

**Tariff Summary: Conversant Technologies, Inc.**

	<b>Call Surcharge</b>	<b>Monthly Billing Statement/ Processing Fees</b>
<b>Interstate Tariffs</b>	Collect Call: \$0.75 – \$4.00 Debit Call: \$0.75– \$4.00	\$2.49

Posted: May 17, 2007

**INTERSTATE COMMON CARRIER SERVICE**

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**Specialized Common Carrier Service**

**Regulations and Rates**

**for**

**CONVERSANT TECHNOLOGIES, INC.**

This tariff includes the rates, charges, terms and conditions of service for the provision of domestic interstate message telecommunications services to inmates in confinement institutions provided by Conversant Technologies, Inc. between points within the United States.

Service is provided by resale of radio, terrestrial facilities, submarine cables, earth terminals and communications satellites in connection with the establishment of communications paths between the locations as specified herein.

Posted: May 10, 2007

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INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.2 Timing of Calls**

Billing for calls placed over the CTI network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** Unless otherwise specified in this tariff, the minimum Initial Period for billing purposes is one (1) minute.
- 3.2.4** Unless otherwise specified in this tariff, Additional Period billing for usage after the initial period is in full one (1) minute increments.
- 3.2.5** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, CTI will reasonably issue credit for the call.

**3.3 Miscellaneous Charges**

**3.3.1 Billing Cost Recovery Fee**

In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee will apply each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company.

Billing Cost Recovery Fee, per month where applicable \$2.49

**(I)**

Posted: January 11, 2011

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.3 Miscellaneous Charges, (Cont'd.)**

**3.3.2 Damaged Equipment Cost Recovery Charge**

At the request of the correctional facility, this charge will apply to automated collect calls which are placed by inmates of the facility when such calls are provided through the Company's own processing equipment at that facility. The purpose of the charge is to recover the costs of repair to the phone equipment as a result of damage caused by inmates housed at the correctional facility. This charge will apply in addition to all applicable usage charges and operator assistance service charges specified herein.

Charge per call \$0.85

**3.3.3 USF Administrative Fee**

Certain services provided pursuant to this tariff are subject to a USF Regulatory Administrative Fee to recover costs associated with the billing, collection and remittance of federal Universal Service Fund amounts. The USF Regulatory Administrative Fee does not apply to prepaid accounts.

Charge per Interstate Call \$1.00

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\* Certain material previously found on this page can now be found on Page 26.

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Posted: May 20, 2008

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.2 Prepaid Institutional Calling Service**

**A. General**

Conversant's Prepaid Institutional Calling Services provide alternative payment arrangements for inmates in Confinement Institutions.

Prepaid Institutional Calling Services are not subject to the Deposit and Advance Payment provisions found in Section 2.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request by the called party. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid accounts may be replenished; the minimum initial deposit or replenishment amount is \$70.00.

Two options are available with Prepaid Institutional Calling Services. The first option, the Prepaid Debit Account, allows the inmate to set up his/her own prepaid account at the Confinement Institution; the second option, Prepaid Collect Service, allows the Called Party who receives collect calls from inmates to set up his/her own prepaid account.

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Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates**

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**A. Contract - Locations 5**

Contracts provided at the above named locations provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Individual contracts will expire May 9, 2004.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.42
Person-Person Collect	\$4.00	\$0.40

**B. Contract - Locations 3; 10; 13**

Contract - These locations provide collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Individual contracts expire no earlier than May 12, 2005 and no later than May 19, 2007.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.42
Person-Person Collect	\$4.00	\$0.40

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates (cont'd.)**

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**C. Contract - Locations 7**

Contracts provided at the above named location provide collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Individual contracts will expire May 13, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$2.30	\$0.38
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.40

**D. Contract - Location 11**

Contract - Location 11 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire May 1, 2008.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.40
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.60

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**E. Contract - Locations 2; 4; 6; 12; 29; 30; 35**

Contract – These locations provide collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Individual contracts expire no earlier than March 1, 2005 and no later than December 1, 2008.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.45
Person-Person Collect	\$4.00	\$0.40

**F. Contract - Location 18**

Contract - Location 18 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire June 20, 2006.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.40
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.40

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**G. Contract - Location 27**

Contract – Location 27 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire December 12, 2008.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.45
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.50

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**H. Contract - Location 26**

Contract - Location 26 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire August 26, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.45
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.40

**I. Contract - Location 33-34**

Contract - Locations 33 and 34 provide collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire March 12, 2006.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.40
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.40

Posted: July 21, 2005

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INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**J. Contract - Location 37**

Contract - Location 37 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire July 1, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.45
Debit (Prepaid)		\$0.50

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**K. Contract - Location 38**

Contract - Location 38 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire March 12, 2006.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$2.75	\$0.40
Debit (Prepaid)		\$0.40

**L. Reserved for Future Use**

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**M. Contract - Location 42**

Contract - Location 42 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire May 1, 2008.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.40
Person-Person Collect	\$4.00	\$0.40
Debit (Prepaid)		\$0.60

**N. Contract - Location 43**

Contract - Location 43 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire October 10, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$2.25	\$0.25

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**O. Contract - Location 44**

Contract - Location 44 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire July 17, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.35

**P. Contract - Location 45**

Contract - Location 45 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire June 17, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.35

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**Q. Contract - Location 46**

Contract - Location 46 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire March 1, 2007.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.00	\$0.35
Debit (Prepaid)		\$0.33

**R. Contract - Location 47**

Contract - Location 47 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire March 1, 2007.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$1.50	\$0.25
Debit (Prepaid)		\$0.25

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**S. Contract - Location 48**

Contract - Location 48 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire August 23, 2006.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$2.00	\$0.30
Debit (Prepaid)		\$0.25

**T. Contract - Location 50**

Contract - Location 50 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire July 27, 2005.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$1.75	\$0.25
Debit (Prepaid)		\$0.25

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

(T)

**U. Contract - Location 51**

Contract - Location 51 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire October 1, 2007.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$1.25	\$0.20
Debit (Prepaid)		\$0.85

**V. Contract - Location 52**

Contract - Location 52 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire December 15, 2008.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.95	\$0.69
Debit (Prepaid)	\$1.00	\$0.30

Posted: July 21, 2005

INTERSTATE COMMON CARRIER SERVICE

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling (Cont'd.)**

**3.4.3 Contract Rates, (cont'd.)**

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**W. Contract - Location 53**

(T)

Contract - Location 53 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire March 1, 2007.

**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$1.50	\$0.25
Debit (Prepaid)		\$0.25

**X. Contract - Location 54**

Contract - Location 54 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute. Contract includes a facility-specific mix of services and non-regulated screening and blocking equipment. Rates are not mileage sensitive nor time-of-day sensitive. Contract will expire July 1, 2009.

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**1. Rates and Charges**

	<b>Per Call Charge</b>	<b>Usage</b>
Station Collect	\$3.50	\$0.50
Debit (Prepaid)		\$0.50

(N)

Posted: March 18, 2011

INTERSTATE COMMON CARRIER SERVICE

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Institutional Operator Assisted Calling (Cont'd.)

3.4.3 Contract Rates, (cont'd.)

Y. Contract - Location 55

Contract - Location 55 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute.

1. Rates and Charges

	Per Call Charge	Usage
Station Collect	\$3.00	\$0.50
Prepaid Collect	\$0.75	\$0.50
Debit (Prepaid)	\$0.75	\$0.50

Z. Contract - Location 56

Contract - Location 56 provides collect calling from the contracted Confinement Institution. Calls are billed in one (1) minute increments following an initial period of one (1) minute.

1. Rates and Charges

	Per Call Charge	Usage
Station Collect	\$3.50	\$0.75
Prepaid Collect	\$3.25	\$0.50
Debit (Prepaid)	\$3.25	\$0.50

(N)

(N)