

Chairman Genachowski,

I am deaf. Video Relay Service (VRS) is how I maintain my relationships with my family and friends who are not deaf. To be able to contact my family and friends through VRS is crucial for me. And with my husband being in at home hospice care, it's very critical for me to have VRS service that doesn't have long wait time to get an interpreter. And it's also very critical for me to have "answering machine method" which is what "Signmail" is. I use that one ALOT!

I would like to submit comments to the Federal Communication Commission's (FCC) on its Public Notice on the "Structure and practices of the video relay service (VRS) program and on proposed VRS compensation rates."

Deaf people communicate every day using VRS. I think changing the current VRS program is not in the best interest of deaf people.

I do not like the idea of changing the way we deaf people use VRS equipment. I do not want to be required to buy, install, and maintain my VRS equipment. I can't imagine being required to do this. I do not currently have the knowledge to do this and I don't want the hassle. I'm what you would call computer illiterate.

In addition, I want to continue to be able to choose my own VRS company. And I don't want other VRS companies to go out of business due to the FCC's proposals.

Again, I am opposed to the FCC's proposed changes! Please consider my feedback and the feedback of other deaf Americans. Kathryn E. Vogtmann