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Public Comments on Promoting Technological Solutions To Combat Contraband Wireless Device Use in Correctional Facilities:=====

Title: Promoting Technological Solutions To Combat Contraband Wireless Device Use in Correctional Facilities

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Comment: Mobile devices are an ever-increasing problem in prisons and correctional facilities. Not only do they have the ability to increase violence and danger within the cell walls, but they can be used by inmates to continue activities outside of the prison walls. The first step in resolving the mobile device invasion is monitoring and detecting all wifi and cellular devices. Through continuous wireless monitoring, forensic data reporting, and precise locationing, physical security teams are able to safely and accurately maintain the no-wireless characteristics of cell blocks. With AirPatrol's ZoneDefense, all mobile devices regardless of operating system or carrier or if they operate on wifi or cellular frequencies are detected within an exact location of 1-3 meters. Through a web-based platform, the correctional facility can be monitored remotely while actively alerting security teams when a mobile device appears in the

wrong zone (cell blocks, or anywhere that a wireless device is not allowed). With precise locationing through AirPatrol's ZD2020 RF sensors, security teams are able to determine exactly where the transmitting device is and send out teams to confiscate it. In addition to detection, ZoneDefense can dynamically change the active operating policy on a mobile device in addition to track known devices. For example, cell phones carried by guards can be monitored and tracked remotely, increasing the guards' security as well as enforcing mobile device policies in the correctional facility. Also, ZoneDefense is able to change the capabilities of managed devices based on location; for example, security guard phones are unable to access the internet and be distracted from duties while in the cell block area but can make calls and send text messages in case of emergency. AirPatrol's unparalleled wifi and cellular monitoring and detection capabilities in addition to dynamic mobile management has been successfully implemented in international correctional facilities.

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