



United States Department of the Interior
BUREAU OF INDIAN EDUCATION
Cove Day School
P.O. Box 2000
Red Valley, Arizona 86544
Telephone: (928) 653-4457
Fax: (928) 653-4415



March 26, 2013

Letter of Appeal

Schools and Libraries Division-Correspondence Unit

30 Lanidex Plaza West

PO Box 685

Parsippany, NJ 07054-0685

Appeals Department:

Let this letter serve as notification that Cove Day School emailed the Appeal documents on March 25, 2013 and was returned as "undeliverable". Please accept our documents as we tried to make every effort to get them sent on time.

Please contact Dr. Melanie Haskan, Principal, at 928-653-4457 or Melanie.haskan@bie.edu if you have any questions. I appreciate your understanding.

Best,

A handwritten signature in black ink that reads "Dr. Melanie Haskan". The signature is written in a cursive, flowing style.

Dr. Melanie Haskan, Principal

Haskan, Melanie

From: Microsoft Outlook
To: appeals@sl.universalservice.org
Sent: Monday, March 25, 2013 4:02 PM
Subject: Undeliverable: Appeal Documents from Cove Day School

Delivery has failed to these recipients or distribution lists:

appeals@sl.universalservice.org.

The format of the recipient's e-mail address isn't valid. A valid address looks like this: username@contoso.com. Microsoft Exchange will not try to redeliver this message for you. Please check the e-mail address and try sending the message again, or provide the following diagnostic text to your system administrator.

Sent by Microsoft Exchange Server 2007

Diagnostic information for administrators:

Generating server: IIEABQEXCH01.BIE.EDU

appeals@sl.universalservice.org.

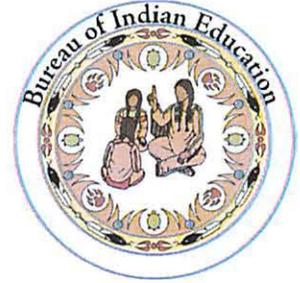
#550 5.1.3 STOREDRV.Submit; invalid recipient address #SMTP#

Original message headers:

Received: from iieabqexvclstr.BIE.EDU ([169.254.2.97]) by IIEABQEXCH01.BIE.EDU ([169.203.31.24]) with mapi; Mon, 25 Mar 2013 17:01:30 -0600
MIME-Version: 1.0
Content-Type: text/plain
Date: Mon, 25 Mar 2013 17:01:30 -0600
Message-ID: <B849611603497D49B3D39A2BC4AE506790E9BB@IIEABQEXVCLSTR.BIE.EDU>
Subject: Appeal Documents from Cove Day School



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Dec 24, 2012
Melanie Haskan

Melanie Haskan

COVE DAY SCHOOL
Telephone: (928) 6534457
Application Number 792466

Response Due Date: 12/28/2012

You were recently sent a request for additional information needed by the Program Integrity Assurance (PIA) team to review your Funding Year 2012 FCC Form 471 application to ensure that it is in compliance with the rules of the Universal Service program. This is a reminder that your response due date is approaching. The documentation we received regarding your FRN(s) was incomplete and/or we have additional questions regarding your FRNs. Please respond to the following questions in Their entirety. If you feel you have responded to the question already or you need a further explanation, please feel free to contact me.

I. Ineligible items

Based on the documentation that you provided during the review of your FY 2011 Form 471 application **792466**, we intend to modify FRN to change the pre-commitment funding request. The pre-commitment funding request has been changed from **\$28,247.52/year** to **\$25,782.24/year** to remove the ineligible Blonder Tongue set top box and the 95% eligible Cisco 2851 VOIP system.

We are providing you with an opportunity to confirm that your original response(s) that was the basis for this change is correct. Please confirm that this change(s) listed above should be undertaken. Yes or No.

No, we do not agree to this reduction. There appears to be some confusion here. The FRN you are referencing is FRN 2144315 for \$28,247.52 for Basic Maintenance. Since it is for Basic Maintenance it does not make sense to reduce our Basic Maintenance dollars by the cost of the ineligible equipment. Instead, it should be reduced by the cost-allocated amount of our labor to provide Basic Maintenance to the ineligible equipment.

The Blonder Tongue equipment provides video distribution to the school. Based on our Item 21 Attachment, the cost of the various components is listed below. The Setup top Boxes are \$905.26 out of a total of 7802.22 or approx. 12%.

Schools and Libraries Division

We have allocated 6 Hours of Basic Maintenance to the Video Distribution System which includes the Set Top Box, The IPTV MPEG Encoder and the Chassis & Power Supply. (See the BM Equipment Cost Allocation)

Therefore, 6 Hours * 12% = .72 Hours. .72 Hours * our hourly rate of \$85.64 = \$61.66. Tax on \$61.66 * .07 = \$4.32. The total reduction should be \$65.98.

3 Blonder Tongue IP-to-RF set-top box
with remote control 2431 IP-AmiNET110 \$301.75 \$905.26
4 Blonder Tongue IPTV MPEG-2
Encoder 2420 IPME-2 \$1,543.79 \$6,175.15
2 Blonder Tongue Chassis and power
supply 2419 IPME-CH \$360.91 \$721.81

We agree to reduction of the Blonder Tongue set top box for .72 hours of Basic Maintenance at a rate of \$85.60 per hour totaling \$65.98.

As for the 95% eligible Cisco 2851 VOIP system we allocated 24 hours of Basic Maintenance Labor for the entire phone system as listed below. Note that the ineligible component is approx.

51% of the total hardware cost of the support phone system. ($\$5,650.39/\$11,109.47 = 51\%$)
Therefore, the ineligible hours would be 24 hours x 51% = 12.2 hours * 5% = .61 hours ineligible time. Our rate of \$85.60 x .61 hours is \$52.25, plus tax at 7% = 3.66 for a total reduction of \$55.91.

Recap:

FRN # 2144315 should be reduced by the following amounts.

Blonder Tongue set top box = \$65.98

Cisco 2851 VOIP Phone System = \$55.91

Therefore we agree to the grand total reduction of FRN 2144315 for the amount of:

\$65.98 + \$55.91 = \$121.89

If the change should not be undertaken and you have alternative information, please provide documentation that supports your position. Please keep in mind that your supporting documentation should be the documentation or data used to prepare your Form 471 application. Examples of supporting documentation are contracts, vendor quotes, vendor bills, invoices, etc. If you fail to respond to this email within 15 days, we will perform the action(s) listed above. Please fax or e-mail the requested information to my attention. If you have any questions please feel free to contact me.

It is important that we receive all of the information requested so PIA can complete its review.

Failure to respond may result in a reduction or denial of funding.

If we do not receive the information by 12/28/2012, your application will be reviewed using the information currently on file. If you need additional time to prepare your response, please let me know as soon as possible.

Should you wish to cancel your FCC Form 471 application(s), or any of your individual funding requests, please clearly indicate in your response that it is your intention to cancel an application or funding request(s); along with the FCC Form 471 application number(s) and/or funding request number(s), and the complete name, title and signature of the authorized individual.

Thank you for your cooperation and continued support of the Universal Service Program.

Alexander Bianco

Associate Manager, Program Integrity Assurance

30 Lanidex Plaza West | Parsippany, NJ 07054

T: 973.581.5226 | F: 973.599.6578

abianco@sl.universalservice.org

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Dec 13, 2012
Deborah Belone
COVE DAY SCHOOL
Telephone: (928) 6534457
Application Number 792466
Response Due Date: 12/28/2012

Attachments:

COVE - Y14 - Item 21 Attachment - CamNet BM

The Program Integrity Assurance (PIA) team is in the process of reviewing all Funding Year 2011 FCC Form 471 Applications to ensure that they are in compliance with the rules of the Universal Service program. We are currently in the process of reviewing your Funding Year 2011 FCC Form 471 Application. To complete our review, we need some additional information. The information needed to complete the review is listed below.

I. Backup Server Function (2144315)

Please indicate what the Backup server labeled "Network Storage server" will be storing or backing up.

The Network Storage Server will be backing up Erate eligible data from the DNS/DHCP servers listed below.

**1 Dell PowerEdge R710 Rack Mount Servers-DHCP
Server Dell R710**

1 Dell PowerEdge R710 Rack Mt Server, DNS Dell R710

II.

Schools and Libraries Division

III. Ineligible items

Based on the documentation that you provided during the review of your FY 2011 Form 471 application **792466**, we intend to modify FRN to change the pre-commitment funding request. The pre-commitment funding request has been changed from **\$28,247.52/year** to **\$25,782.24/year** to remove the ineligible Blonder Tongue set top box and the 95% eligible Cisco 2851 VOIP system.

We are providing you with an opportunity to confirm that your original response(s) that was the basis for this change is correct. Please confirm that this change(s) listed above should be undertaken. Yes or No.

No, we do not agree to this reduction. There appears to be some confusion here. The FRN you are referencing is FRN 2144315 for \$28,247.52 for Basic Maintenance. Since it is for Basic Maintenance it does not make sense to reduce our Basic Maintenance dollars by the cost of the ineligible equipment. Instead, our Internal Connections Request, FRN 2144307 should be reduced by the cost of the ineligible equipment.

Our Basic Maintenance contract is for Eligible tasks and services only. So, although the **Blonder Tongue set top box and the 95% eligible Cisco 2851 VOIP system** have ineligible features we do not service or support any ineligible features under this contract. Our Basic Maintenance tasks are only on the eligible portions of this piece of equipment which is the video distribution itself. The school would be charged separately for any services for ineligible tasks. Therefore no cost allocation is necessary for Basic Maintenance of the **Blonder Tongue set top box and the 95% eligible Cisco 2851 VOIP system**.

Please see the attachment "COVE - Y14 - Item 21 Attachment - CamNet BM" for documentation stating to the school that they are responsible for charges on services not covered by Erate.

If the change should not be undertaken and you have alternative information, please provide documentation that supports your position. Please keep in mind that your supporting documentation should be the documentation or data used to prepare your Form 471 application. Examples of supporting documentation are contracts, vendor quotes, vendor bills, invoices, etc. If you fail to respond to this email within 15 days, we will perform the action(s) listed above. Please fax or email the requested information to my attention. If you have any questions or if you require a further explanation of this request, please feel free to contact me.

It is important that we receive all of the information requested **within 15 calendar days** so we can complete our review. **Failure to respond may result in a reduction or denial of funding. If you need additional time to prepare your response, please let me know as soon as possible.**

Should you wish to cancel your FCC Form 471 application(s), or any of your individual funding requests, please clearly indicate in your response that it is your intention to cancel an application or funding request(s). Include in any cancellation request the FCC Form 471 application number(s) and/or funding request number(s), and the complete name, title and signature of the authorized individual.

Thank you for your cooperation and continued support of the Universal Service Program.

Alexander Bianco

Associate Manager, Program Integrity Assurance

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T: 973.581.5226 | F: 973.599.6578

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Dec 24, 2012
Melanie Haskan

Melanie Haskan

COVE DAY SCHOOL
Telephone: (928) 6534457
Application Number 792466

Response Due Date: 12/28/2012

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Therefore, the ineligible hours would be $24 \text{ hours} \times 51\% = 12.2 \text{ hours} \times 5\% = .61 \text{ hours}$ ineligible time. Our rate of $\$85.60 \times .61 \text{ hours}$ is $\$52.25$, plus tax at $7\% = 3.66$ for a total reduction of $\$55.91$.

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Alexander Bianco

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