of various government-mandated fees, surcharges and other amounts associated with the provision of services by the Company. No fee will be assessed in any month when there are no collect calls billed.

Maximum Bill Processing Fee per month \$2.45

4.6.2 Prepaid Phone Card Maintenance Fee for Inactive Prepaid Account Customers

A monthly charge will be applied to any Prepaid Phone Card balance that exists more than twelve (12) months after the Prepaid Phone Card has been issued to the Customer.

Maximum Monthly Card Maintenance Fee: \$1.00

4.6.3 Voice Verification Fee

The Voice Verification Fee is a fee for an optional service that provides validation of the inmate's identity through voice verification technology for the purposes of improved security and reduced potential of fraud and victim harassment by inmates. This charge applies to all calls placed by inmates of Confinement Facilities when such calls are provided through the Company's call processing equipment. When this service is requested by the Confinement Facility, this fee applies in addition to all applicable call rates as specified in this tariff.

Maximum Voice Verification Fee per call*: \$.25

*where requested by the Confinement Facility

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SECTION 4 – RATES AND CHARGES (continued)

4.7 Customer Account Charges

4.7.1 Payment by Check or Money Order through the Mail

No additional fees will be charged to a Customer each time the Customer chooses to make a timely payment with a check or money order through the mail for an account with the Company.

Maximum Charge for Payment by Check or Money Order: NO CHARGE

4.7.2 Account Statement Charge

No additional fee will be charged to a Customer each time the Customer receives an account statement from the Company.

Maximum Charge for Account Statements: NO CHARGE

4.7.3 Refund Charge

No additional fee will be charged to a Customer when a refund of his or her account balance is requested.

Maximum Charge for Refund: NO CHARGE

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WISCONSIN INMATE TELECOMMUNICATIONS SERVICES

SECTION 4 – RATES AND CHARGES (continued)4.8 Third Party Payment Processors

The Company has established multiple payment options for Customers who choose to open an account directly with the Company. These payment options are provided by Third Party Service Providers that charge an undiscountable fee to the Customer for processing Customer payments. This fee is added to the Customer's payment amount by the Third Party Payment Processor, collected when the Customer makes payment, and paid to the Third Party Payment Processor. These Third Party Payment Processors include (but are not limited to) Western Union Prepaid Services, MoneyGram®, a Phone Payment Processor, and a Website Online Payment Processor.

4.8.1 Western Union® Prepaid Services Payment Processing Fee

An undiscountable fee will be charged to a Customer by Western Union® each time the Customer chooses to make a cash payment through Western Union® for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Western Union® Prepaid Services Payment Processing Fee: \$5.95*

**or such other future charge imposed by Western Union®*

4.8.2 MoneyGram® Payment Processing Fee

An undiscountable fee will be charged to a Customer by MoneyGram® each time the Customer chooses to make a cash payment through MoneyGram® at Walmart® for an account with the Company. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

MoneyGram® Payment Processing Fee: \$5.65*

**or such other future charge imposed by MoneyGram®*

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SECTION 4 – RATES AND CHARGES (continued)

4.8.3 Website Online Payment Processing Fee

An undiscountable fee will be charged to a Customer by the Third Party Website Online Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card online for an account with the Company. This fee covers the expenses associated with third-party database verification, validation, fraud prevention services and payment processing available through the Website Online Payment Processor. This fee is referenced in this tariff to advise the Customer of the charge. This fee will not be assessed on those Customers who mail a check or money order to the Company.

Website Online Payment Processing Fee: \$3.00*

**or such other future charge imposed by the Third Party Website Online Payment Processor*

4.8.4 Phone Payment Processing Fee

An undiscountable fee will be charged to a Customer by the Third Party Phone Payment Processor each time the Customer chooses to make a payment using a credit card or check/debit card over the phone for an account with the Company. This fee covers the expenses associated with third party database verification, validation, fraud prevention services and payment processing available through the Phone Payment Processor. This fee is referenced in this tariff to advise the customer of the charge. This fee will not be assessed on those customers who mail a check or money order to the Company.

Phone Payment Processing Fees:

Automated Phone System: \$3.00*

Live Customer Service Assistance: \$5.95*

**or such other future charge imposed by the Third Party Phone Payment Processor*

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